

20th Anniversary



Serving & Sharing with Passion

Market Insights

Concepts – Methods – Tools

— COLLECTION 2021 —

Pharma Market Insight Studies

French Pharma Market 2020 – 2025

Global Pharma Market & Covid-19 Impact

French Retail Pharmacies

French Biosimilars Market

PART 1

October 2021

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This e-book is the Part 1 of the 20th anniversary collection of Smart Pharma Consulting's best position papers published, in line with its commitment to share knowledge and thoughts

Presentation of the 2016 – 2021 Publications

- On the 20th anniversary of Smart Pharma Consulting, we have compiled 34 position papers published since 2016
 - These publications propose effective and practical solutions to help pharma companies improve their performance
 - For so doing, we share openly:
 - Business insights
 - Concepts
 - Methods
 - Tools
- The majority of which have been developed by Smart Pharma Consulting
- This “2021 Collection” will be released in six parts:
 1. Market Insights
 2. Strategy & Market Access
 3. Medical Affairs & Marketing
 4. Sales Force Effectiveness
 5. Management
 6. Training Programs
 - We hope that this 20th anniversary “gift” will be of high value to you
 - We will keep on sharing with you our thoughts and recommendations in the years to come

Jean-Michel Peny

Market Insights



Pharma Market Insight Studies

MARKET INSIGHTS

Smart Pharma Expertise
- Methods & Tools -

POSITION PAPER

p.4



French Retail Pharmacies

MARKET INSIGHTS

2019-2023 perspectives

POSITION PAPER

p.86



French Pharma Market 2020 – 2025

BUSINESS REPORT

Strategic implications
for pharma companies

EXCERPTS

p.28



Global Pharma Market & Covid-19 Impact

MARKET INSIGHTS

2019-2024 perspectives

POSITION PAPER

p.66



French Biosimilars Market

MARKET INSIGHTS

Key Success Factors

POSITION PAPER

p.109

Pharma Market Insight Studies

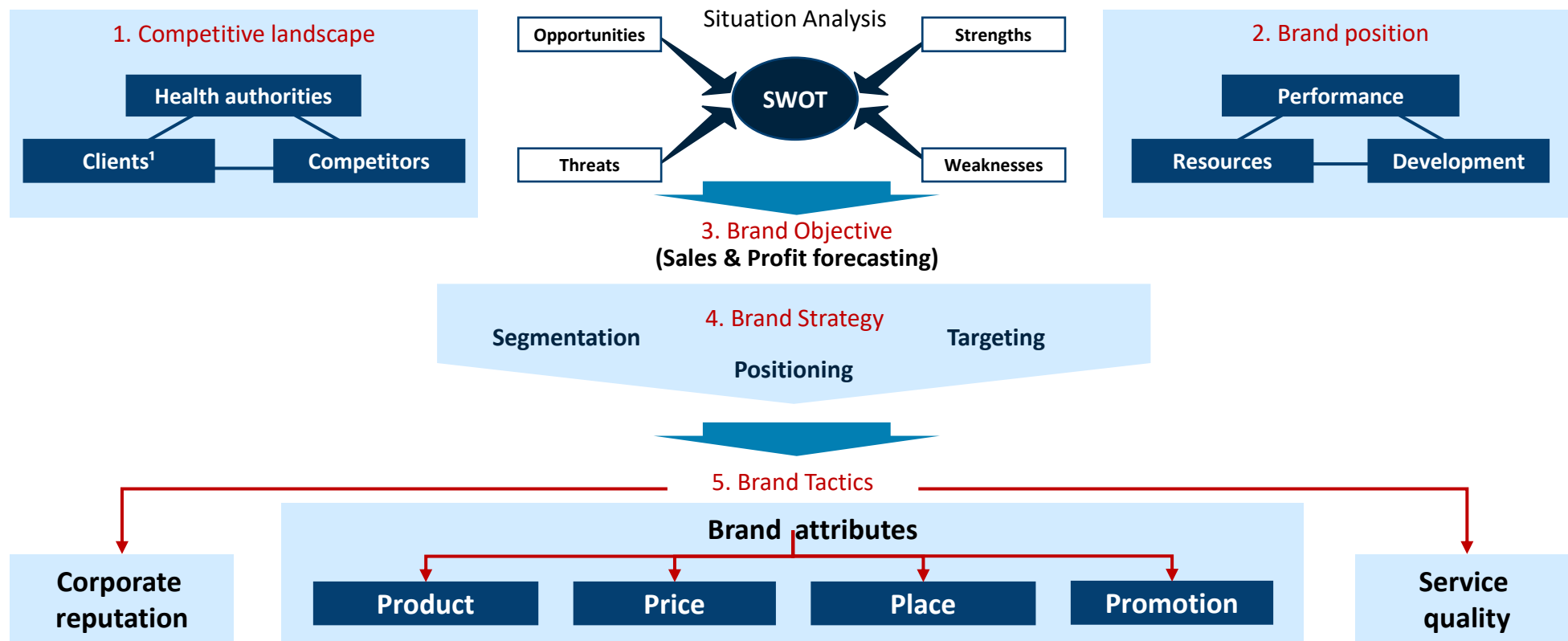
MARKET INSIGHTS

Smart Pharma Expertise
- Methods & Tools -

Smart Pharma Consulting carries out Market Insight Studies, at the 5 steps of the marketing thinking process, to help pharma companies improve their performance

Introduction

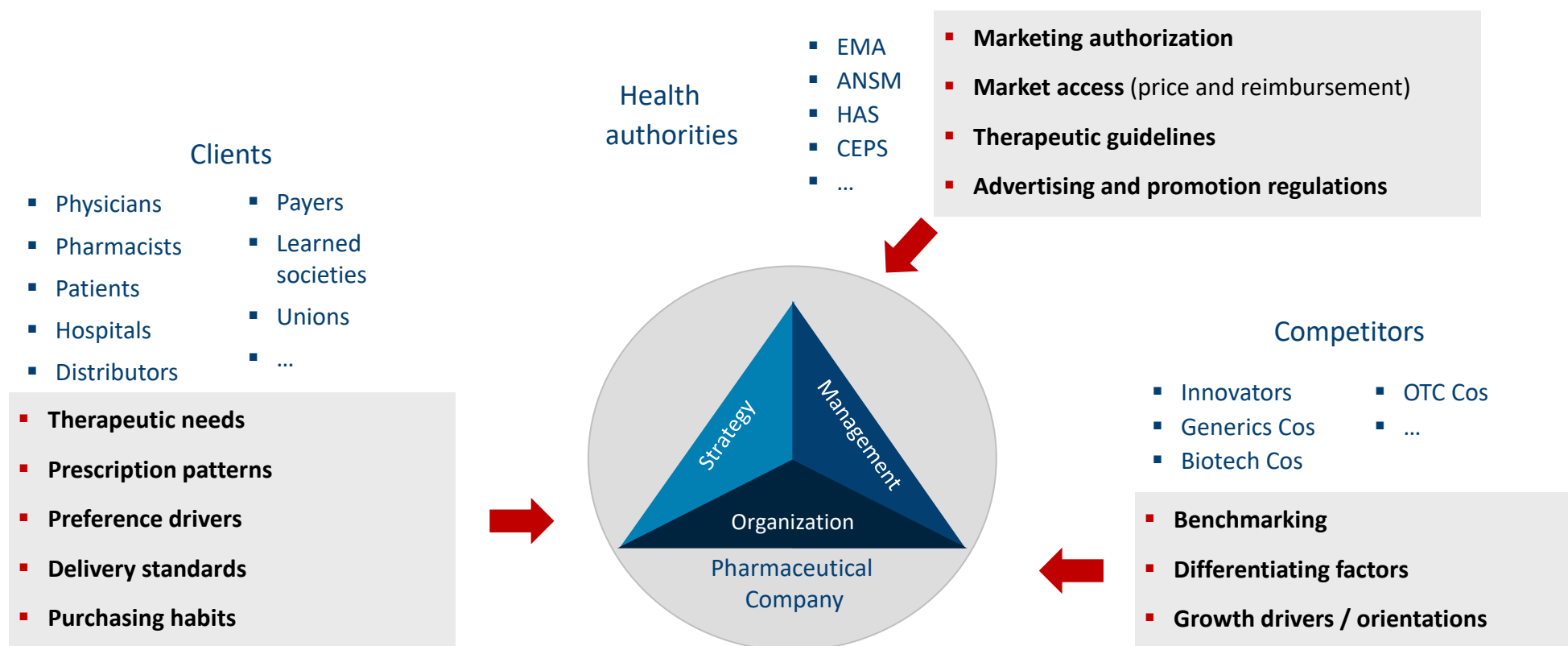
Marketing thinking process



Our ability to collect insights from all market stakeholders and our robust analytical skills allow us to deliver high value-added recommendations

1. Competitive landscape

Methodological approach



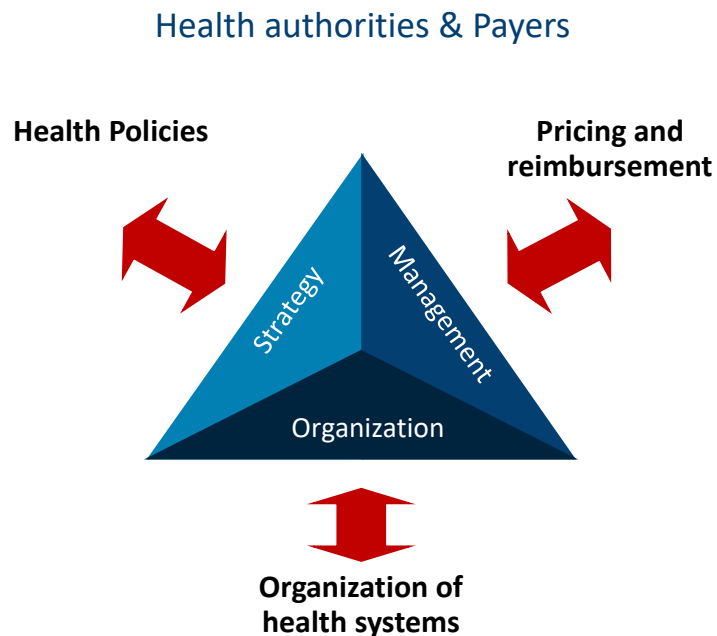
Smart Pharma Consulting is used to carrying out studies to better know and understand healthcare systems through in-depth desk researches and individual interviews

1. Competitive landscape

Health authorities

Market studies targeted at health authorities

Illustration



Types of studies recently undertaken

- **Organization of health systems**
 - Research on health systems across the world
 - Market access systems by country
 - Study of the organization, the composition and the strategic priorities of regional health bodies
- **Health Policies**
 - Analysis of healthcare reforms across Europe
 - Study of healthcare expenditure containment policies
 - Comparison of health policies regarding Rx-to OTC switches in Europe
- **Pricing and reimbursement**
 - Analysis of decision-making processes and key decision criteria re. pricing and reimbursement
 - Study of the copayment policies of supplementary health insurance funds re. drugs according to the reimbursed level by the Social Insurance

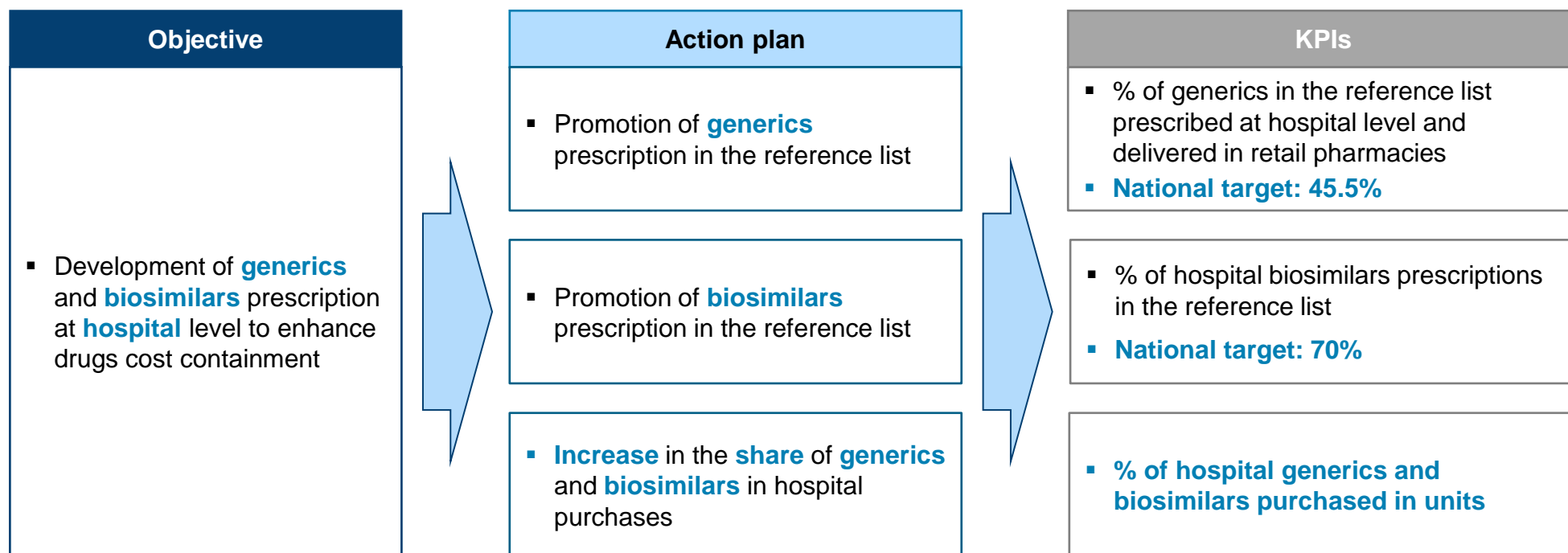
Smart Pharma Consulting has interviewed hospitals and regional health authorities's collaborators to evaluate the impact of a new measure on drug performance

1. Competitive landscape

Health authorities

Example: Measure to enhance drug prescription quality and efficiency

The French health authorities have recently introduced contracts between hospitals, regional health agencies and regional health insurance through which physicians are encouraged to prescribe more generics and biosimilars



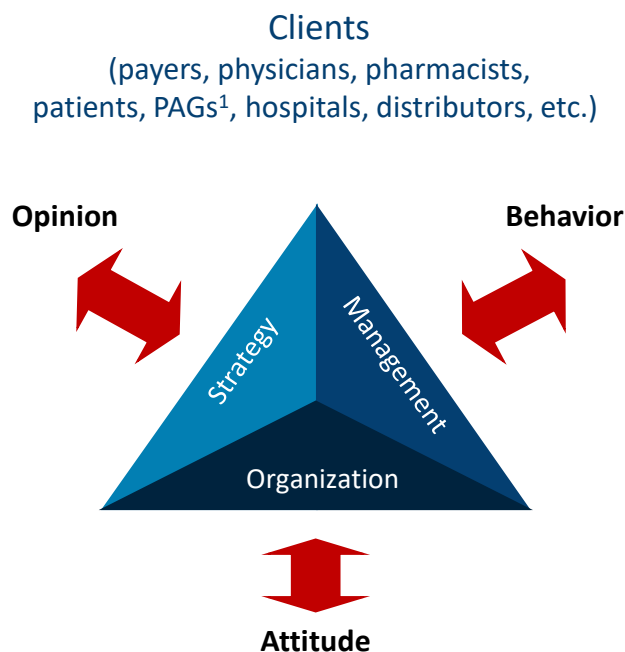
Smart Pharma Consulting is used to collecting and analyzing information about all pharma companies' clients involved on the retail and the hospital markets

1. Competitive landscape

Clients

Market studies targeted at clients

Illustration

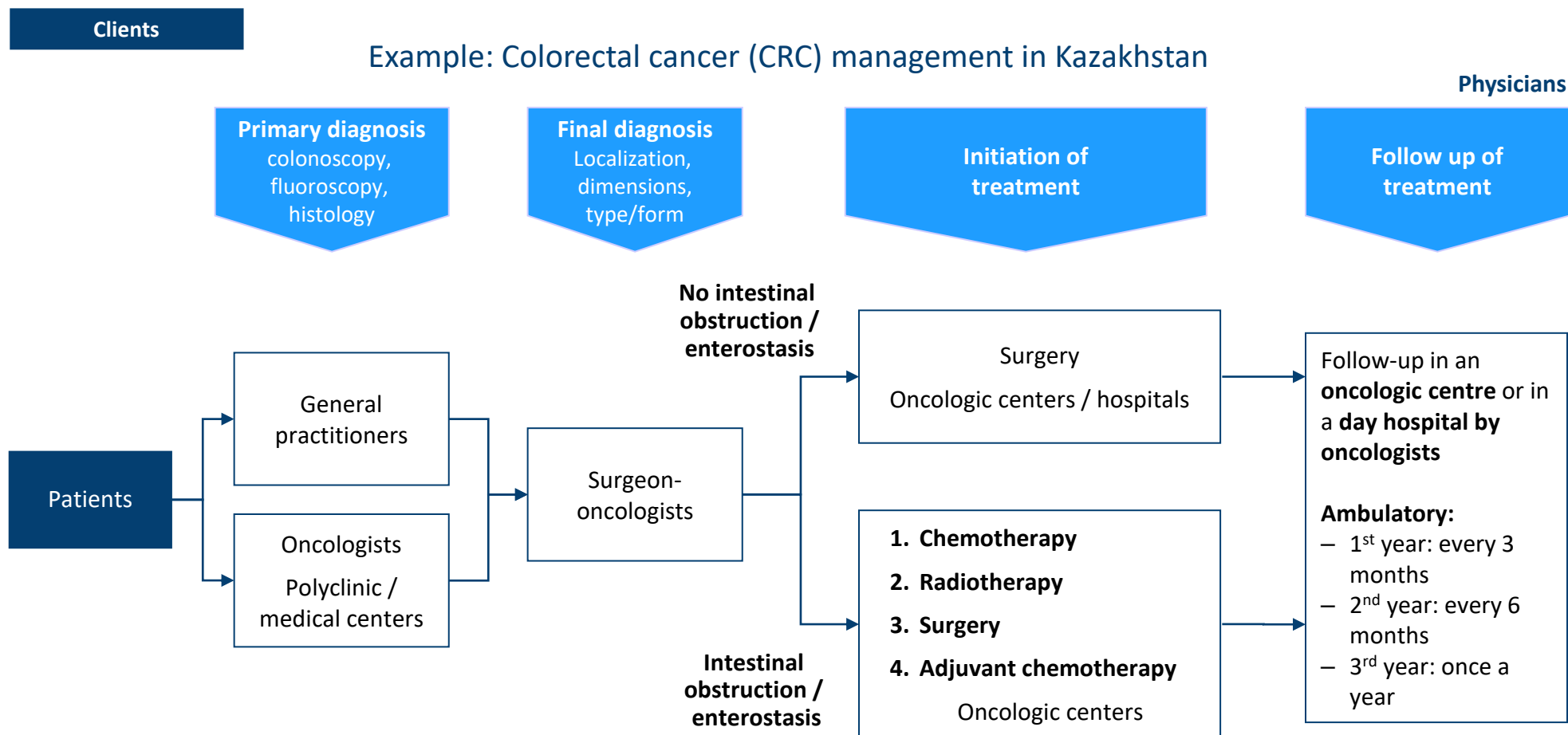


Types of studies recently undertaken

- **New launches**
 - Impact assessment of new product launches
 - Brand positioning studies and market segmentation
- **Generics / Biosimilars**
 - Attitudes and behavior of key stakeholders regarding generics and biosimilars
- **Reimbursement rate changes / Rx-to-OTC switches**
 - Impact assessment of changes in reimbursement rate or Rx-to-OTC switches on clients' attitude
- **Commercial policy**
 - Discounts and associated services offered to pharmacists
 - Analysis of pharmacists' expectations regarding direct sales offers
 - Price sensitivity studies
- **Decision-making process in hospitals**
 - Listing / purchasing in hospitals
 - Conditions of introduction and deployment of new care practices in hospitals
 - Physicians prescribing trends in oncology

Smart Pharma Consulting is able to figure out protocols and disease management in countries where there is little data published, by interviewing stakeholders

1. Competitive landscape



Smart Pharma Consulting assesses regularly the degree of physicians' preference for competing brands with the help of the "Brand Preference Mix" concept¹

1. Competitive landscape

Clients

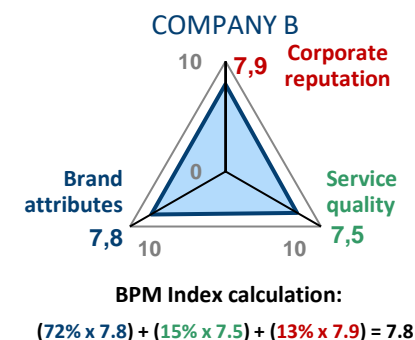
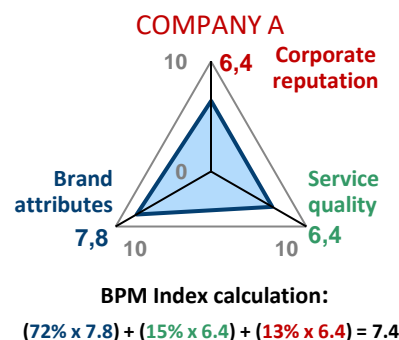
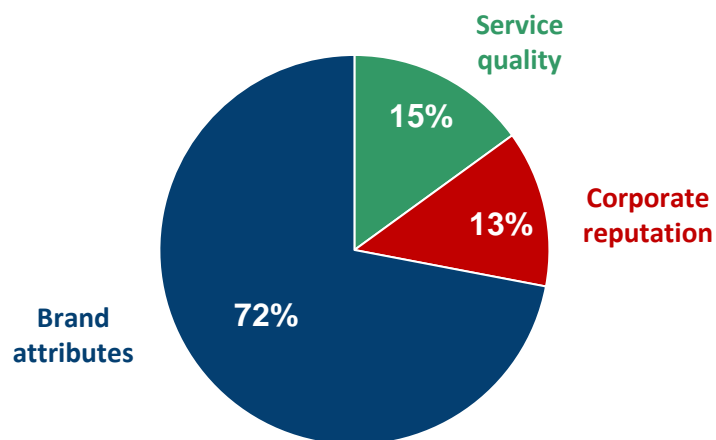
Example: Assessment of brand preference in the respiratory market

Physicians

The **Brand Preference Mix (BPM)** helps determine the **key prescribing drivers** that can be activated to **enhance prescribers' preference** for a brand, and thus increase its **market share**

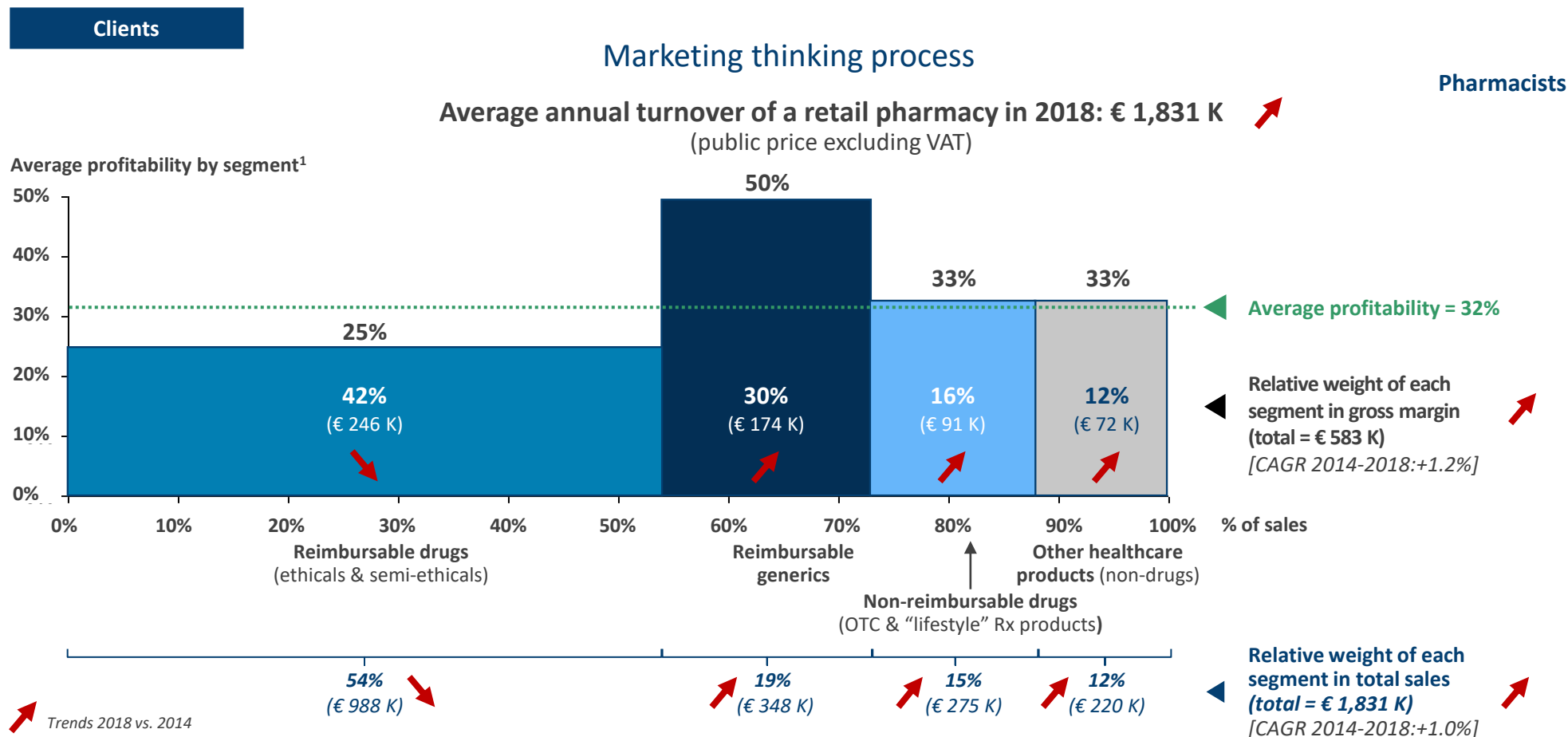
General Practitioners

"When you decide to prescribe a maintenance treatment in COPD over another one, what is the relative weight in your decision of the three following components?"



The in-depth knowledge and understanding of the market, through regular studies, enables Smart Pharma Consulting to produce complex and insightful analyses

1. Competitive landscape



Sources: CGP Experts Comptables – KPMG – Smart Pharma Consulting estimates

¹ Inclusive of legal margin, rebates, commercial agreements and remuneration for pharmaceutical services, notably those corresponding to the public health objectives (e.g., generics substitution objectives, pharmaceutical interviews with patients, etc.)

Smart Pharma Consulting is used to carrying out patient surveys to understand patients' behaviors and motivations

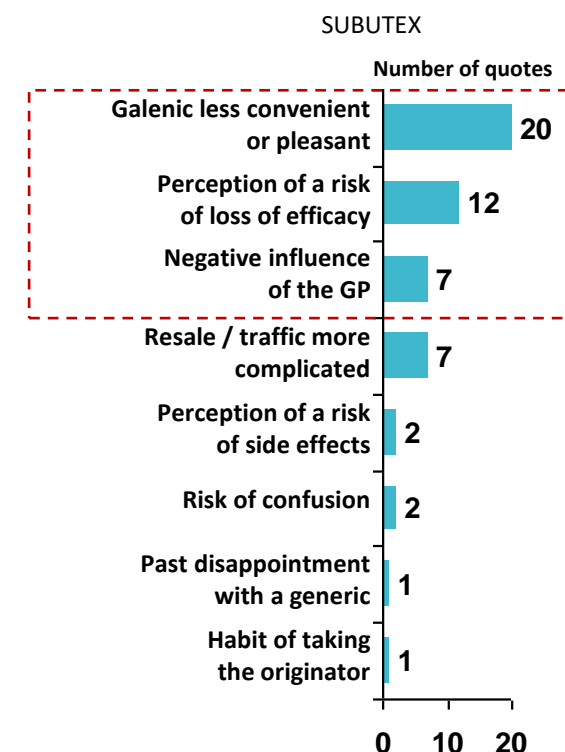
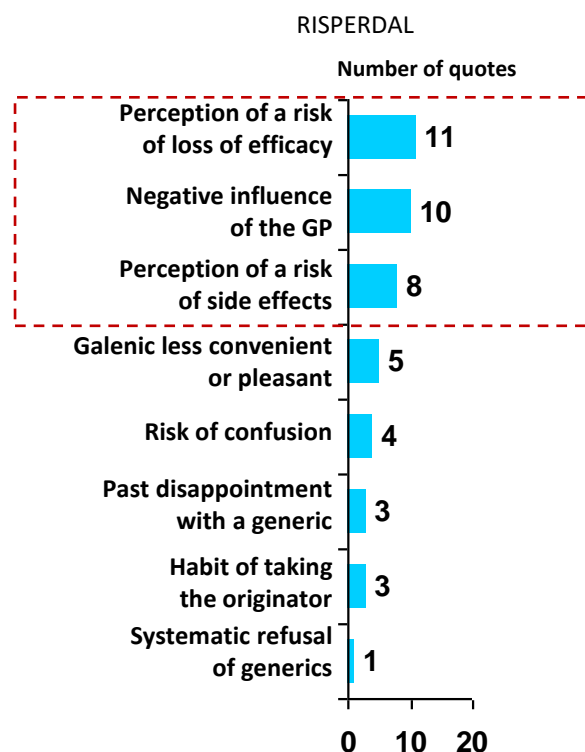
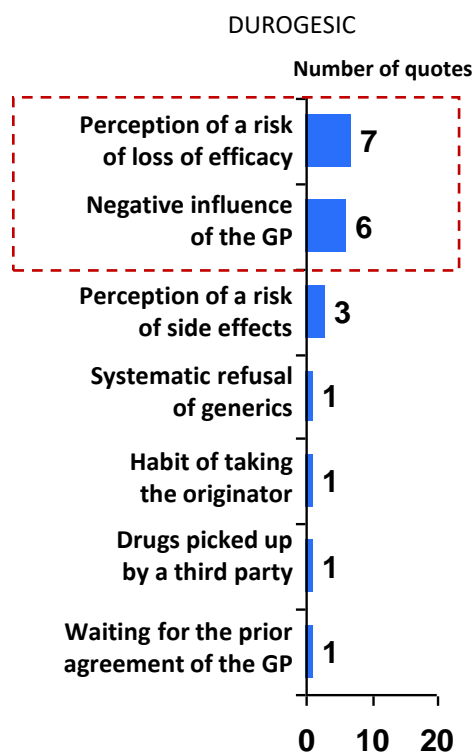
1. Competitive landscape

Clients

Example: Generics substitution refusal by patients

Patients

"Why do you refuse generics substitution?"

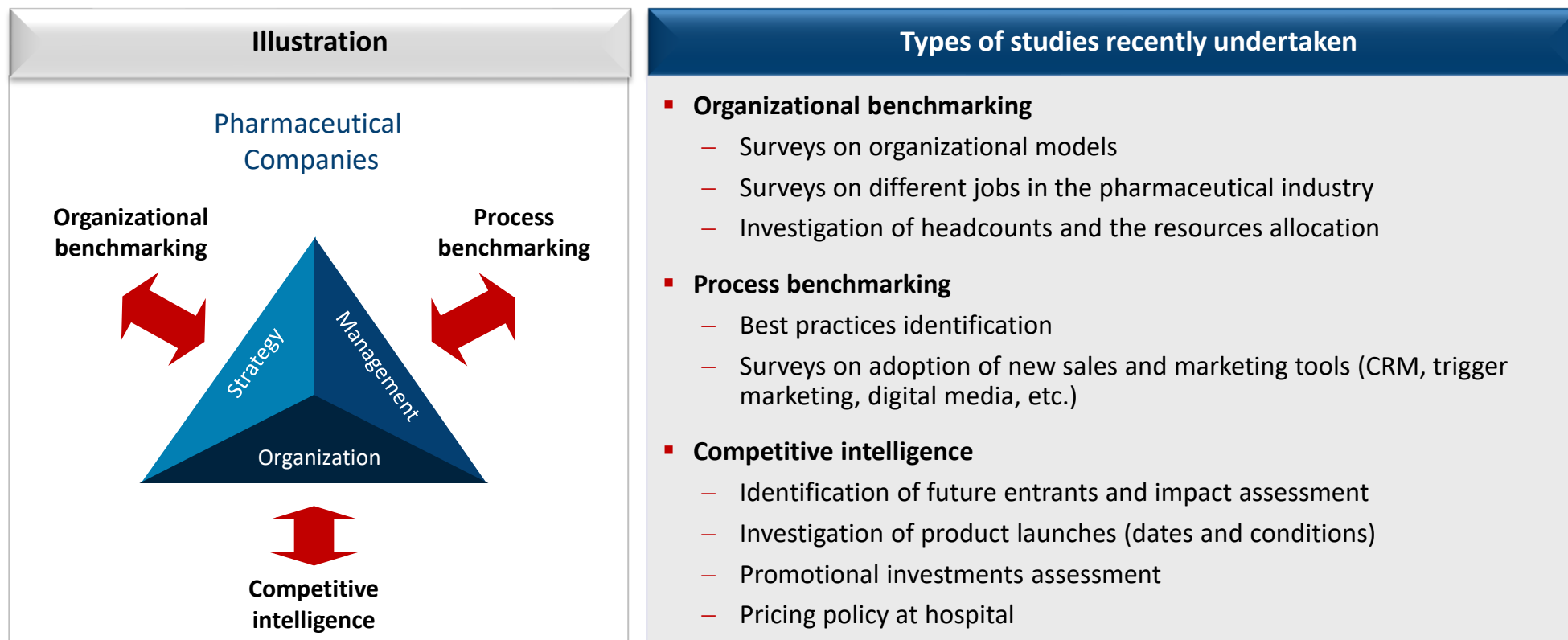


Smart Pharma Consulting carries out various types of benchmarking and competitive intelligence studies in the pharmaceutical sector, following a strict code of ethics

1. Competitive landscape

Competitors

Market studies on competitors



As shown in this example, Smart Pharma Consulting can realize organizational benchmarking such as detailed headcount surveys

1. Competitive landscape

Competitors

Example: Headcount survey in small to mid-sized pharma companies

Organizational benchmarking

	Pharma company A	Pharma company B	Pharma company C	Pharma company D	Pharma company E	Pharma company F	Pharma company G	Average
Sales	50 to 79 €M	20 to 49 €M	20 to 49 €M	50 to 79 €M	50 to 79 €M	80 to 120 €M	20 to 49 €M	
General management	2	2	1.5	1.5	1.5	2	2	2
Marketing	6	7	3	5	6	10	5	6
Sales management	5	1	4	3	2	7	9	4
Medical	3	0	2.5	2.5	3.5	8	5	4
Finance	8	5	3	3	2.5	13	4	6
Regulatory affairs	2	12	2	0.5	8	12	4	6
Legal	0	0	0	0	0	2	2	1
Human Resources	2.5	2	1	3	1	6	4.5	3
Public affairs / Communication	0	0	0	0	0	0	0	0
Commercial excellence	0	0	0	0	0	8	0	1
Training department	0	0	0	1	0	0.5	0	0
Business Development	0	1	0	0	0	1	0	0
Market access	0	0	0	1	0	2	0	0
General services	1	1	0	0	0	3	0.5	1
Logistic / IT	0	0	2	0	0	7	0	1
R&D / Clinical studies	0	0	0	0	4	12	0	2
Total headquarters	29.5	31.0	19.0	20.5	28.5	93.5	36.0	37
Sales Reps – GPs	66	8	48	160	20	111	33	64
First line managers – GPs	6	1	0	16	3	13	4	6
Second line managers	0	0	4	2	0	2	0	1
Sales Reps – Specialists & hospital	11	10	0	10	0	6	0	5
First line managers – Specialists & hospital	0	0	0	1	0	1	0	0
KAM & others	0	0.5	0	0	0	0	3	1
Total field forces	83.0	19.5	52.0	189.0	23.0	133.0	40.0	77
Grand total	112.5	50.5	71.0	209.5	51.5	226.5	76.0	114
Number of therapeutic areas	8	5	5	7	1	9	4	6
Number of products	18	7	16	17	1	32	16	15

Smart Pharma Consulting interviewed service providers and pharma companies to survey the remote e-detailing adoption, identify best practices and assess the impact

1. Competitive landscape

Competitors

Example: Benchmarking of remote e-detailing practices

Process benchmarking

Context

- Specific needs to strengthen detailing:
 - Inform physicians about new indications and side effects of non-promoted products
 - Vacancies
 - Campaigns with temporary increase of targeted physicians
 - Geographic dispersion of physicians (Russia)
 - Limited access to physicians (Sweden, Turkey)

Objectives

- Increase the reach of the message by expanding the target
- Improve the efficacy of communication by increasing the call frequency
- Reduction of overall detailing costs

Implementation

- France: sales reps 100% dedicated to remote e-detailing, quantitative approach (20 contacts/day)
- Italy: sales reps 100% dedicated to remote e-detailing, qualitative approach (retention goal)
- Russia, Sweden: implementation of hybrid sales reps (face-to-face and remote e-detailing)

Results



- France: some physicians systematically refuse remote e-detailing
- Italy: 35%-40% of physicians regularly accept remote e-detailing
- Russia and Sweden: increase of call frequency

Key learning

- Remote e-detailing does not suit all physicians, hence, before implementing it, to identify those who:
 - Can have online access
 - Are likely to accept remote e-detailing
- The quality of calls is key to build a long-term relationship with physicians, thus it is important to:
 - Train the sales force properly
 - Propose interesting and useful contents, meeting customer expectations and needs
 - Fix appointment by telephone rather than by e-mail (risk of spamming)

Through desk research and interviews, Smart Pharma Consulting has been able to estimate the magnitude of generics price war overtime on the French hospital market

1. Competitive landscape

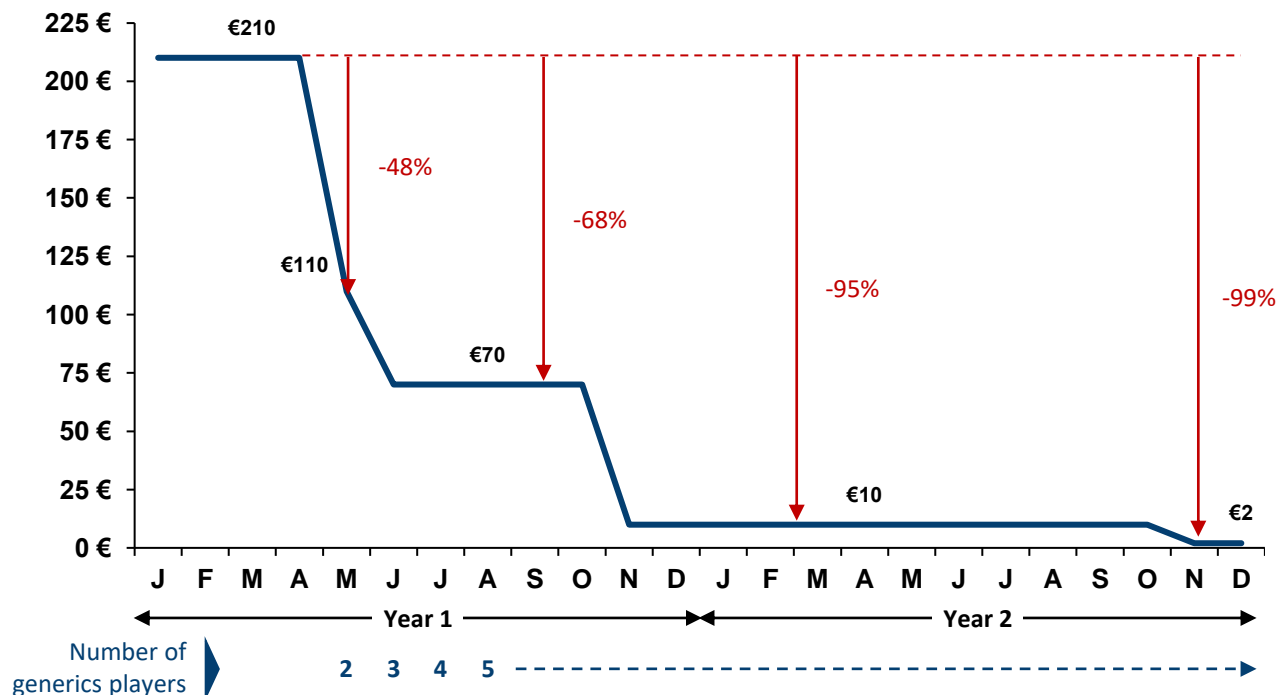
Competitors

Example: Hospital generics pricing

Competitive intelligence

Zometa case study in France

Estimated price on hospital market



Comments

- Zometa (zoledronic acid), marketed by Novartis, is a bisphosphonate used in:
 - The prevention of bone complications in adult patients with advanced malignant disease with bone involvement
 - The treatment of tumor-induced hypercalcemia in adult patients
- The first generic, marketed by Sandoz, entered the market mid-May 2013, a week before Mylan. Fresenius launched its 4 mg version in June, Pfizer (ex-Hospira) in May and Medac in October
- **Competition on price is usually even more aggressive in hospitals when there are more than one company marketing a generic version**
- According to a generics company: *“This behavior is illogical and is prejudicial for all generics companies as this price does not support the market and does not permit us to offer associated services”*

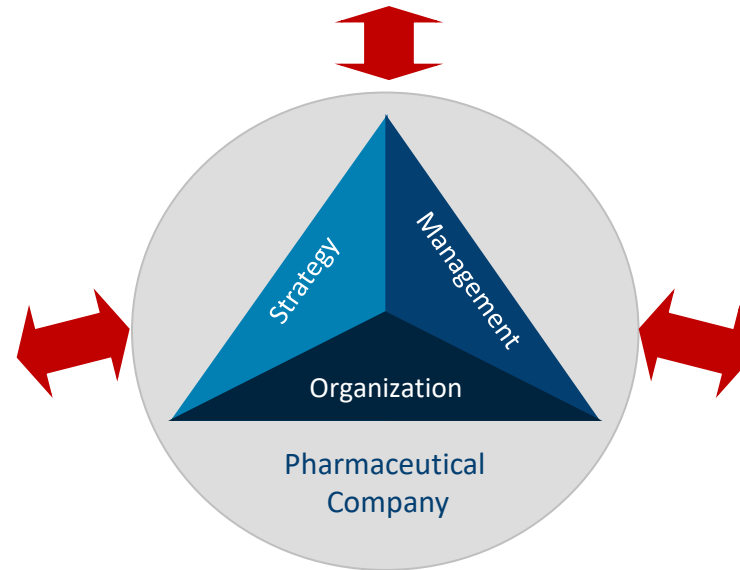
Smart Pharma Consulting rigorous and evidence-based analyses allow to transform information into actionable and added-value recommendations to pharma companies

2. Brand Position

Methodological approach

Performance

- In-depth historical sales analysis



Development

- Brand value assessment in a partnership perspective
- Potential partnership identification (e.g., in- and out-licensing)

Resources

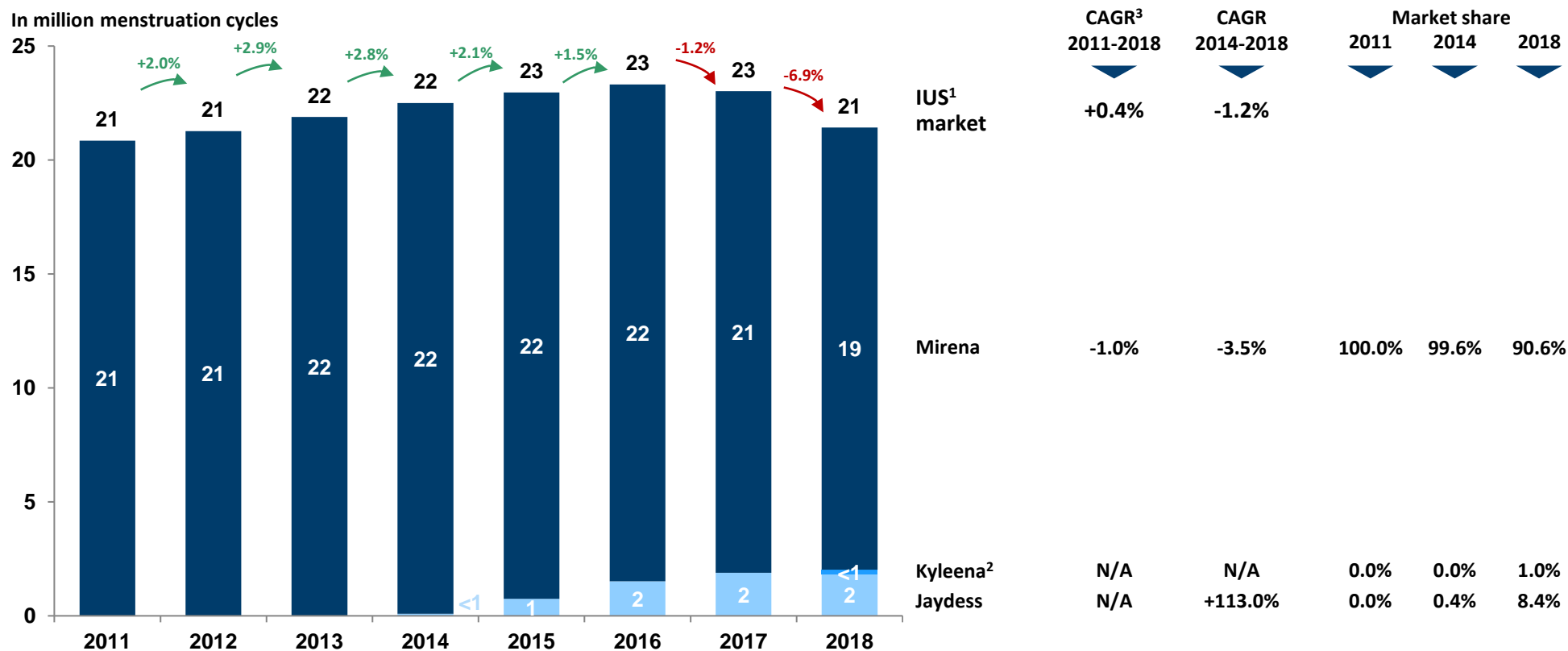
- Sensitivity to promotion
- Sales force sizing
- Competencies requirement

Smart Pharma Consulting regularly carries out in-depth brands analyses to get a comprehensive understanding of the dynamics of their performance

2. Brand Position

Performance

Example: Historical analysis of intra-uterine contraception systems



Sources: Smart Pharma Consulting

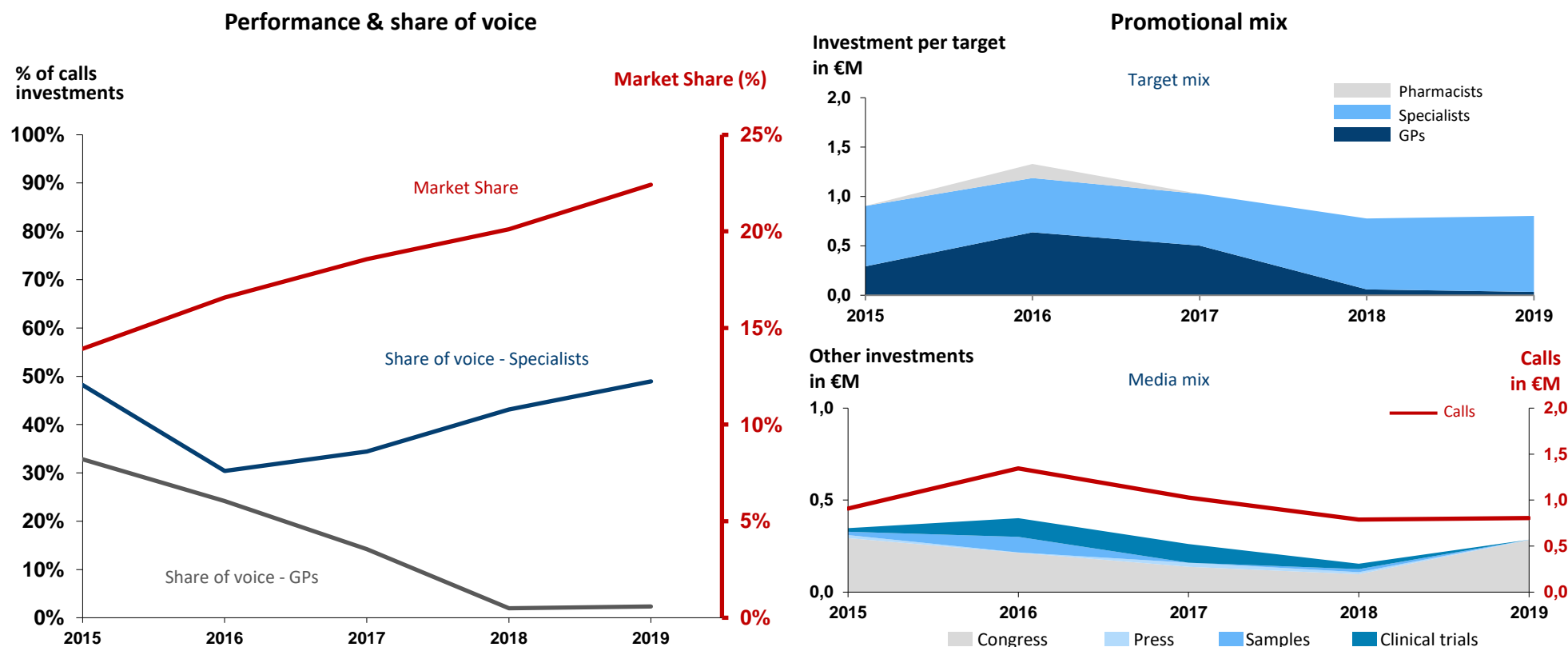
¹ Intra-uterine system – ² Product launched at the end of March 2018 – ³ Compound annual growth rate

Smart Pharma Consulting can help pharma companies assess the sensitivity of their brands to promotional investments in quantitative and qualitative terms

2. Brand Position

Resources

Example: Sensitivity to promotional investments



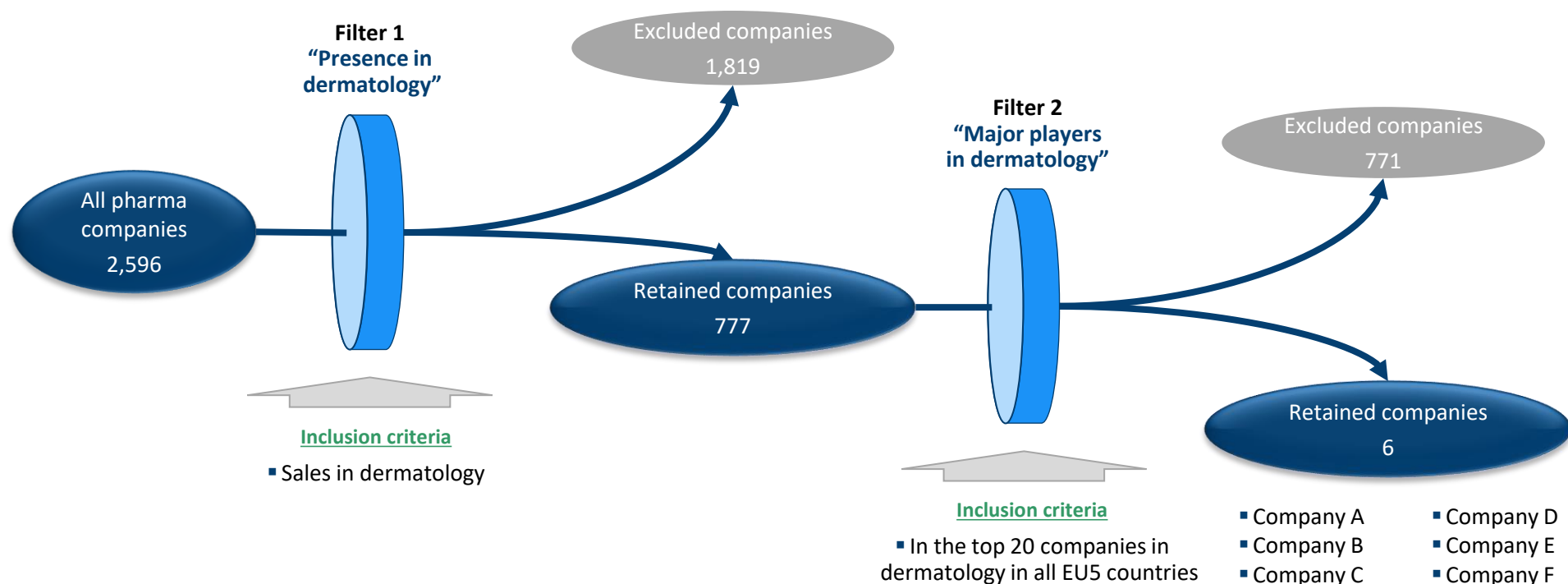
Sources: Smart Pharma Consulting

Based on rigorous market analyses and an effective methodology¹,
 Smart Pharma Consulting can help identify potential partners for in- or out-licensing deals

2. Brand Position

Development

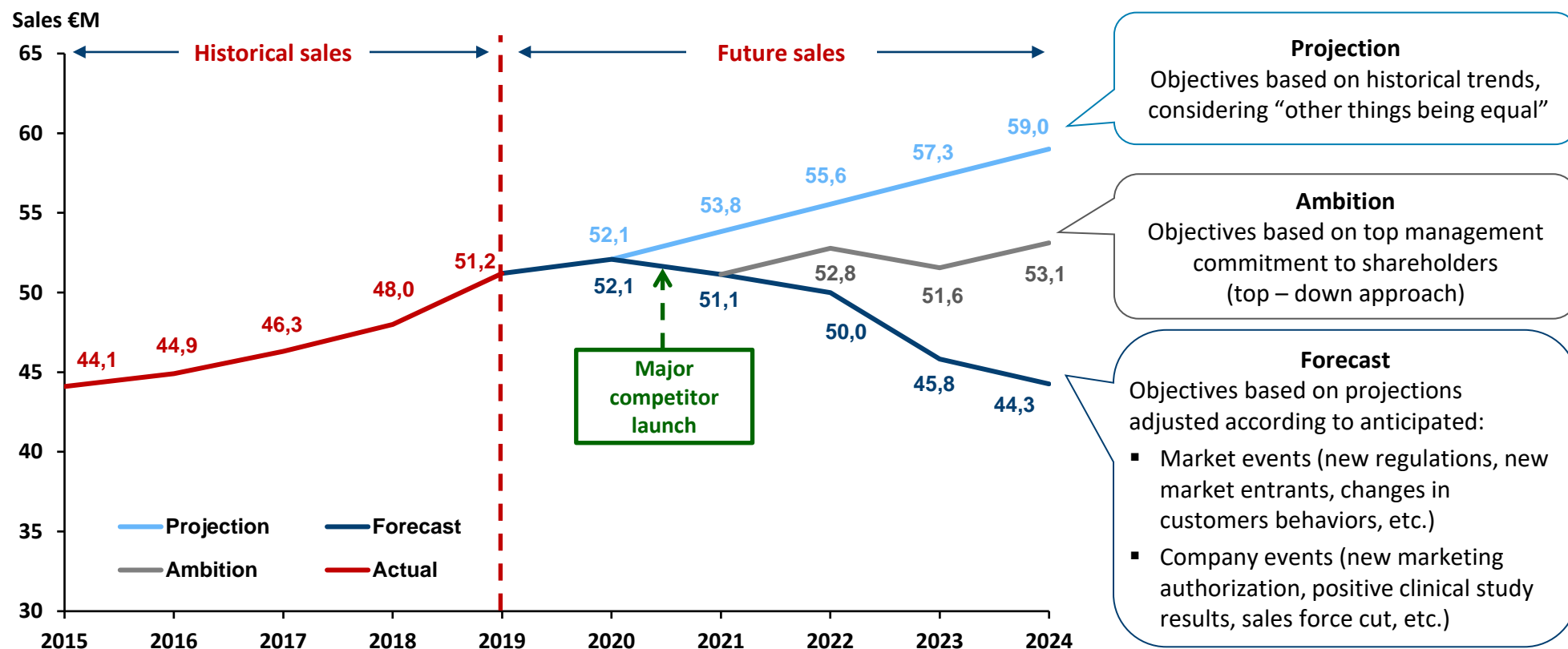
Example: Identification of partners for an out-licensing deal



Smart Pharma Consulting is regularly asked by pharma companies to build scenarios to estimate sales and profits objectives according to the forecast method

3. Brand Objective

Methodological approach



A patient approach based on epidemiological data, diagnosis and treatment rates can be applied to estimate the evolution of a market size and of a brand market share

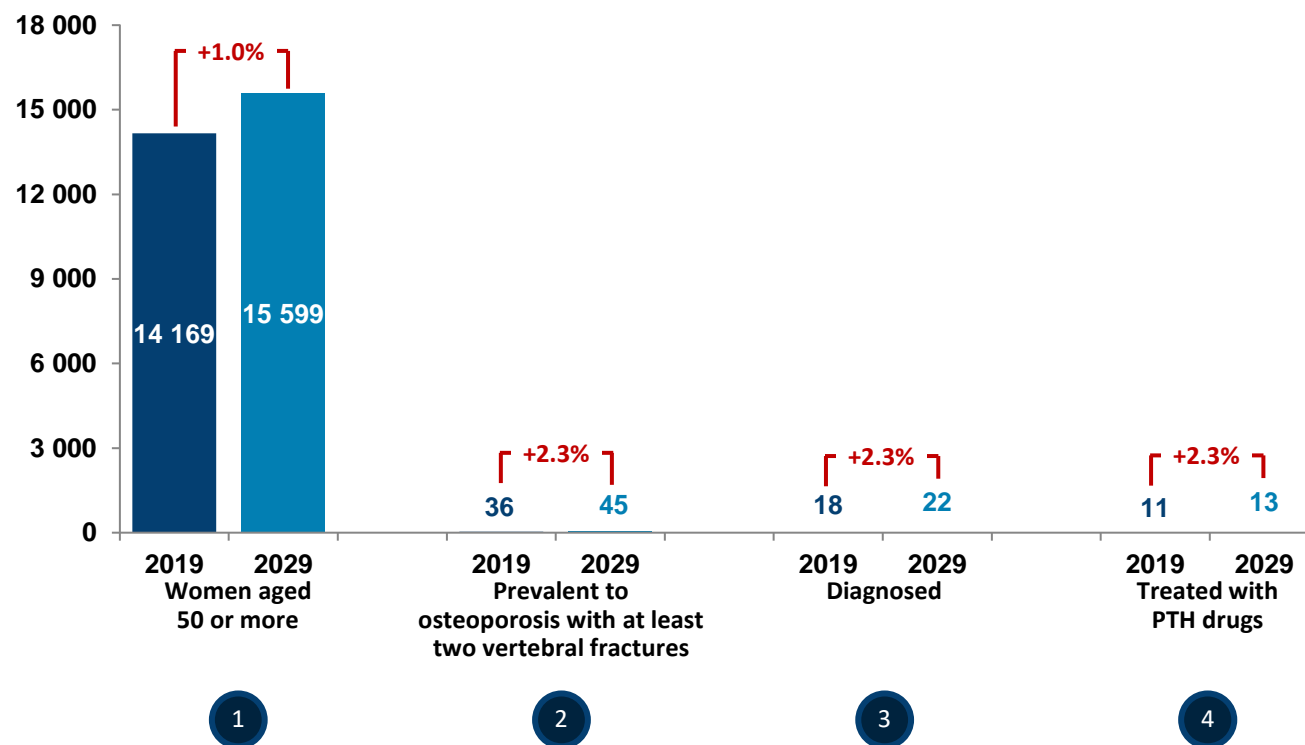
3. Brand Objective

Example: Sales forecasting in the osteoporosis market

Patient approach

Number of women, in thousands

In red: CAGR¹ 2019-2029



Comments

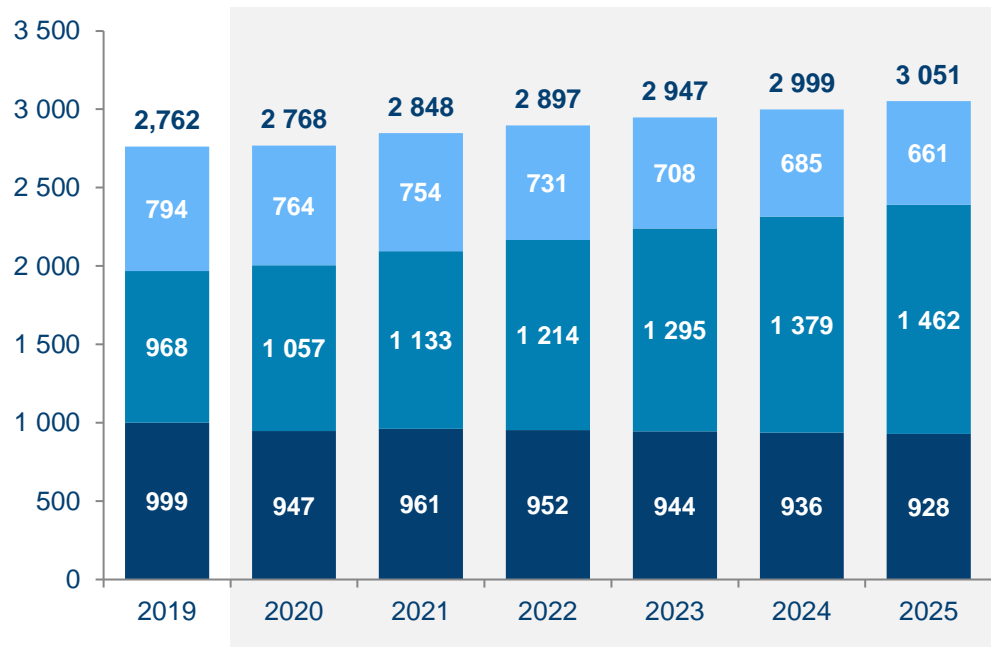
- Prevalence** (+2.3% on average per year) **increases faster** than the total **population of women aged 50 or more** (+1.0% p.a.) because of a mixed effect :
 - **Ageing effect (baby boomers)**: women aged **75 and more** will represent **~31%** of the women aged 50 and more in **2029**, vs. **~27%** in **2019**
 - In addition, the **prevalence** rate within women aged **75 and more** (**~0.85%**) is much higher than the prevalence of women **aged between 50 and 74 years** (**~0.04%**)
- Diagnosis** and **treatment rates** have been maintained at a **stable rate** over the period, in accordance with interviewed KOLs feedback:
 - **Diagnosis** rate: **50%** of prevalent women
 - **Treatment** rate: **60%** of diagnosed women

A market approach based on the adjustment of historical sales projections can also be applied to estimate the dynamics of a brand on its market

3. Brand Objective

Example: Sales forecasting in the oncology market

Sales in '000 units

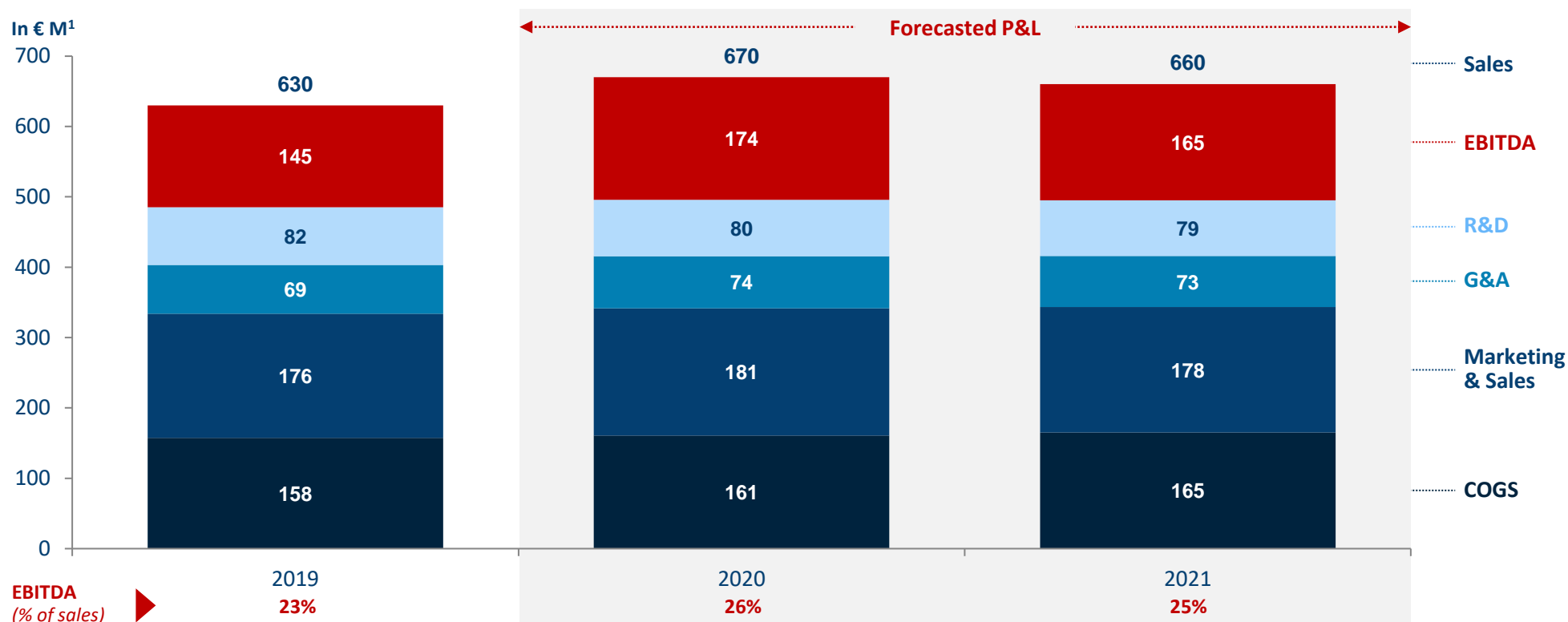


In the oncology market		Market approach		
	CAGR ¹ 2019-2025	2019	2022	2025
Total market	+1.7%			
Product A	-3.0%	28.8%	25.2%	21.7%
Product B	+7.1%	35.1%	41.9%	47.9%
Product C	-1.2%	36.2%	32.9%	30.4%

Smart Pharma Consulting can develop for pharma companies' models to forecast the potential margin of selected products

3. Brand Objective

Example: Profit forecasting for a CNS product



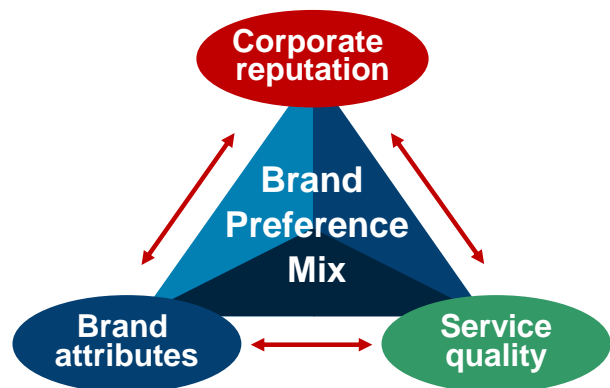
Smart Pharma Consulting proposes highly effective positioning and segmentation methods that are associated with specific data collection about customers

4. Brand Strategy

Positioning & Segmentation studies

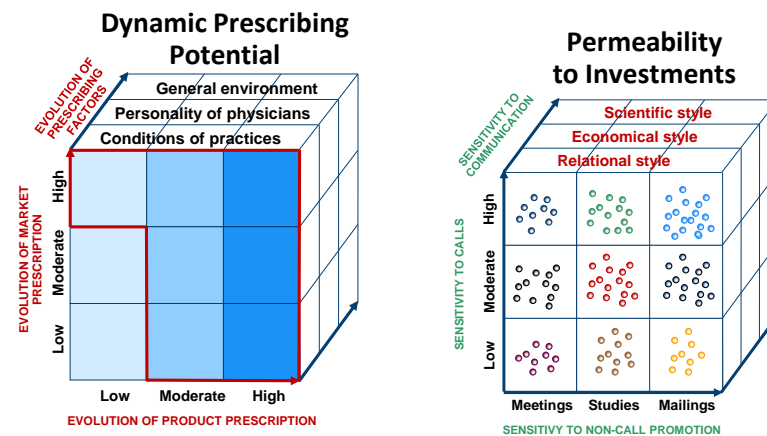
Applications to Physicians

Brand Preference Mix (BPM)¹ – Positioning



- The share of brand prescription is driven by physicians' preference level...
- ... which is enhanced by acting on the BPM: (1) brand attributes, (2) service quality and (3) corporate reputation

Behavioral Prescriber Segmentation (BPS)¹



- The BPS optimizes investment efficiency by considering:
 1. Factors that drive the dynamics of prescriptions²
 2. Prescribers' personalities
 3. Prescribers' permeability to investments³

Smart Pharma Consulting has developed methods and tools to gather each physician opinion on the 3 components of the Brand Preference Mix and information regarding the 3 dimensions of the Behavioral Prescriber Segmentation

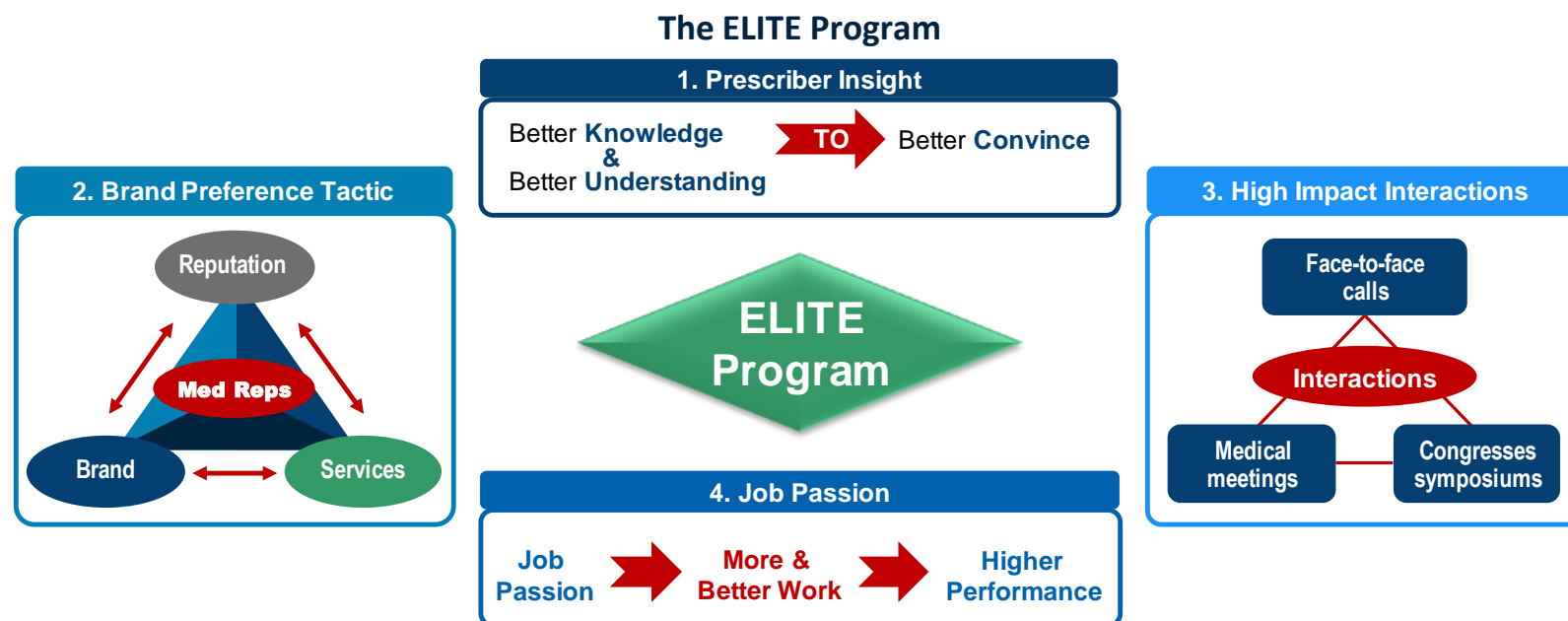
The ELITE Program¹ enables med reps to interact more efficiently with prescribers and to optimize the prescription share of the brands they promote

5. Brand Tactics

Sales force effectiveness studies

Applications to SFE²

The ELITE Program proposes a **holistic** and **practical** approach to **improve med reps' efficiency** and **efficacy**



Smart Pharma Consulting has created a series of **tools** and **indicators** to measure the **impact of the ELITE Program** on **physicians' opinion** and **prescribing behavior**, especially in terms of **Brand Preference**

French Pharma Market 2020 – 2025

BUSINESS REPORT

Strategic implications
for pharma companies

This position paper¹ analyzes the current situation and the key trends by the end of 2025 on the French Pharma market to provide pharma companies with key strategic insights

Introduction – Foreword

- Despite an ever-tougher environment, the French pharma market should remain a key priority for most of pharma groups
- Smart Pharma Consulting proposes to address the following key issues related to the French healthcare system and pharma market evolution by the end of 2025, to better grasp its strategic impacts for pharma companies



How is the French healthcare system organized at national and regional levels?



What are the key recent measures introduced by health authorities and their impact?



What are the behavioral trends of key stakeholders and their impact by 2025?



What are the estimated sales forecasts by strategic segment on the French pharma market by 2025?



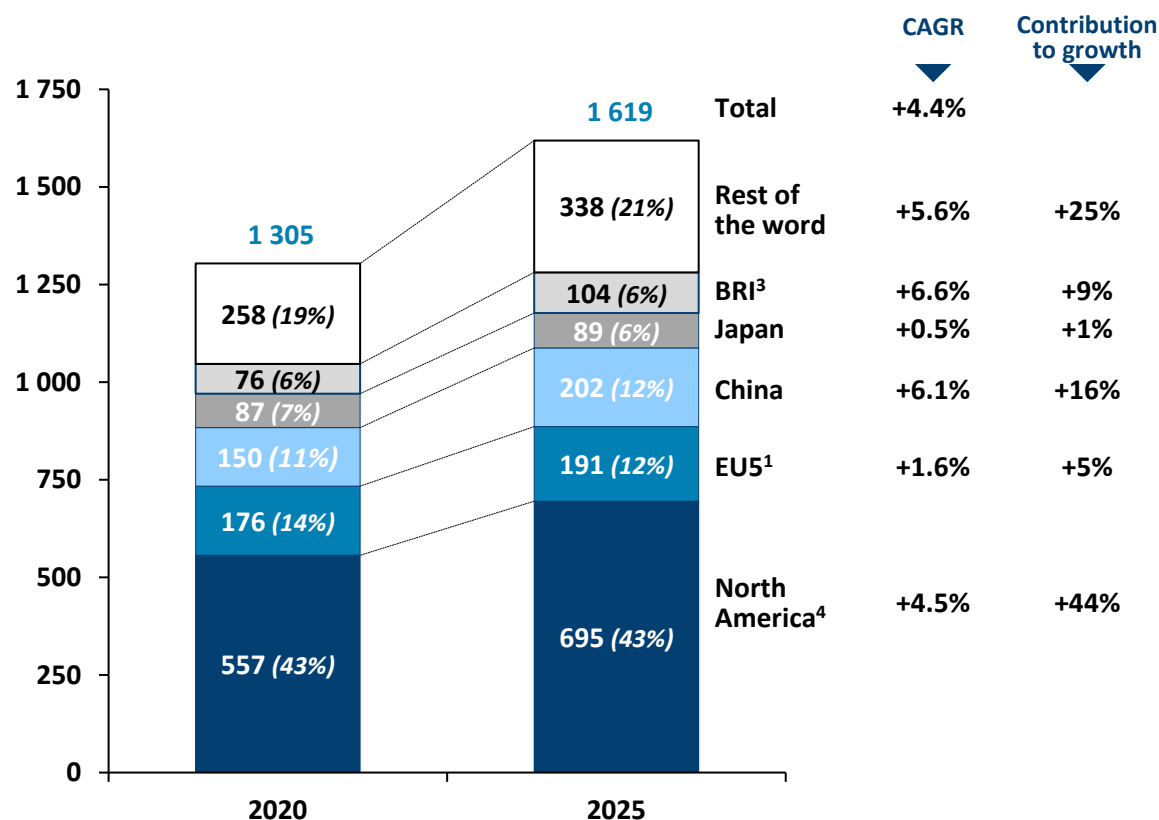
What could be the strategic and organizational implications for pharma companies by 2025?

Sales of EU5¹ should grow slowly by 2025 due to stringent cost containment measures leading to a two-point decrease of their weight in the global pharmaceutical market

Introduction – Global pharma market (2020 – 2025)

Sales in USD B²

Size and growth by geographic area

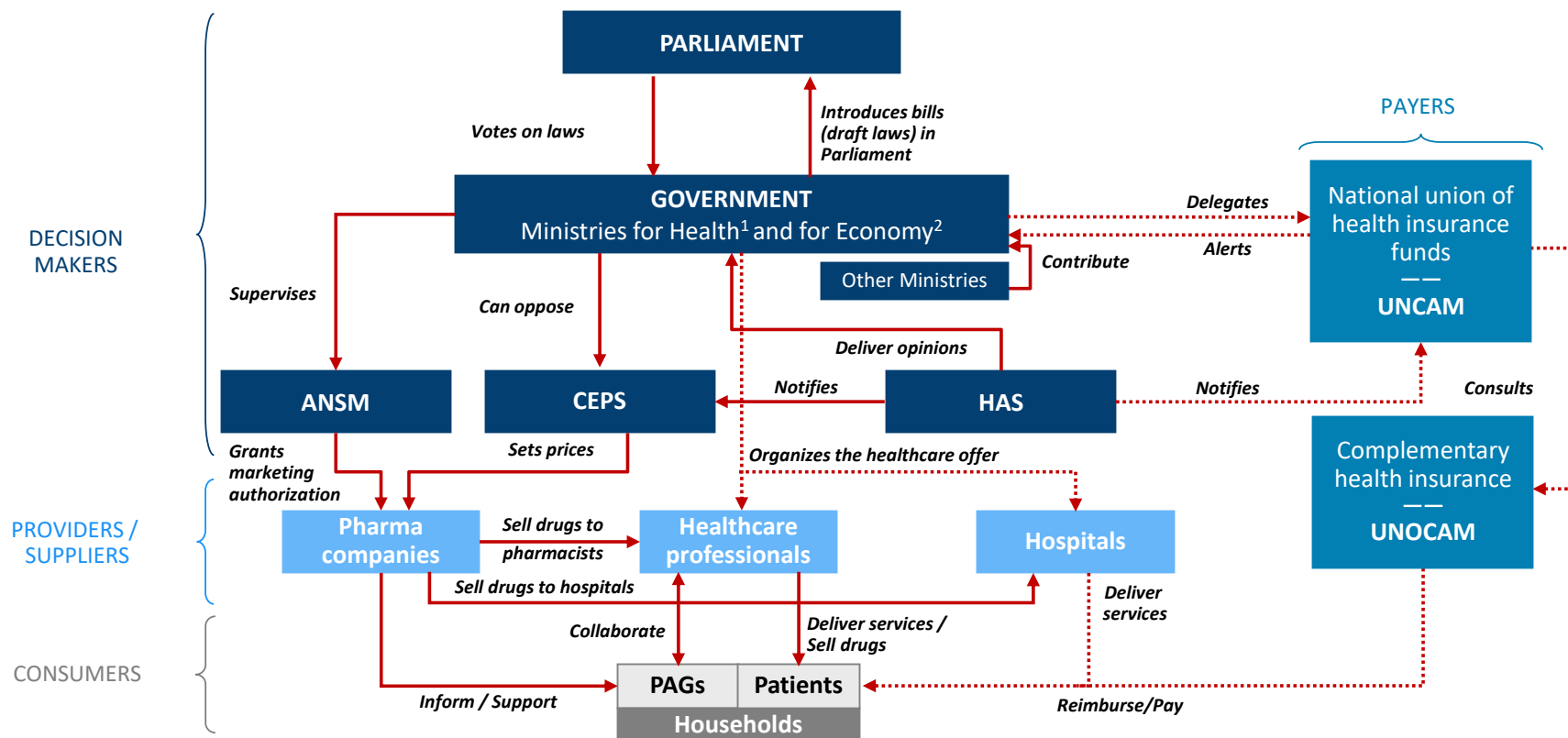


- The global pharma market is expected to grow with of a **CAGR of +4.4%** by 2025 including the impact of Covid-19, that should lead to **higher pressure** on **prices** worldwide in the next 5 years
- EU5 countries account together for only 14% of the global pharma market (Germany: 4%, France: 3%, Italy: 3%, UK: 2% and Spain: 2%) and should see their weight drop by 2 points by 2025, due to higher price pressure than in the average of the other countries
- North America should continue to weigh for 43% of the global pharma market in value and contribute to 44% to worldwide market growth over the 2020 – 2025 period

Stakeholders in the French healthcare system can be divided according to their role as decision makers, payers, providers / suppliers and consumers

The French healthcare system – Key stakeholders

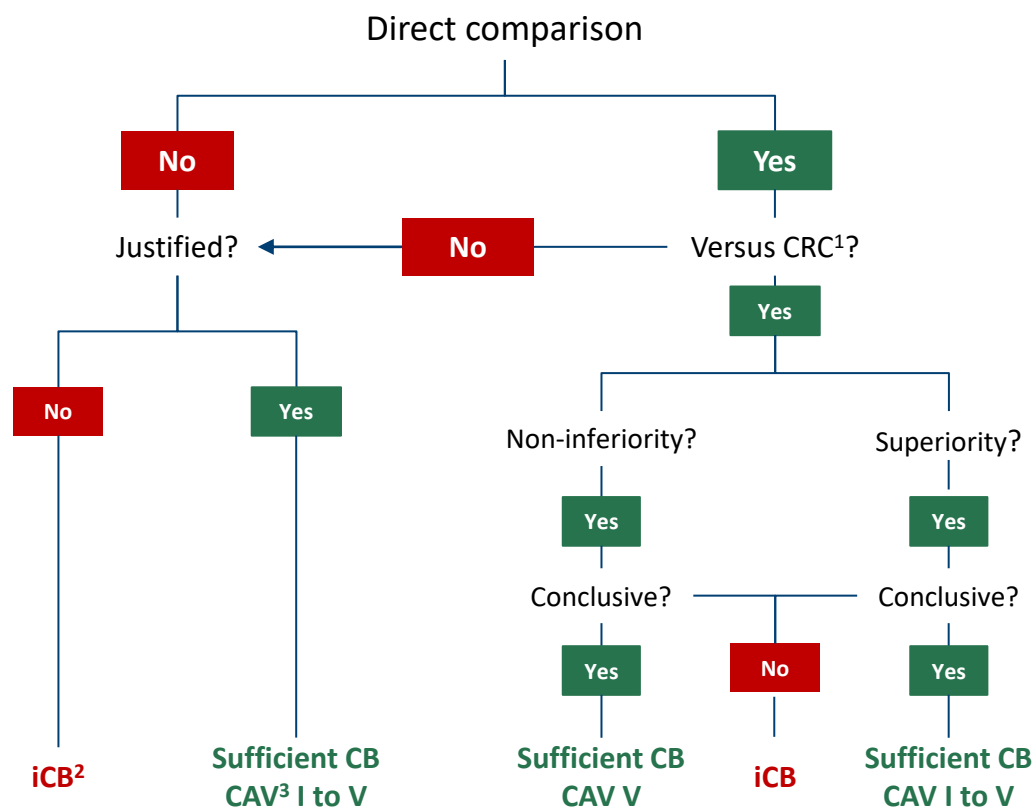
Mapping of key stakeholders



To assess the therapeutic progress of a product, the Transparency Committee will expect direct comparison – whenever possible – in terms of efficacy and safety with existing relevant therapies

The French healthcare system – Key stakeholders

Transparency Committee – Clinical added value (CAV) assessment



- The Transparency Committee (TC) will particularly pay attention to the following criteria, in view of medical need:
 - The quality of the demonstration:
 - The choice of comparator(s)
 - The methodological quality of the study
 - The appropriateness of the population included
 - The relevance and significance of clinical endpoints
 - The effect size in terms of clinical efficacy, quality of life and safety in view of the demonstration robustness
 - The clinical relevance of this effect compared to clinically relevant comparators
- Double-blind, randomized controlled studies is a prerequisite
- The absence of direct comparison to comparator must be justified and may be accepted by the TC in certain situations
- The absence of a direct comparison, which the TC believes was possible, may lead to an ASMR V
- The TC reasoning presented in this figure is not fixed and is adapted to the context of each evaluation

The framework agreement signed between CEPS and Leem in March 2021 aimed at improving patient access to innovation, encouraging investments in France and simplifying access processes

The French healthcare system – Key stakeholders

CEPS – Framework agreement signed with the Leem (2021 – 2024)



Context & objectives

- Framework agreement signed on March 5, 2021, by Philippe Bouyoux (CEPS) and Frédéric Collet (Leem), in the presence of Olivier Véran (Minister of Health) and Agnès Pannier-Runacher (Delegate to the Minister of Economy in charge of Industry)
- This new agreement, that replaces the previous one which had been signed in 2016, has been concluded for a 3-year period, i.e., until March 5, 2024
- 3 main objectives pursued:
 - Improve patient access to innovation
 - Encourage productive investments in France
 - Simplify market access processes

Patient access to innovation

Innovative drugs

- Guidance on the duration of effect of comparators, the inclusion on uncertainty, the setting of rebates and the splitting of payments

Orphan drugs

- Possibility of renegotiating the terms of conventional rebates if target population evolves
- Commitment to come to a contractual amendment within 6 months with an adjusted budget package

Drugs that meet public health needs

- Possibility for ASMR IV drugs meeting a non- even partially-covered medical need to access to an EU price¹

Productive investments in France

Support for investment and export

- Creation of a specific chapter intended to support for investment and export
- Authorization for investing pharma companies to proactively meet with the CEPS President to be informed of conventional terms

Pricing counterparties

- Possibility of granting a EU price¹ to ASMR I to III drugs whose manufacturing activities² are mainly carried out in France
- List price stability guaranteed over 2 years (renewable once) for products manufactured in Europe (notably in France) for which more than 60% of volumes are exported

Market access processes

Fast-track

- Access guaranteed within a maximum period of 15 days for:
 - ASMR I to III with dominant efficiency
 - ASMR IV with dominant efficiency & allowing savings
 - ASMR V with prices lower than comparators

Price stability and predictability

- 5-year stability of the EU price¹ for ASMR I to III drugs, covering both list and net prices

Transparency

- Statement by pharma companies of the amount of both R&D investment made, and public incentives received

Sources: Framework agreement signed between CEPS and Leem (March 5, 2021) – Smart Pharma Consulting analyses

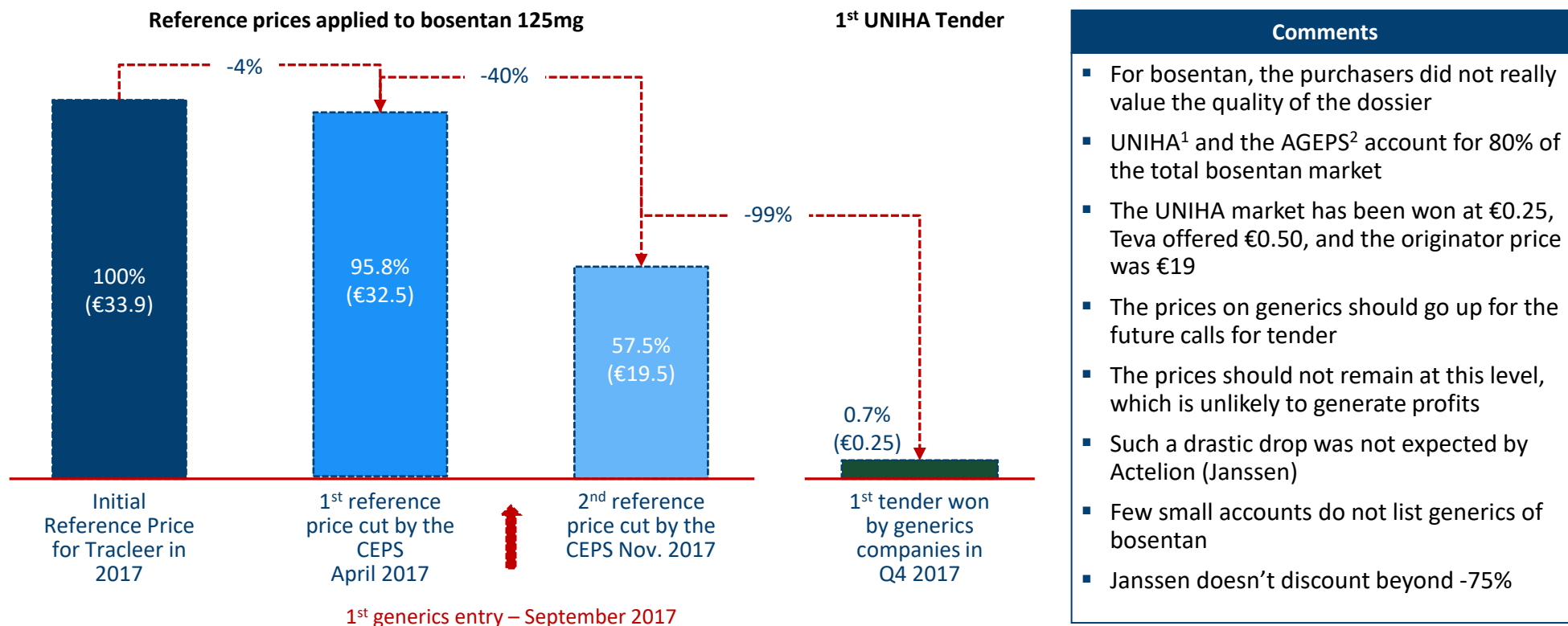
¹ In this case, French price cannot be lower than the lowest price in the rest of EU5 (Germany, UK, Italy and Spain) –

² Including the manufacturing of active components, finished goods and/or packaging

Bosentan net price has dropped drastically as soon as the 1st call for tender, enabling the best bidder to discard competitors while taking the risk to make this “market” little or even non profitable

The French healthcare system – Key stakeholders

CEPS – Hospital generics pricing: Bosentan (Tracleer)



The prices, margins and level of rebates are regulated by the CEPS throughout the value chain of the reimbursable products, either originators or generics

The French healthcare system – Key stakeholders

CEPS – Prices, margins and rebates for reimbursable drugs

	Originator without TFR ¹	Originator with TFR	Generic without TFR	Generic with TFR
Ex-factory price	<ul style="list-style-type: none">Price negotiated / set by the CEPSGenerics are priced 60% below originator price at patent expiryAfter generics launch, originator price is cut by 20%			
Wholesalers' margins	<ul style="list-style-type: none">Minimum of € 0.30 per pack if ex-factory price below € 4.336.93% of ex-factory price if ex-factory price from € 4.33 to € 468.970% beyond € 468.97, representing a maximum of € 32.50 margin per sold unit			
Pharmacists' margins	<ul style="list-style-type: none">Variable margin:<ul style="list-style-type: none">10.0% of ex-factory price below € 1.927.0% from € 1.92 to € 22.905.5% from € 22.91 to € 150.005.0% from € 150.01 to € 1,930.000% above € 1,930.00Dispensing fees (VAT excluded):<ul style="list-style-type: none">€ 1.00 per pack€ 0.50 per prescription including at least 1 reimbursable drug€ 1.00 per prescription with at least 5 medicines€ 1.55 if the patient is 3 years or under or over 70 years old€ 3.50 for specific drugs (e.g., immunosuppressive drugs)		Margin in absolute terms identical to the corresponding originator	Calculation identical to the originator's one
Pharmacists' rebates ²	<ul style="list-style-type: none">Maximum legal rebate: 2.5% of ex-factory price	<ul style="list-style-type: none">Maximum legal rebate: 40% of ex-factory price, since September 2014 (17% before)		
	<ul style="list-style-type: none">Possibility to add up to 100% of the wholesaler margin in case of direct sales			

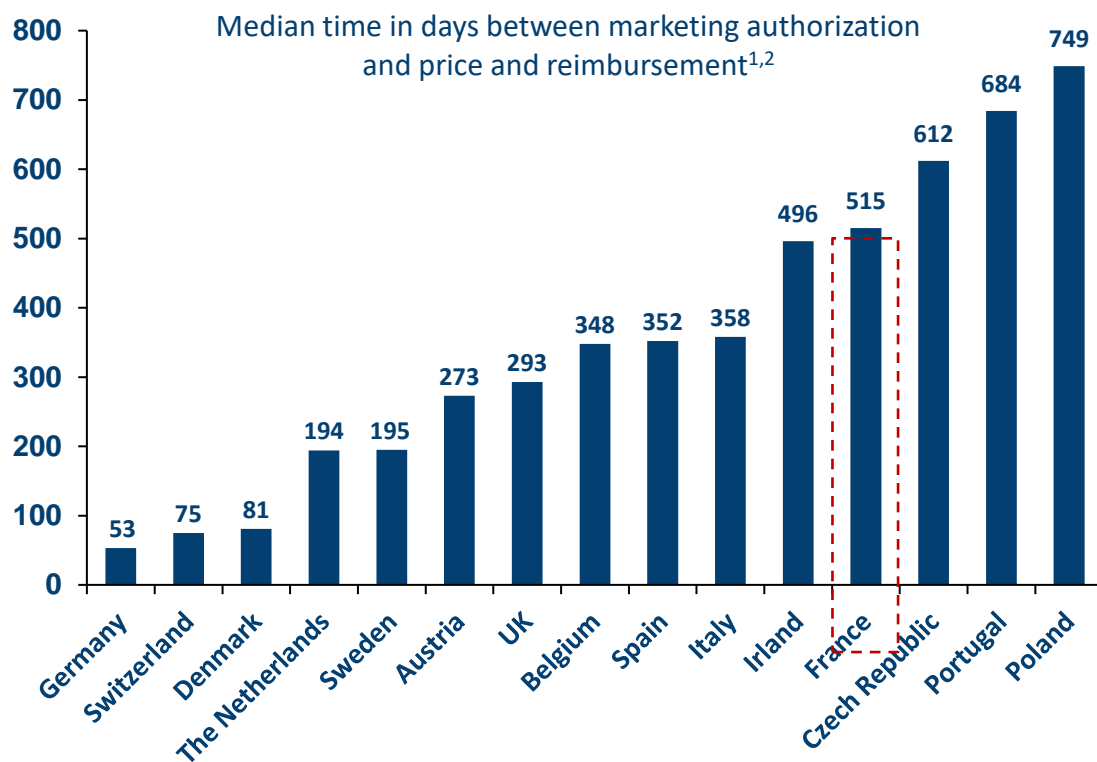
Sources: CEPS annual report (September 2020) – Legifrance (e.g., decree on September 14, 2020² intended to reevaluate wholesalers' margin from February 1, 2021) – Ameli – Leem – Smart Pharma Consulting analyses

¹ Tarif Forfaitaire de Responsabilité (Reference price) – ² Including cooperation and other commercial rebates

In France, pharma companies and patients must wait ~17 months after marketing authorization to get a new drug reimbursed and launched¹

The French healthcare system – Key stakeholders

Average time to market access – European comparisons



2019 analysis based on a sample of 172 products approved by EMA (European Medicines Agency) between January 2015 and December 2018

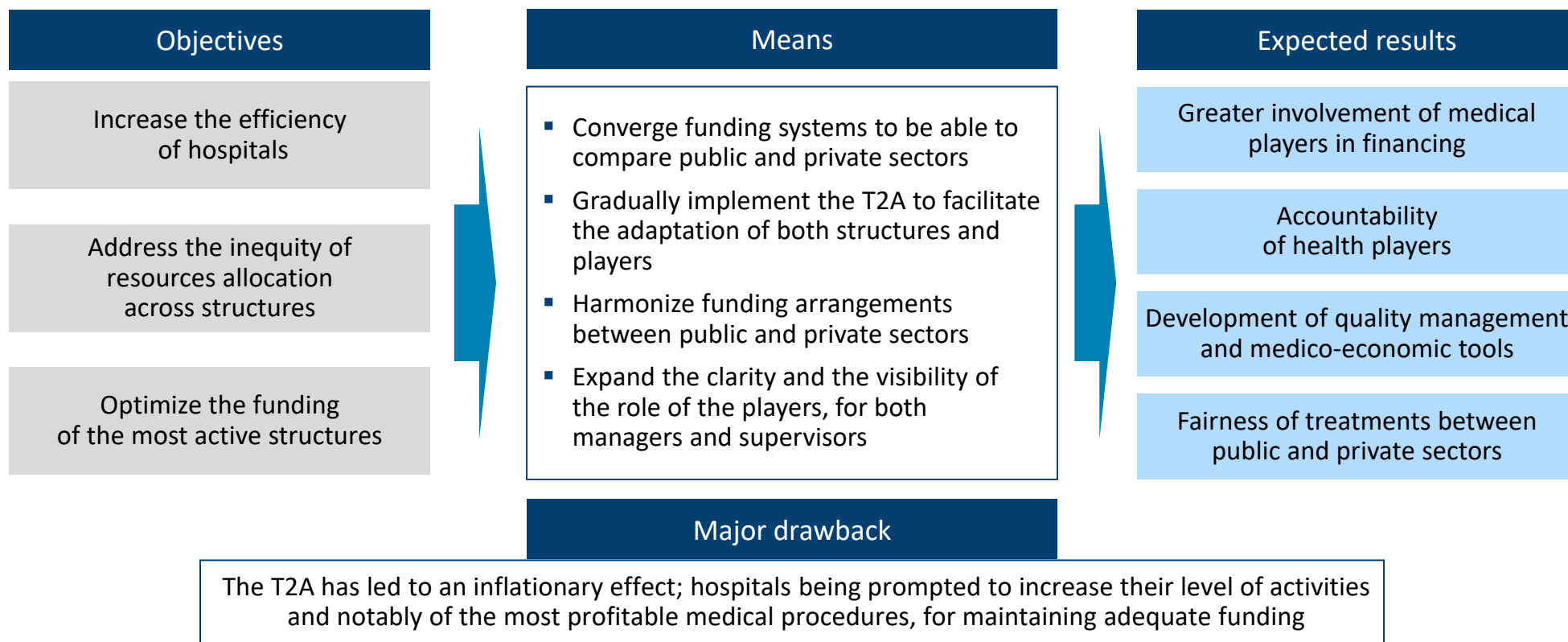
- In Europe, the delay between marketing authorization of a drug and its availability on the market may vary widely, due to the time required to obtain its inclusion on reimbursement list and a price agreement
- In countries such as France, Italy or Spain, this delay exceeds the 180 days recommended by the European Commission
- An important delay may be harmful both for patients who do not have full access to innovative therapies and for companies which face a loss of revenues¹
- The UK and Germany have no delay since the price and reimbursement negotiations occur once the product has reached the market

- In 2018, the Leem (French association of pharmaceutical companies) has carried out a study on 67 new products, showing an average time between marketing authorization and price & reimbursement of 563 days

Since the introduction of the T2A reform in 2004, the allocation of resources of public and private hospitals is based on the nature and on the volume of the activities carried out by hospitals

The French healthcare system – Key stakeholders

Hospital funding system: Activity-based financing (T2A) principles



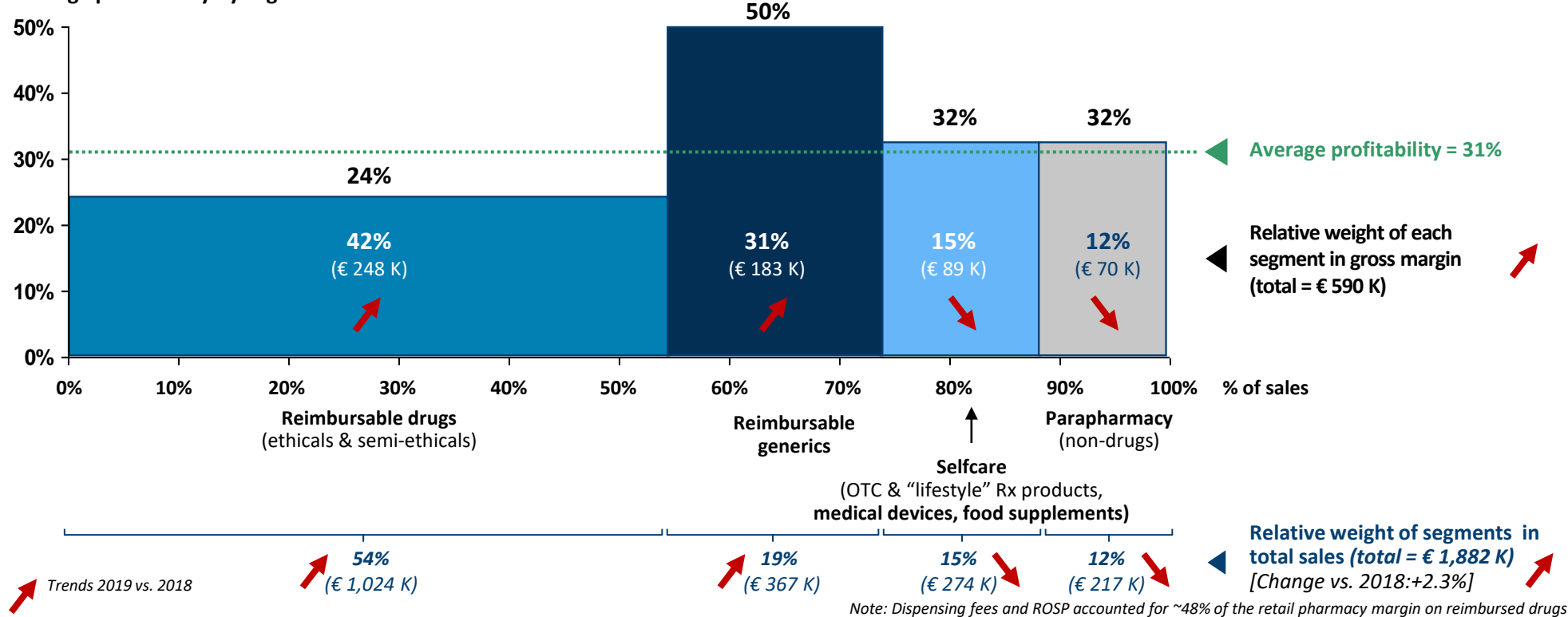
In 2019, originators accounted for ~54% of the retail pharmacies sales on average
 and for ~42% of their gross margin

The French healthcare system – Key stakeholders

Economic structure of retail pharmacies in France (2019)

Average annual turnover: € 1,882 K (public price excluding VAT) ↗

Average profitability by segment¹



Sources: CGP Experts Comptables – KPMG –
 Smart Pharma Consulting estimates

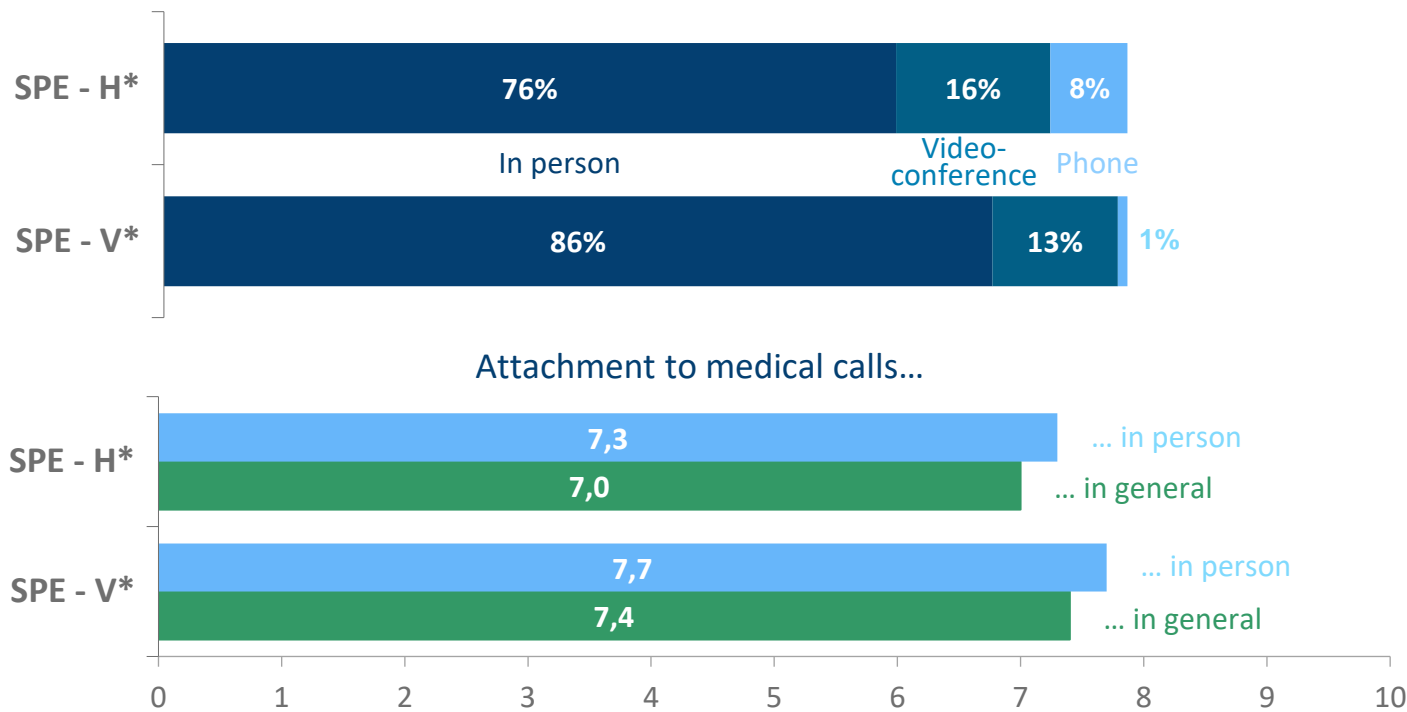
¹ Inclusive of legal margin, rebates, commercial agreements and remuneration for pharmaceutical services, notably those corresponding to the public health objectives (e.g., generics substitution objectives, pharmaceutical interviews with patients, etc.)

Specialists keep on preferring in person interactions with med reps to communicate about innovations and they remain attached to this communication channel

The French healthcare system – Key stakeholders

Access to HCPs in France (2020 – 2021)

Most appropriate channels for med reps to communicate about innovations (product, indications, dosage, etc.)¹



* : SPE-H (Hospital-based specialists) – SPE-V (Office-based specialists)

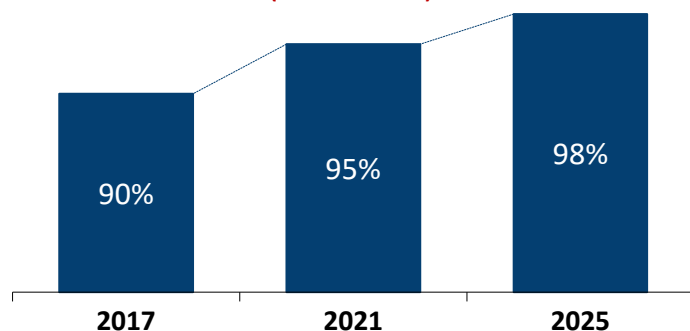
Med reps are not viewed by physicians as a robust, updated and convenient source of scientific information, which means that they must bring high-value services to stay connected to them

The French healthcare system – Key stakeholders

Access to HCPs in France (2017 – 2025)

Online scientific search by physicians

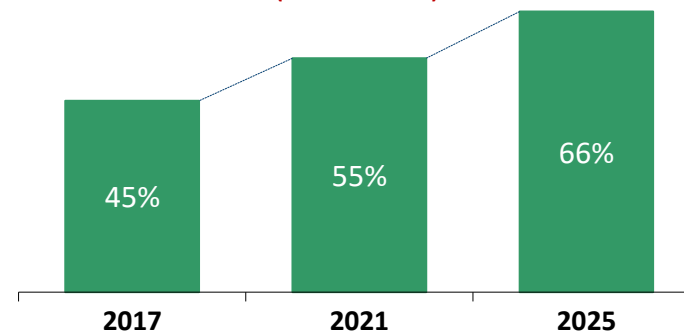
(% of total)



- Physicians becoming more familiar with the Internet, they are increasingly finding information online, as needed
- The Covid-19 crisis has accelerated the usage of digital channels by physicians to find scientific information
- Product-related is the most accessed website resource

Credit given to pharma websites by physicians

(% of total)



- 50% or more physicians using search engines, rely on pharma companies' digital resources
- Most of pharma companies have designed product-related websites, with objective and well-presented information
- Thus, these websites have a certain influence on physicians' prescribing decision

➔ For scientific data, including those related to products, online websites are the first source of information, while pharma companies' websites are gaining credibility with physicians

LFSS 2020 modified the provisions to be granted an ATU, introduced constraints to prevent drug shortages and encouraged generics substitution, while quashing biosimilar substitutability law

The French healthcare system – Recent reforms

LFSS 2020 key articles regarding drugs and pharma companies

Safeguard clause for drugs (Article 24)

- For 2020, the safeguard clause to drugs, called the “M” rate, has been set at +0.5%, while it had been set at +1.0% for 2019

Financial sustainability of the ATU (early access program) (Article 44)

- This article concerns filings for ATUs applied before March 1, 2020, and modifies the conditions to obtain a nominative ATU (ATUn):
 - The drug efficacy should be important and clinically relevant
 - Refusal of ATUn if previous demands for cohort ATU (ATUc), clinical trial or in case of increased risk with the existing treatments have been rejected
 - Free pricing of ATUn is replaced by a compensation set by the government
- The receivability of a demand for an ATU is subject to the following conditions:
 - The number of ATUn for a given drug will be limited by a Ministerial Order
 - The drug has not yet been granted a marketing authorization or an ATUc
- Communication to the pharma company of the possible estimated amount that could be funded by the National Health Insurance Fund after the ATU ends
- The CEPS can set up a schedule a payment of discounts for a period beyond one year

Prevention of drug shortage (Article 48)

- Pharma companies must have buffer stock of 4 months located in Europe
- Financial penalty will be imposed to pharma companies in case of failure

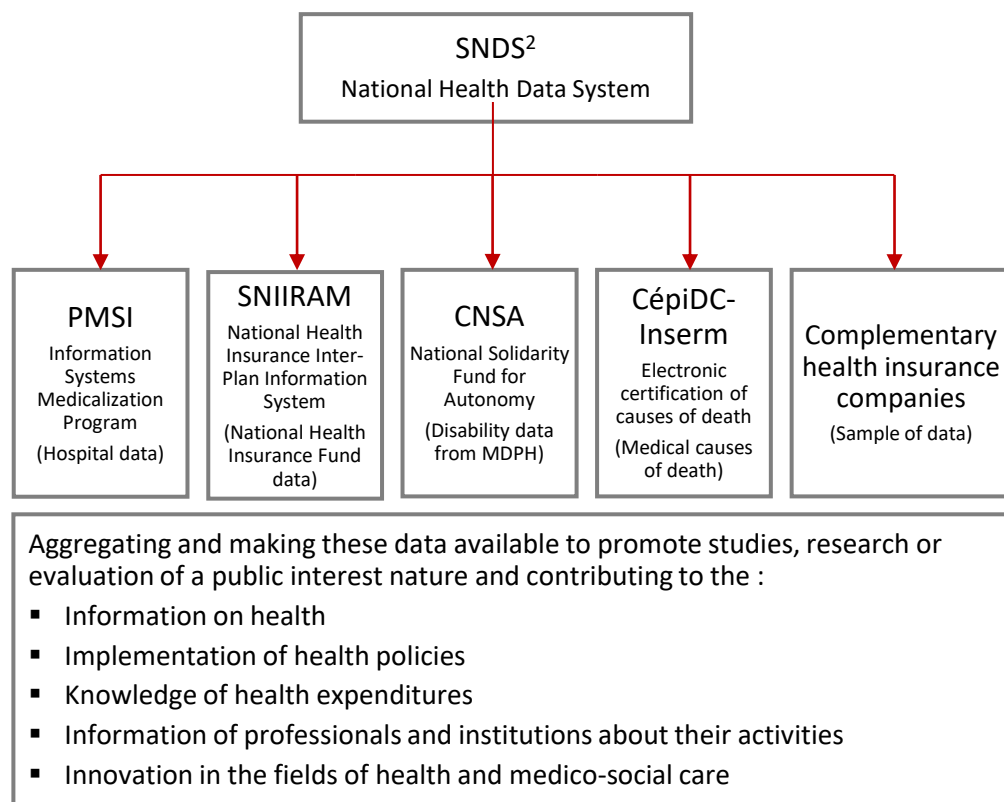
Various measures regarding cost of drugs (Article 42)

- A ministerial order can set a maximum selling price for a drug to hospitals:
 - When there is risk of unjustified expenditure
 - In case of expensive health product
- Relaxation of the rules to substitute drugs with narrow therapeutic margins that will be clarified by an implementing decree
- Modification of the Article 66 (LFSS 2019) stipulating that if a patient refuses a generic¹, he will be reimbursed based on the price of the most expansive generic. This rule will start two years after the publication of the 1st generic's price and will be implemented on January 1, 2022, at the latest
- Repeal of the law authorizing biosimilar substitution by retail pharmacists²
- A working group will be set up to determine the interchangeability between biologic drugs
- Manufacturers are authorized to file a registration dossier for a biosimilar before the patent expiry of the corresponding original biologic

Launched in December 2019, the Health Data Hub¹ is a new French platform designed to cross-reference existing health databases for medical research purposes

The French healthcare system – Recent reforms

Health Data Hub



Definition

- New French health data platform, created in December 2019, that allows to cross-reference existing health database and thus facilitate their use for research and development purposes

Objective

- Based on the Artificial Intelligence, create a platform for accessing and sharing data, in the service of health research and innovation

Pros

- Health issues: improving research and development
- Competitive advantage at international level for research and innovation

Cons

- Sensitive and personal data that can be used if there is a public interest and after the CNIL's³ consent
- Data hosted by Microsoft: exposure to US law (Cloud Act)

Implication for pharma companies

- Perspectives of interest at each stage of the drug or medical device value chain, from research to development, including monitoring the use of healthcare products in real life and organizing care pathways
- Access to data, not accessible as of today
- Additional place to forge new links and partnership relations with the players of the ecosystem, whether public or private

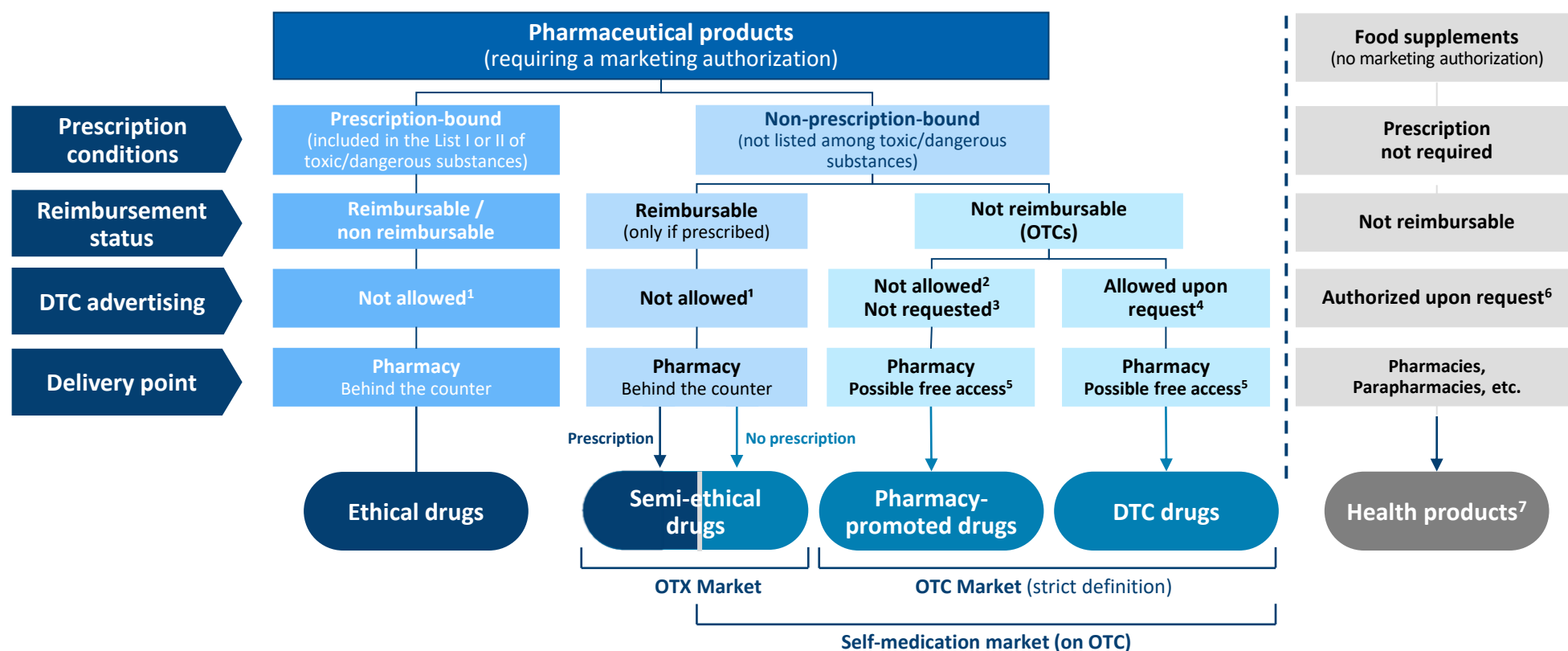
Sources: "La Plateforme des données de santé (Health Data Hub)", CNIL (February 2021) – "Health Data Hub : 6 questions sur la plateforme de données de santé et sa polémique", Numerama (June 2020) – "Le Health Data Hub : quelles opportunités pour l'industrie pharmaceutique ?", Alcedim (July 2020) – Smart Pharma Consulting analyses

¹ Also named PDS (Plateforme des données de santé) – ² Système National des Données de Santé – ³ Commission Nationale de l'Informatique et des Libertés (National commission for information technology and civil liberties)

Pharmaceutical products can be split into prescription-bound and non-prescription-bound drugs, knowing that some of the prescribed drugs are not reimbursed

The French pharmaceutical market – Evolution of drugs sales

Classification of pharmaceutical products in France



Note: OTC = Over-the-counter, OTX = combination of prescription (RX) and over-the-counter (OTC), DTC = Direct to consumer

Sources: ANSM – DGCCRF –
 Smart Pharma Consulting analyses

¹ Rare exceptions (e.g., vaccines) – ² Psychotropic or narcotic drugs – ³ When the pharma company does not wish to communicate to the general public –

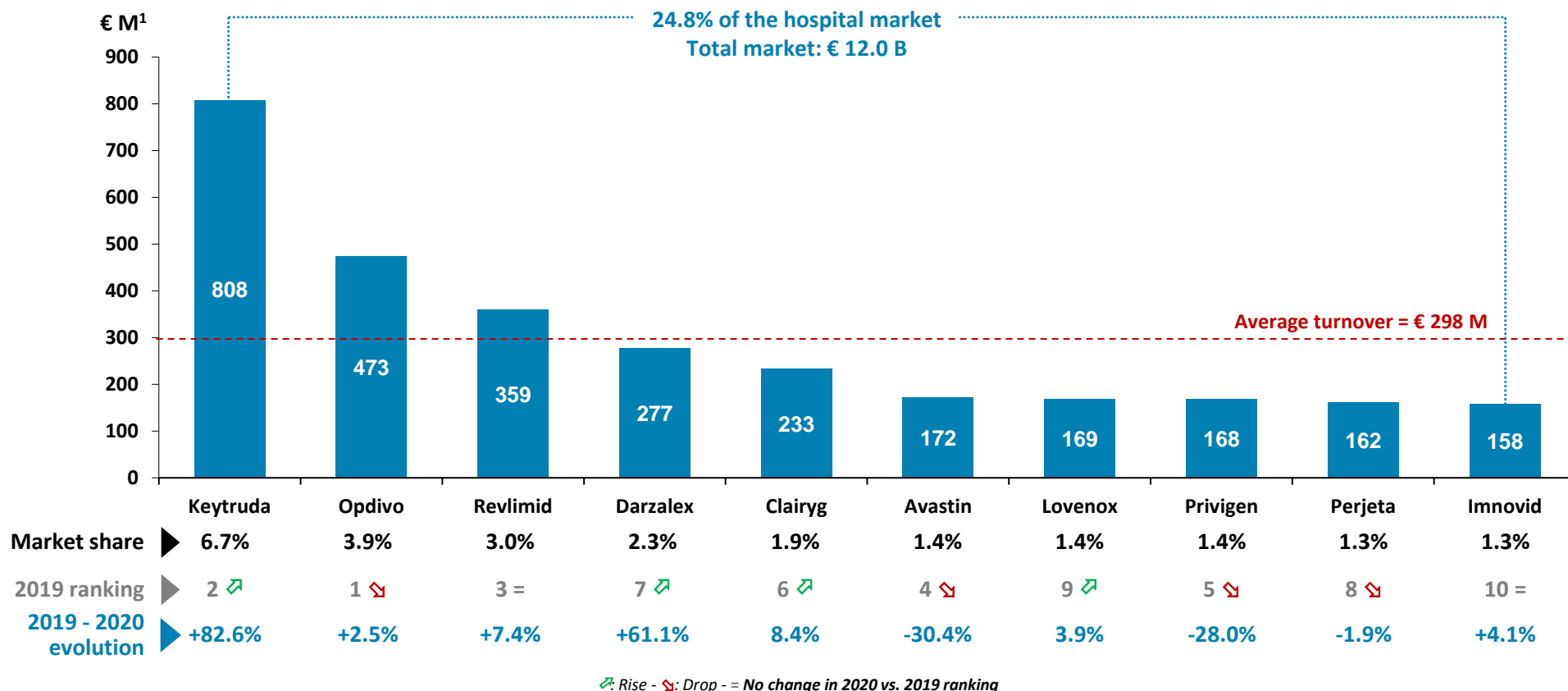
⁴ Whatever the claims – ⁵ Possibility of “free access” within the retail pharmacy for certain OTC products –

⁶ Only for claims relating to healing, alleviating or preventing diseases – ⁷ Other than drugs and pharmaceutical products

With a growth rate of +82.6% in 2020, Keytruda has become the best-selling drug on the French hospital market, ahead of Opdivo and Revlimid

The French pharmaceutical market – Evolution of drugs sales

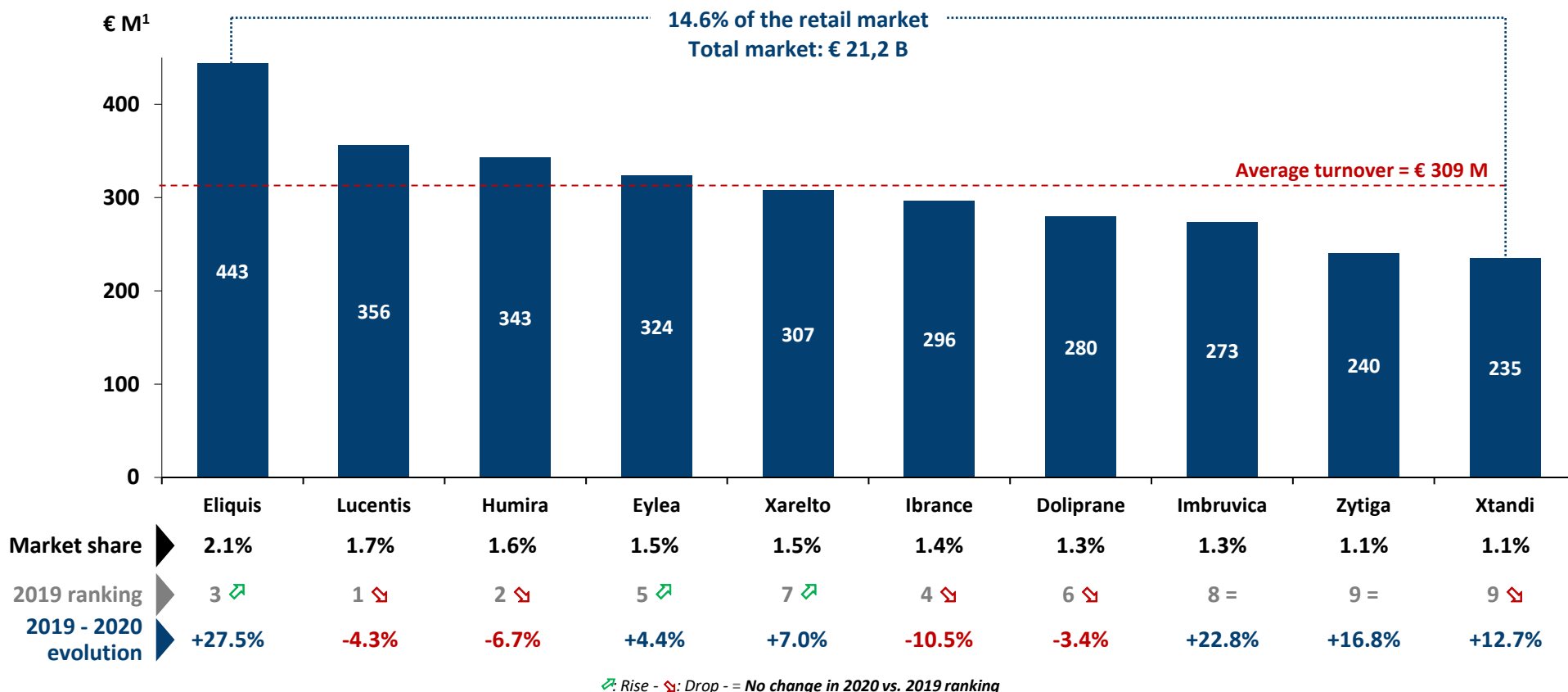
Top 10 products in value – Hospital sales (2020)



With a growth rate of +27.5% in 2020, Eliquis has become the leader of the French retail market, ahead of Lucentis and Humira

The French pharmaceutical market – Evolution of drugs sales

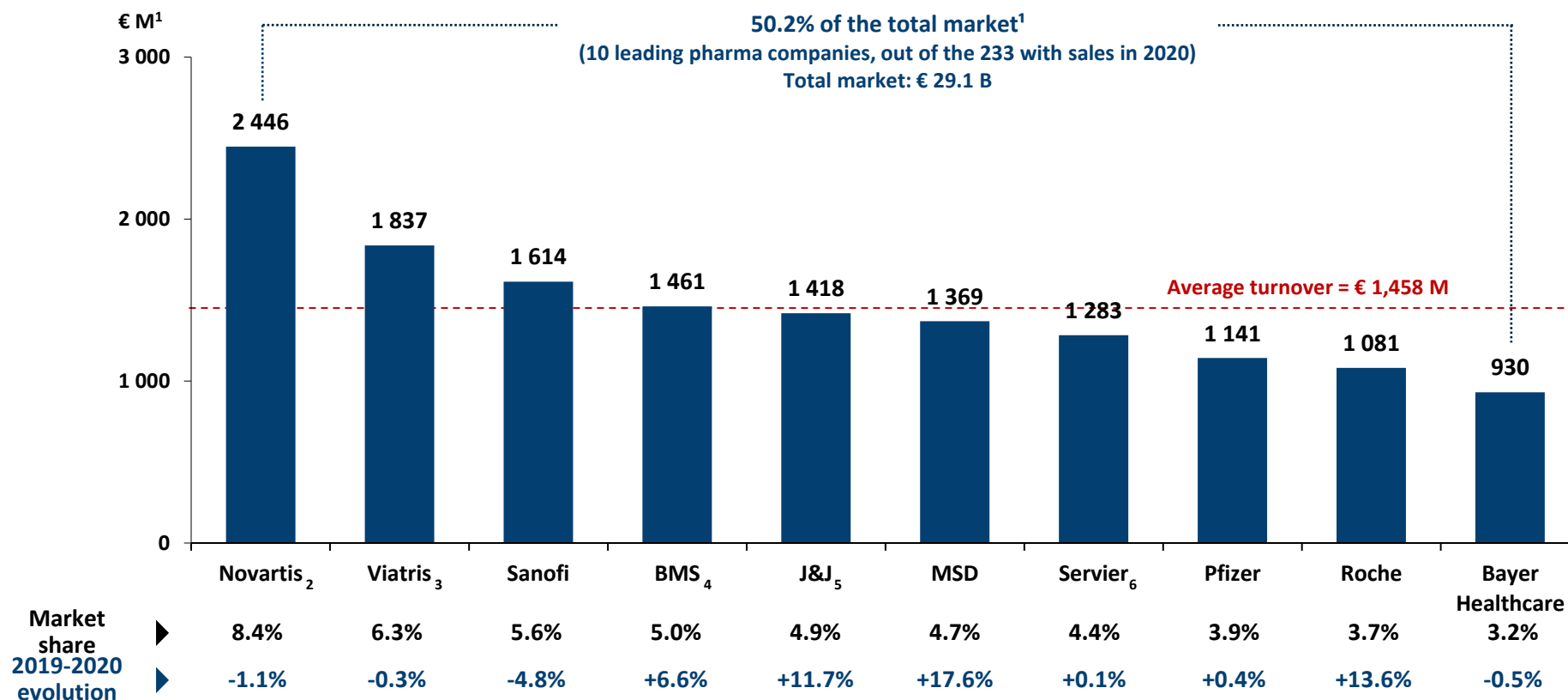
Top 10 products in value – Retail sales (2020)



In 2020, the top 10 pharma companies accounted for ~50% of the French pharma market, with Novartis, Viatris and Sanofi standing on the top

The French pharmaceutical market – Evolution of pharma companies' sales

Top 10 pharma companies on the hospital and retail markets – In value (2020)



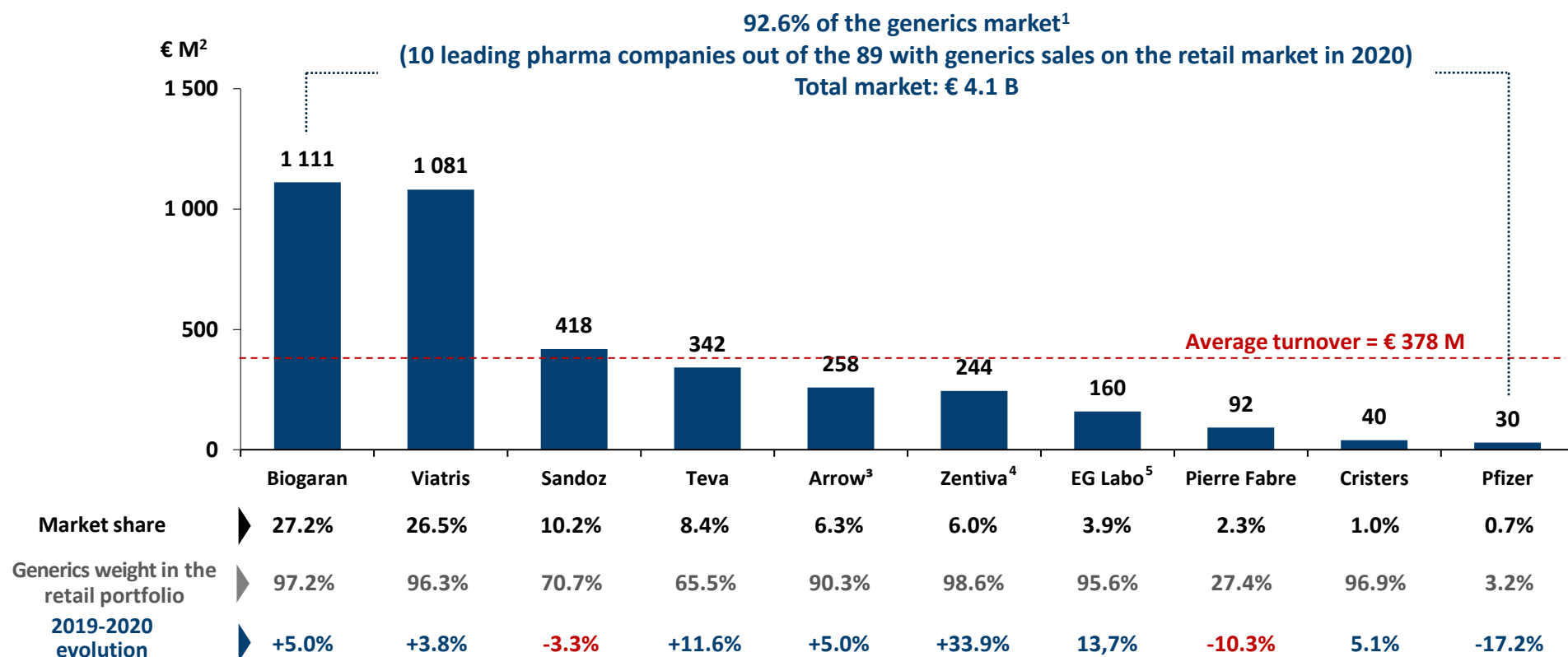
Sources: GERS – Smart Pharma Consulting analyses and estimates

¹ Constant ex-factory prices, excluding taxes and rebates, except for hospital sales for which rebated sales have been estimated – ² Including Sandoz – ³ Company founded in November 2020 by the merger of Mylan, Mylan Medical and Pfizer Upjohn activities – ⁴ Including Celgene (acquired in 2019) but excluding UPSA (acquired by Taisho Pharmaceutical in 2019) – ⁵ Janssen and J&J Santé Beauté – ⁶ Including Biogaran

In 2020, Biogaran and Viatris generated more than € 2 B sales and represented together ~54% of the French retail generic market in value

The French pharmaceutical market – Evolution of pharma companies' sales

Top 10 generics companies on the retail market – In value (2020)

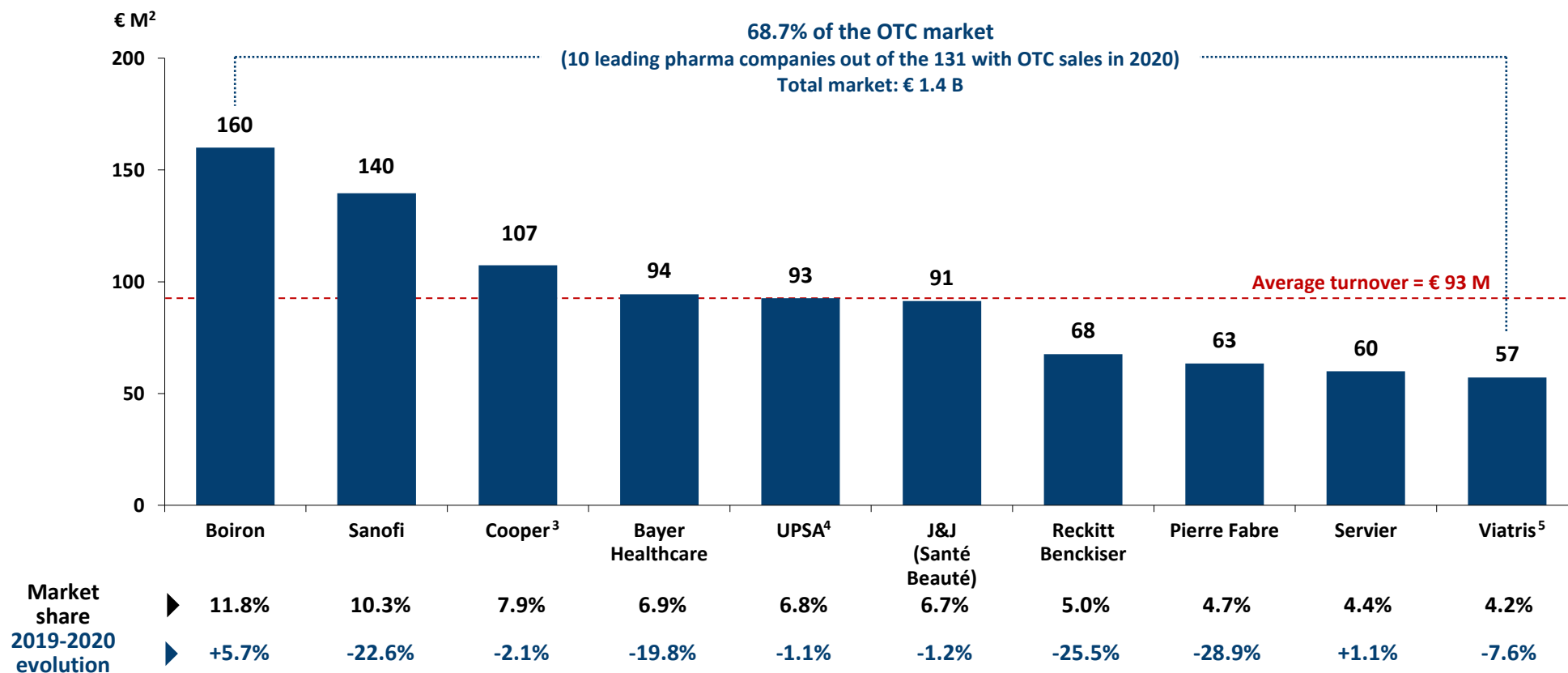


Sources: GERS – Smart Pharma Consulting analyses and estimates

¹ Reimbursable and non-reimbursable, listed in the ANSM generics Directory, including quasi generics – ² Ex-factory price, excluding taxes and rebates – ³ Part of Aurobindo, since its acquisition of Actavis in 2014 – ⁴ Acquired by Advent International on September 30th, 2018 – ⁵ Subsidiary of Stada which was acquired by Bain Capital and Cinven in August 2017

The French pharmaceutical market – Evolution of pharma companies' sales

Top 10 companies on the OTC¹ market – In value (2020)



Sources: GERS – Smart Pharma Consulting analyses and estimates

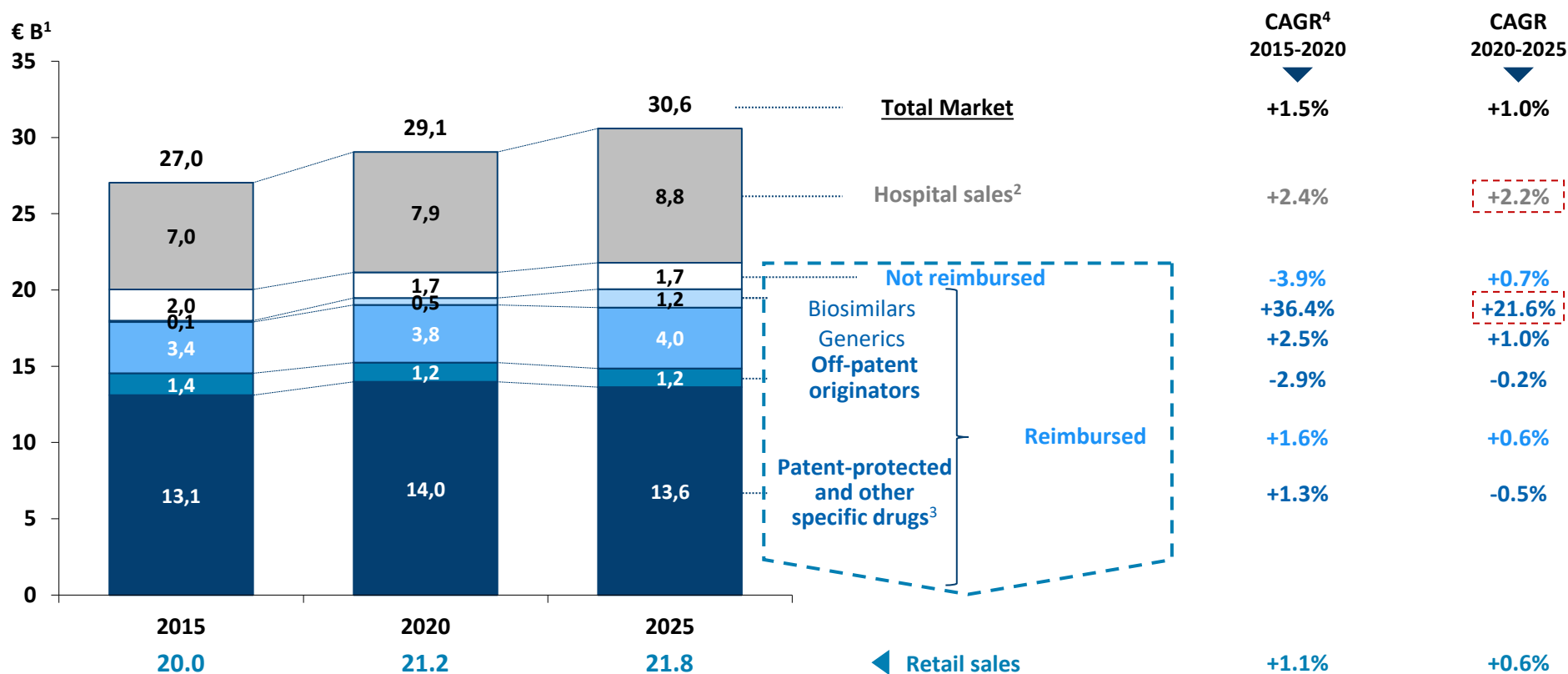
¹ Non-listed, non-reimbursable products – ² Ex-factory prices, excluding rebates and taxes – ³ Being sold by Charterhouse, which had acquired it from Caravelle in 2015 – ⁴ Acquired by Taisho Pharmaceutical in 2019 –

⁵ Company founded in November 2020 by the merger of Mylan, Mylan Medical and Pfizer Upjohn activities

By 2025, the French pharmaceutical market should be mainly driven
by innovative hospital products and biosimilars

The French pharmaceutical market – Future market trends

Drugs sales forecast by segment (2015 – 2020 – 2025)



Sources: GERS dashboards –
Smart Pharma Consulting estimates

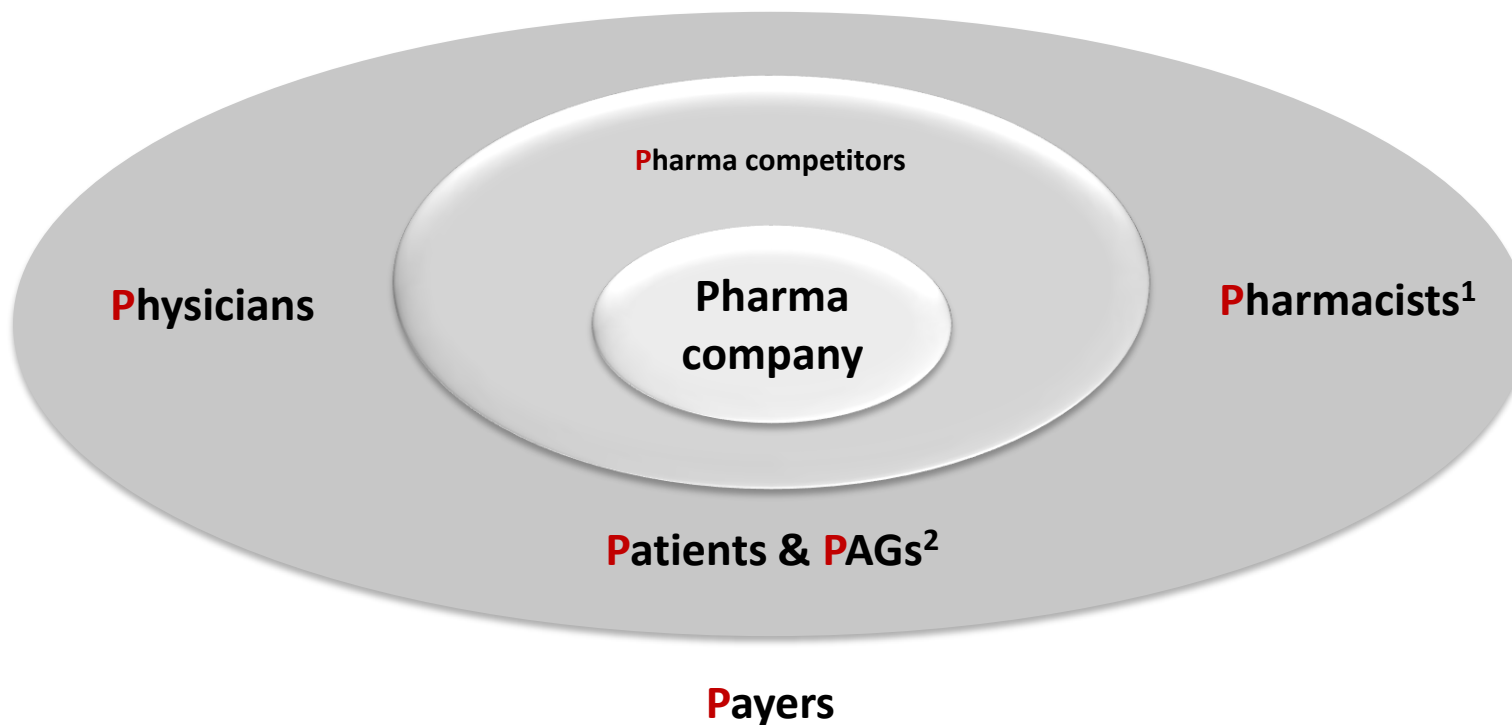
¹ Constant ex-factory prices – ² Estimated rebated sales including hospital sales of biosimilars, products invoiced on top of “T2A” and reassigned medicines
³ Sales of drugs whose patents have not expired and of other specific products (calcium, sodium, potassium, paracetamol, etc.) – ⁴ Compound annual growth rate

Pharmaceutical companies' strategic priorities by 2025 will be linked with the behavior of the “7 Ps” stakeholders

Strategic priorities for pharma companies – Stakeholder mapping

The 7 Ps

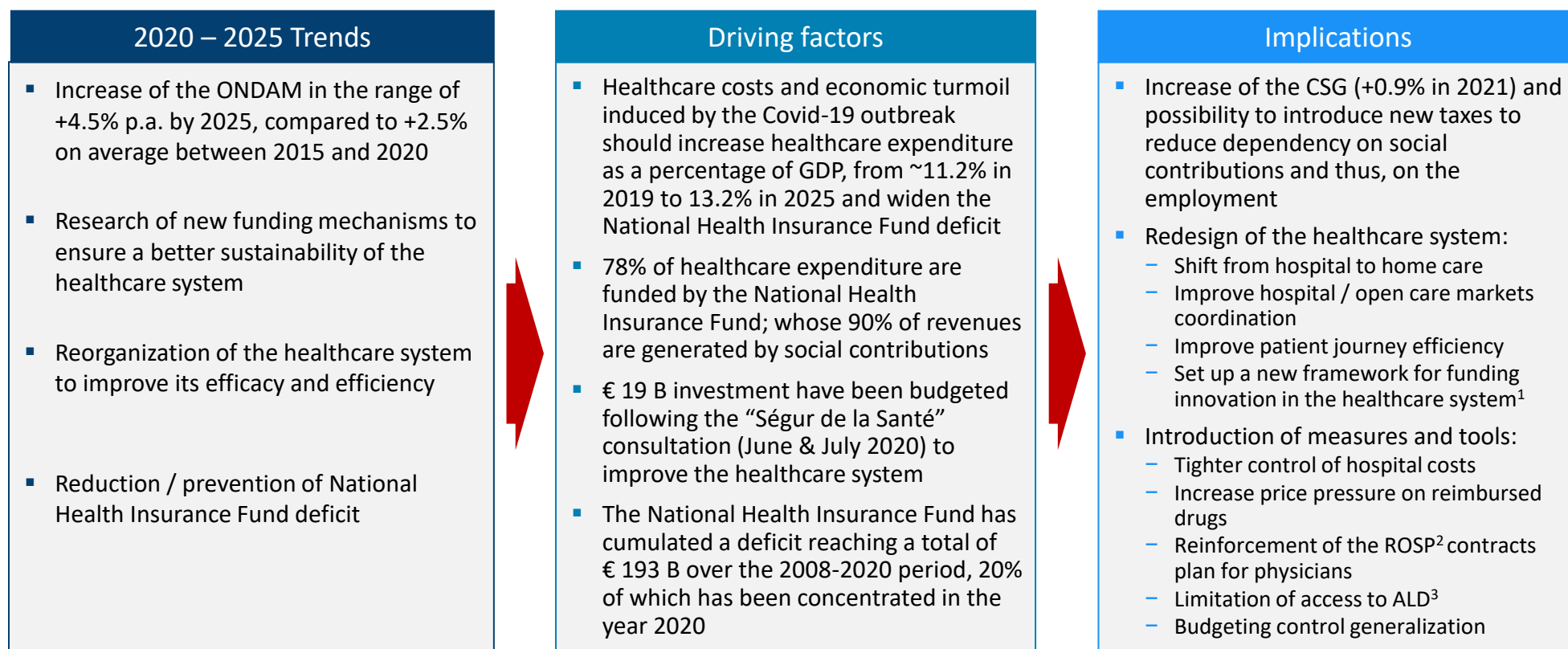
Policy makers



Policy makers & Payers will work jointly to secure the sustainability of the healthcare system, implying its redesign and the introduction of new measures and possibly new taxes

Strategic priorities for pharma companies – Policy makers & Payers

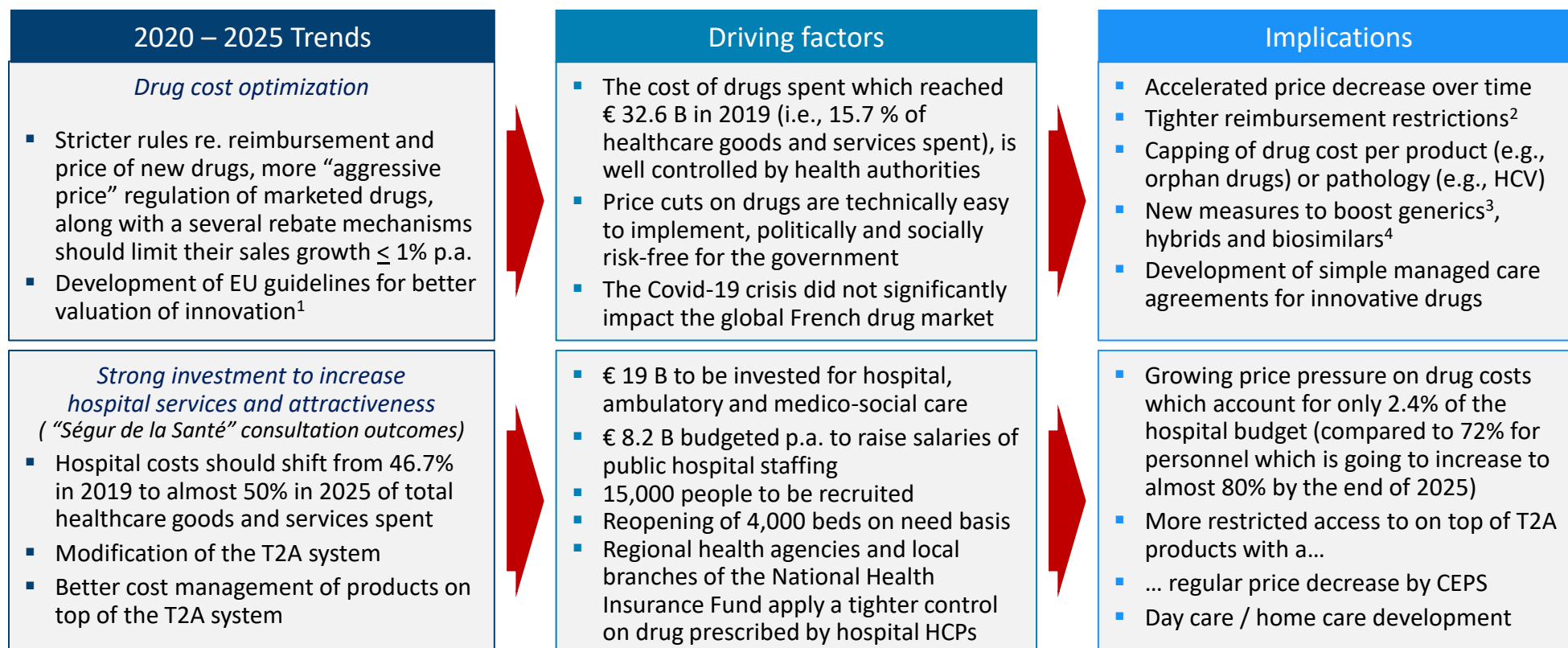
Stakeholder behavioral trends: Global cost optimization



The Covid-19 crisis and the outcomes of the “Ségur de la Santé” consultation have led the government to invest heavily in public hospitals while maintaining a strong pressure on drug price

Strategic priorities for pharma companies – Policy makers & Payers

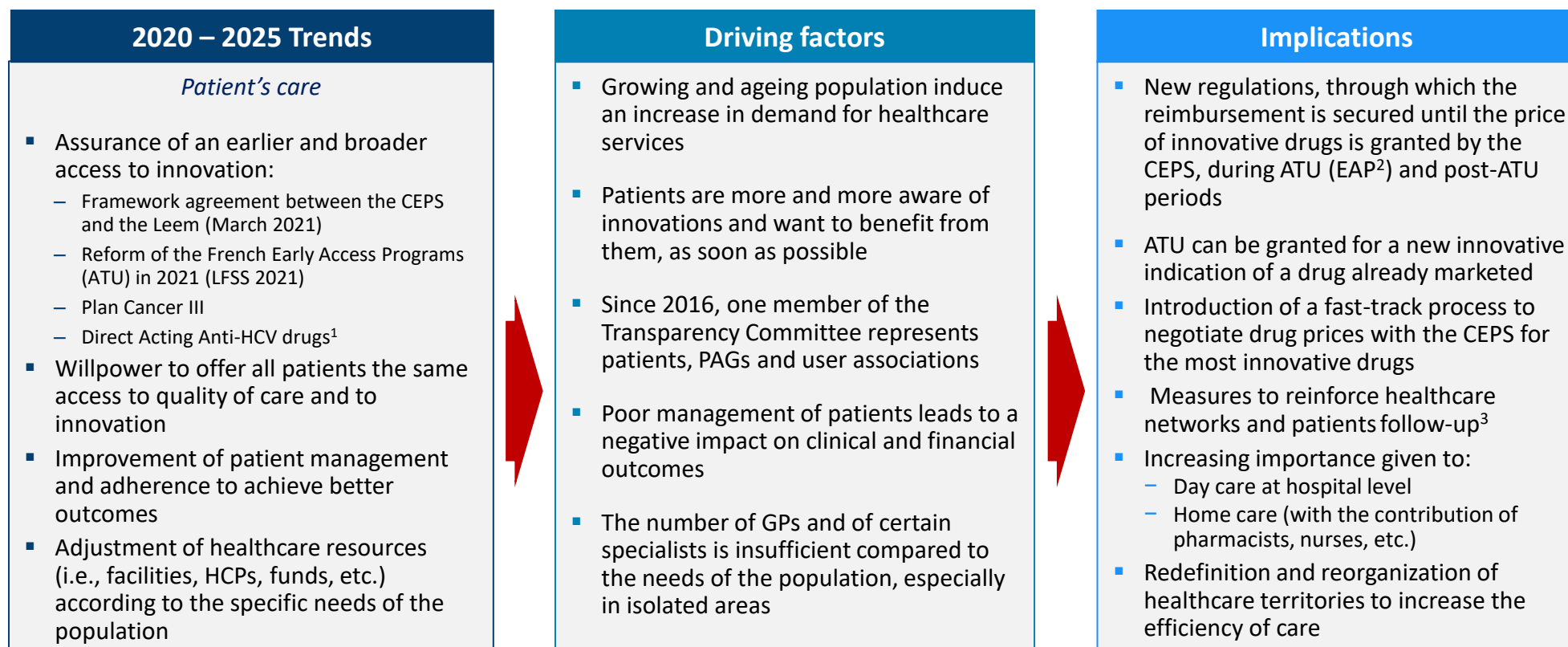
Stakeholder behavioral trends: Drug cost optimization & Hospital services prioritization



In addition to cost containment measures, the French government gives the priority to measures to improve patients' access to care and to reinforce the efficiency of the healthcare system

Strategic priorities for pharma companies – Policy makers & Payers

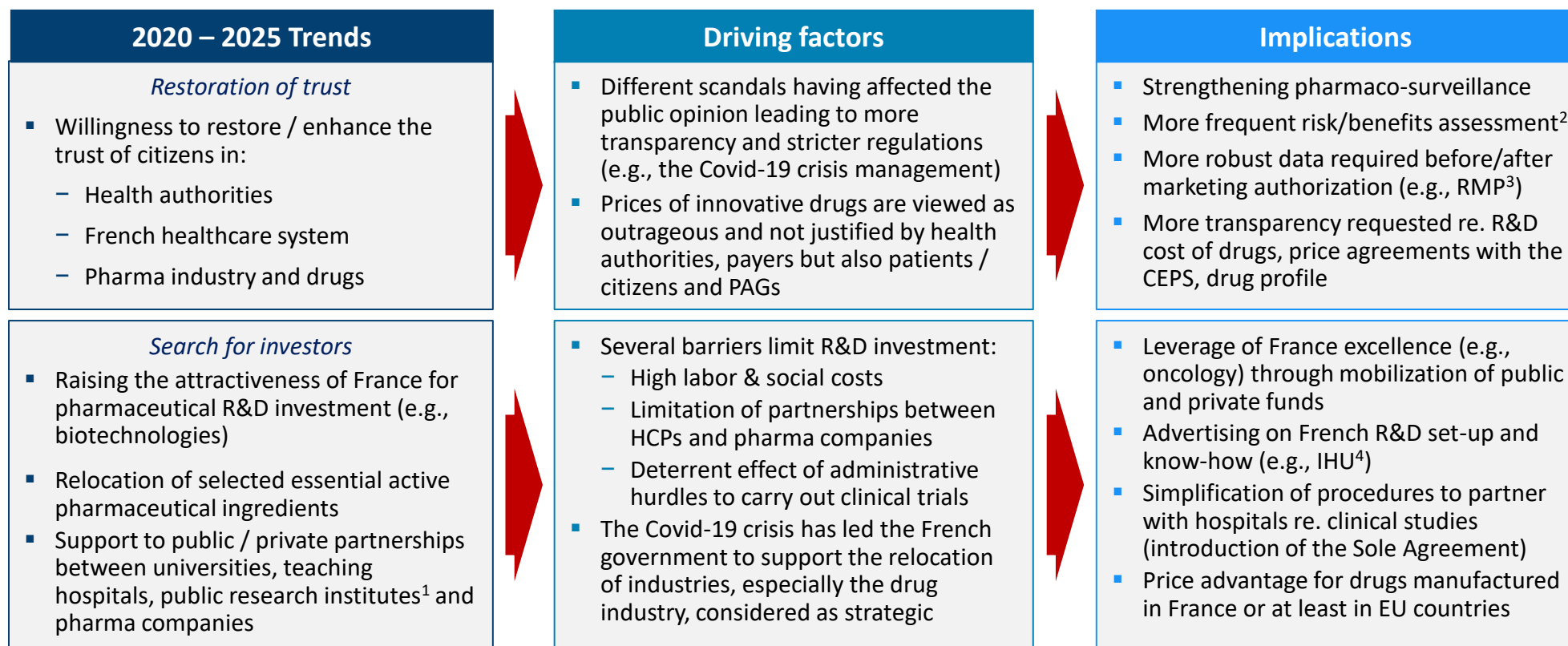
Stakeholder behavioral trends: Patient's care



Additional measures will be introduced to restore the trust in the healthcare system, to drive R&D investment and to relocate the production of essential drugs in France, or at least in EU countries

Strategic priorities for pharma companies – Policy makers & Payers

Stakeholder behavioral trends: Restoration of trust & Search for investors



Pharma companies must position their products, services and themselves to be perceived by Policy makers and Payers as offering superior value than competition

Strategic priorities for pharma companies – Policy makers & Payers

Strategic priorities induced by Policy makers & Payers behavioral trends

Behavioral trends

- 1 **Stricter control of reimbursed drug expenditure**
- 2 **Measures to boost generics & biosimilars**
- 3 **Shift from hospital to ambulatory care**
- 4 **Promotion of investments in France**

Strategic priorities for pharma companies

Enhance the global value proposition (incl. corporate identity, product and service offering) through:

- Dedicated corporate reputation programs targeted at policy makers and government
- Generation of data vs. standards of care, real world data and ...
- ... high quality medico-economic studies (whenever relevant)
- Initiation / support of specific projects to improve patient care

Participate to working groups with health authorities and other stakeholders to:

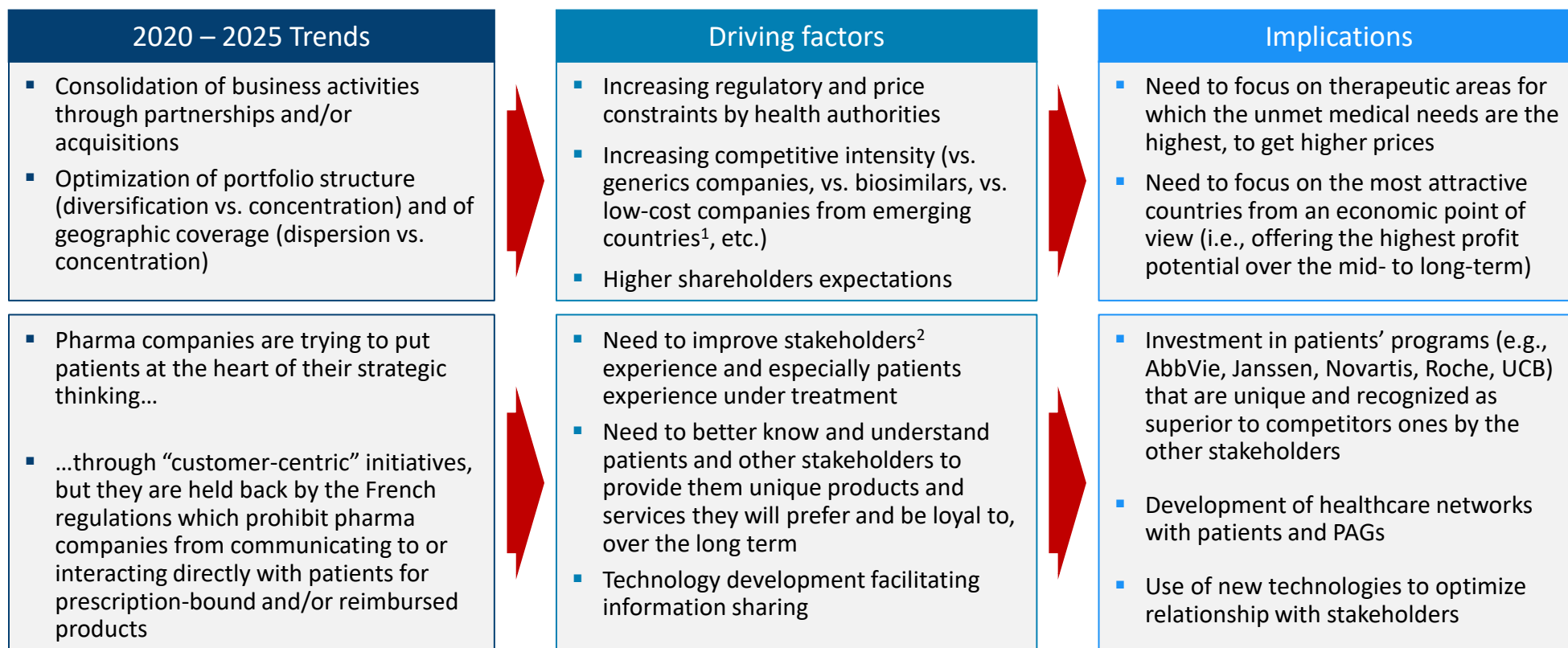
- Facilitate the change management (e.g., development of tools, processes, proposition of training programs)
- Ensure it will benefit or be neutral on pharma company performance

Increase or maintain R&D activities to be in a more favorable position to negotiate drugs' price, and weigh – very carefully – the pros and cons before deciding to produce in France

Pharma companies will strive for portfolio and geographic coverage optimization and focus on customer preference vs. satisfaction to generate sustainable value

Strategic priorities for pharma companies – Pharma competitors

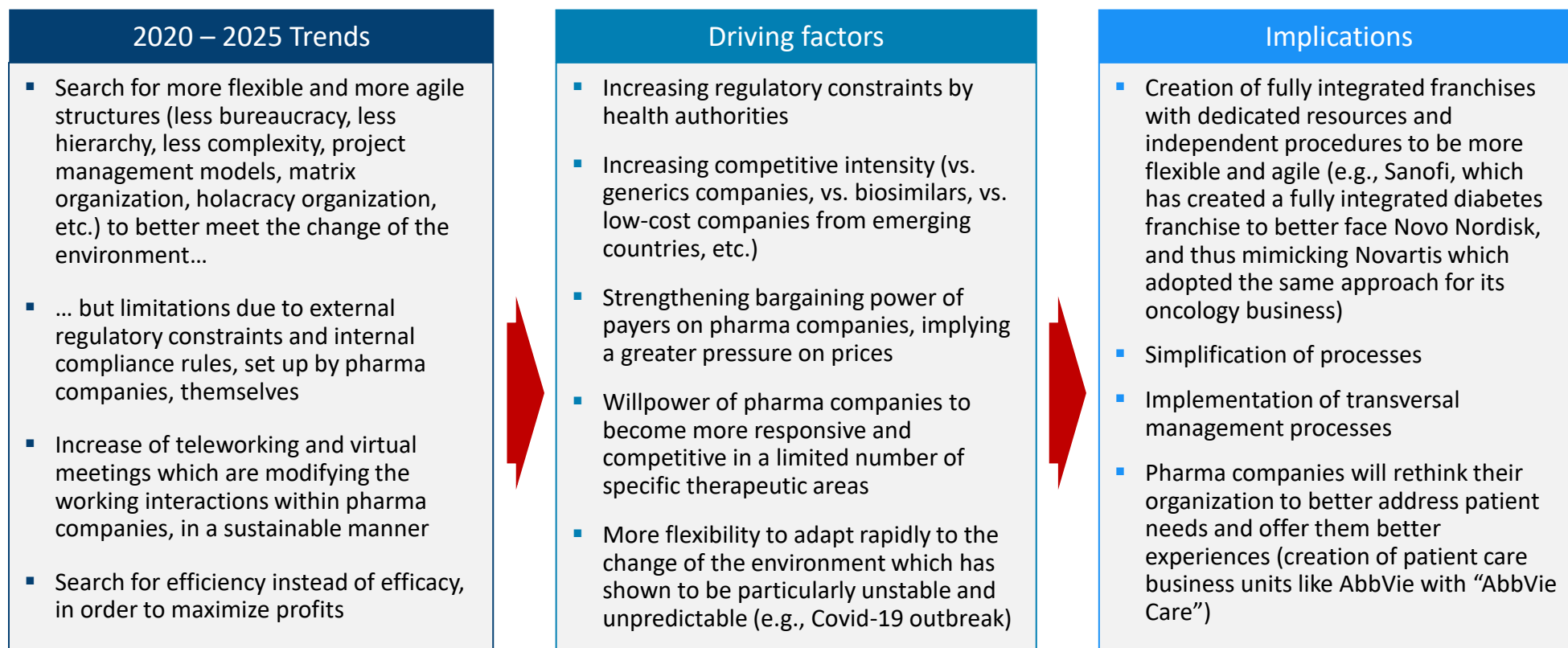
Strategic orientations



Due to increasing regulatory constraints, higher competitive intensity and the Covid-19 crisis, pharma companies try to become more flexible and agile to adapt to environment changes

Strategic priorities for pharma companies – Pharma competitors

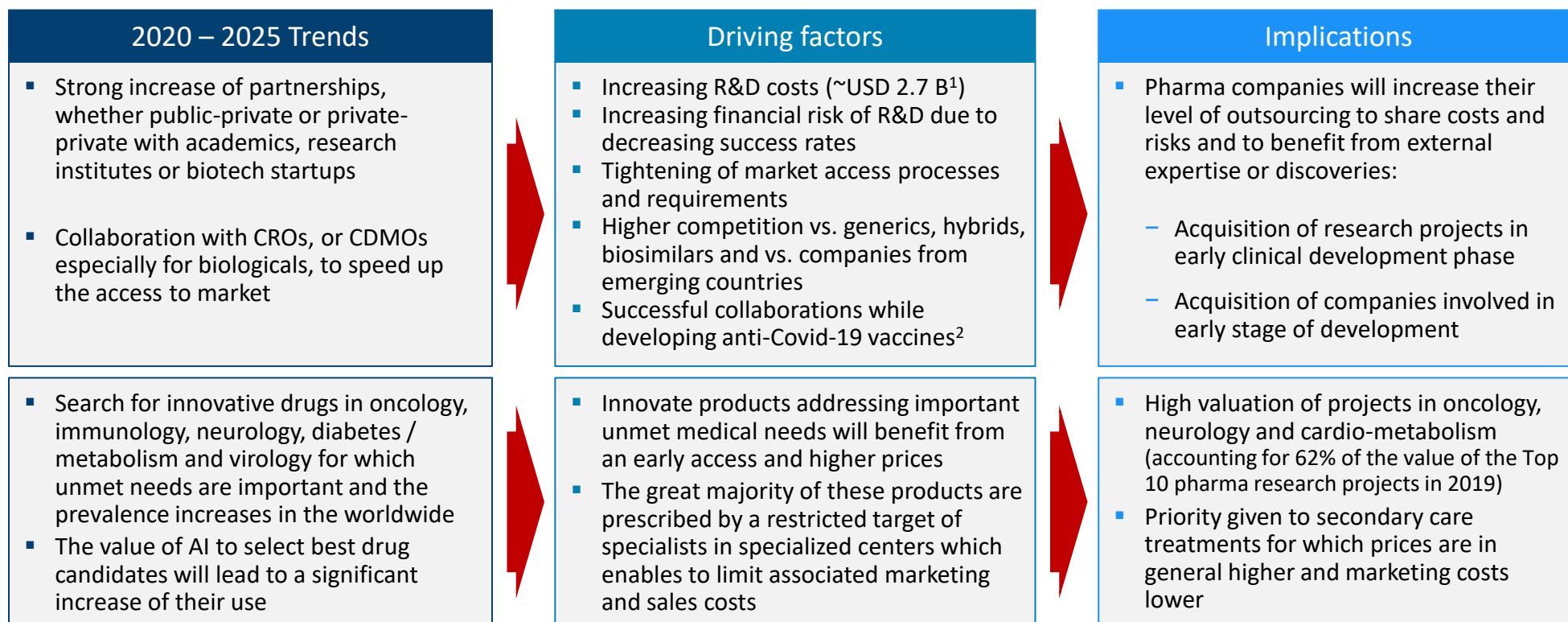
Organizational orientations



Reinforced by the success stories of the anti-Covid-19 vaccines, more and more R&D projects will be conducted through partnerships to increase success rates and mitigate risks and costs

Strategic priorities for pharma companies – Pharma competitors

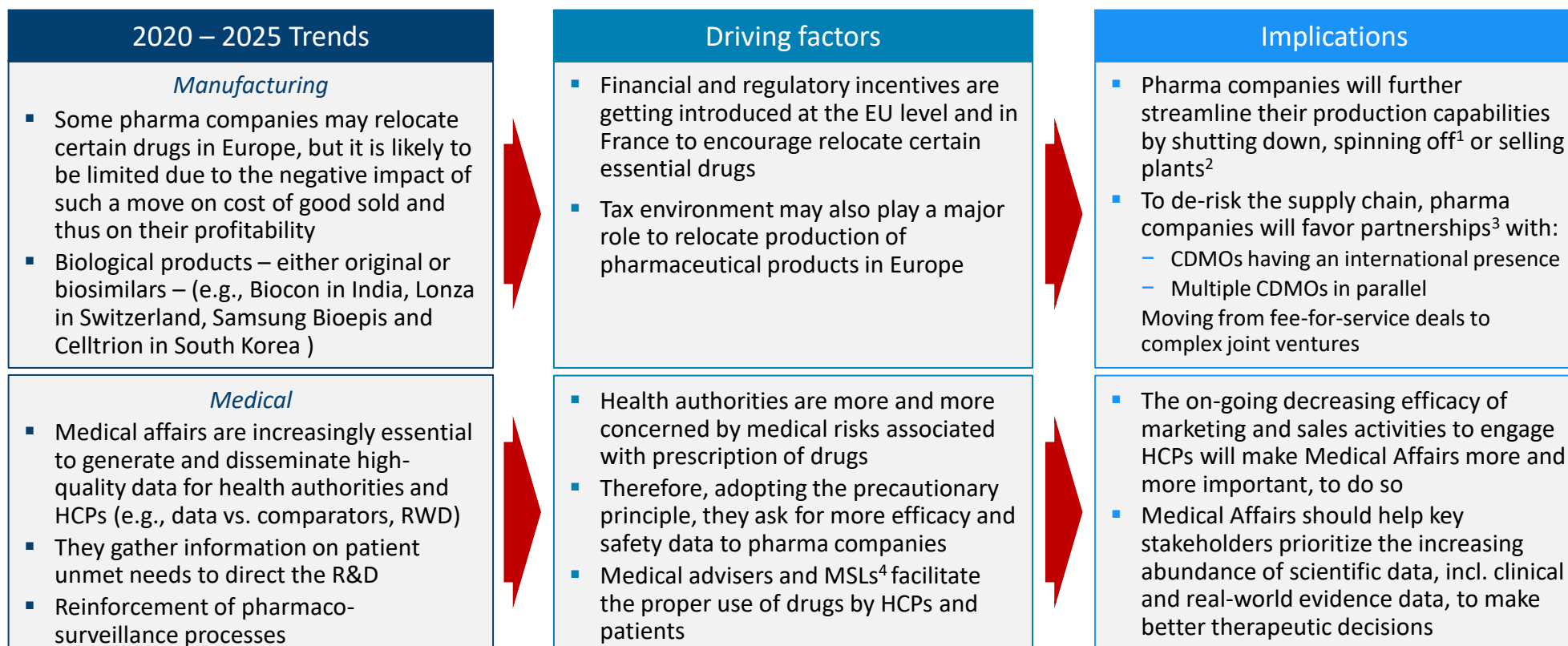
R&D and Registration



Pharma companies should slow down the delocalization of their production in emerging countries and even relocate; while their medical activities should be strongly reinforced

Strategic priorities for pharma companies – Pharma competitors

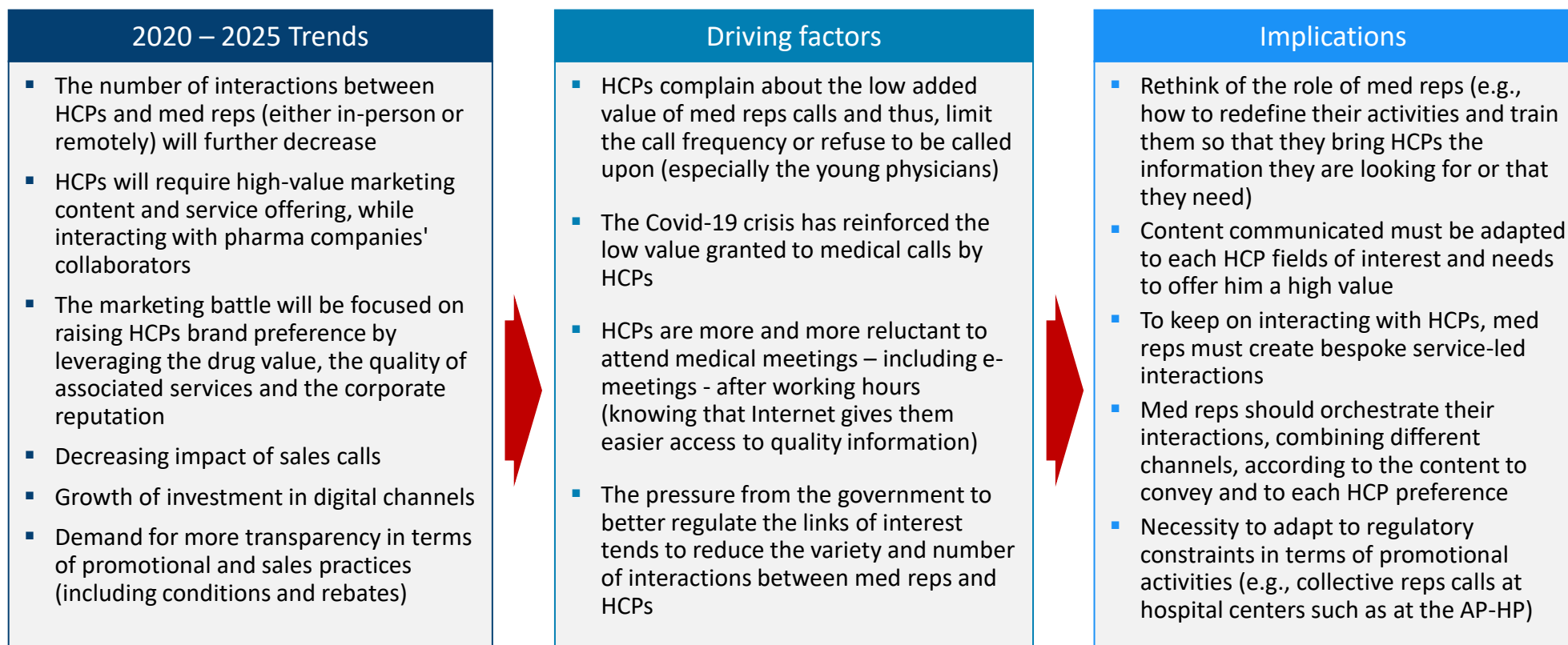
Manufacturing & Medical



To positively influence HCPs, med reps should be able to carry out regular and highly valued interactions – either in-person or digital – and propose useful services

Strategic priorities for pharma companies – Pharma competitors

Marketing & Sales

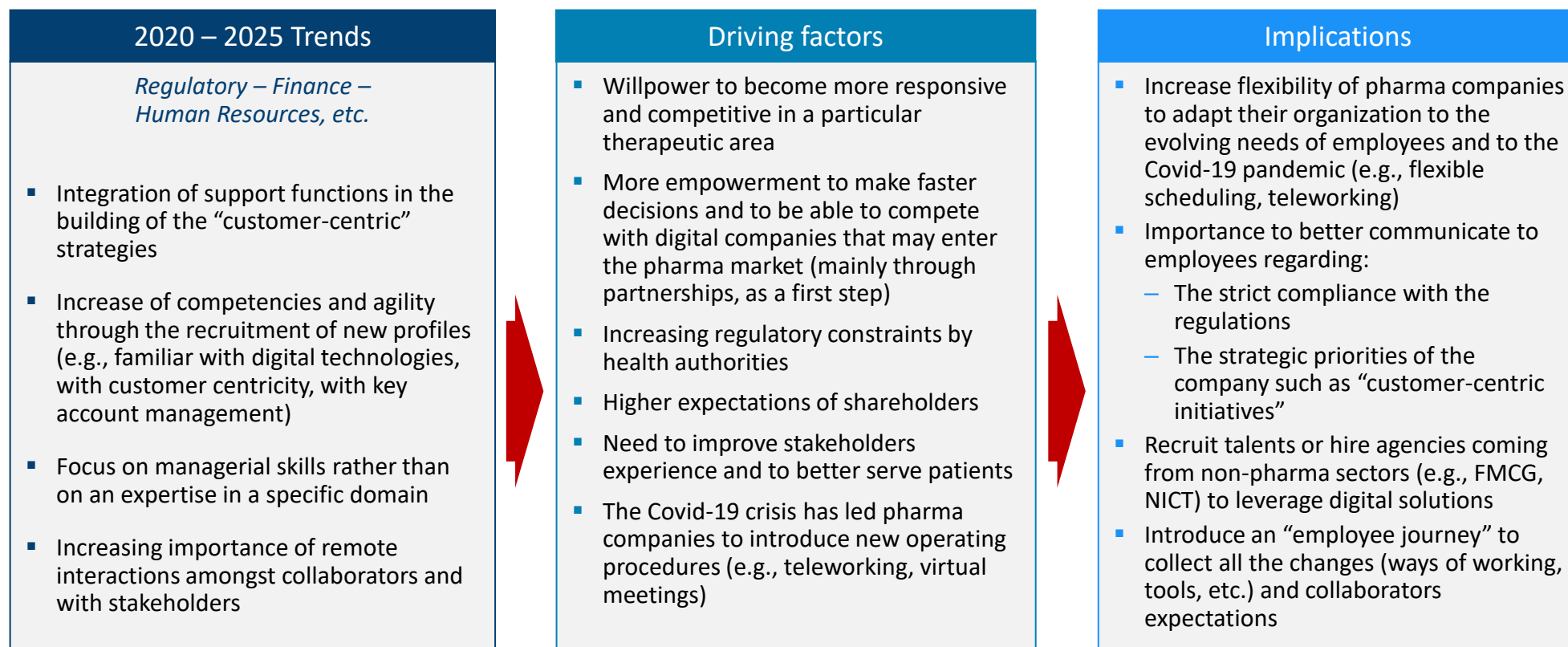


Sources: Smart Pharma Consulting analyses

Support functions will be involved in the implementation of crafted strategies and in the search for flexibility and agility required by pharmaceutical companies

Strategic priorities for pharma companies – Pharma competitors

Support functions



Pharma companies must differentiate from competition by offering highly valued products and services benefiting patients, HCPs and other stakeholders

Strategic priorities for pharma companies – Pharma competitors

Strategic priorities induced by Pharma competitors' behavioral trends

Behavioral trends

- 1 Consolidation of business activities** → Develop partnerships, especially in R&D, medical and manufacturing activities to increase efficiency and limit financial risks
- 2 Integrated customer-centricity strategy** → Put the customers at the center of the strategy and of the organization to offer products and services that they will need, value correctly and prefer to competitors ones
- 3 Research of flexibility and agility** → Learn from fast-growing industries (such as digital) to build more agile organizations (flexible structures and faster decision-making processes) to cope with changes
- 4 Adaptation of promotional channels** → Invent a new kind of interactions with physicians and other key stakeholders to offer them unique experiences that will be likely to raise their preference for the brands marketed by the company

The French pharmaceutical market will remain attractive despite a stronger pressure on drug prices, partly outweighed by earlier and broader access to patients

Competitive environment on the French pharma market – 2020-2025

Market Opportunities

- Despite the Covid-19, the **pharma market** should **increase by 1% p.a.**, on average, over the 2020-2025 period; and remain the 6th largest market in value terms
- **Access to innovation** and to high **quality healthcare** is the **top priority** of the French government and citizens
- **Shift** from hospital **to ambulatory care** should **increase** the number of **patients** treated and better **protect drug prices**
- **Support** of **innovative projects** by the government which could **facilitate market access** and **penetration** of **new drugs**

Market Threats

- **Increasing price pressure** on reimbursed drugs, especially “me-too” and on mature products to give better prices to highly-valued innovations
- Generalization of **capping** per **product**, per **pathology** and/or **therapeutic class** to control drug costs
- Array of measures to boost prescription of low-cost copies¹
- Increasing **difficulties** to **interact with HCPs** to inform them or create partnerships due to lack of interest and time, to regulatory constraints, and the lasting effect of the Covid-19

Implications

- The **French pharma market** will **remain** amongst the **leading markets** in the world in terms of **sales**, although its **profitability** is likely to **be** further **reduced** (unless pharma companies adjust accordingly their expenditures)
- Drastic **budget constraints** of payers and willingness of governments to give patients **early and broad access** to **innovations** will lead pharma companies to **accept lower prices** than in the past that should be partly **offset by higher volume sold**

The future of pharma companies in France should remain attractive enough, provided they adopt a focused strategy, keep on improving their operational efficiency and design a lean organization

Pharma Companies Perspectives in France – 2020-2025

Pharma Companies Strengths

- **Breakthrough innovative** drugs to come by the end of 2025
- Better **clinical studies quality** and development of **real-world evidence data** contributing to optimize drugs benefit and use
- **Portfolio management** with focused strategy on the most attractive therapeutic areas and on drugs responding the best to medico-marketing and sales investments
- **Selection** of a limited number of **services offering** an important **benefit** to **HCPs**, **patients** or **healthcare settings**

Pharma Companies Weaknesses

- **Clinical developments not** often **adapted** to the needs of the French HTA¹ (i.e., controlled studies vs. standard of care)
- **Weak negotiating power** of pharma companies' vis-a-vis the drug pricing committee (CEPS)
- **Rigidity** and **complexity** of internal **processes** preventing pharma companies from optimally seizing opportunities and addressing threats
- **Underperforming marketing** and **sales** investments

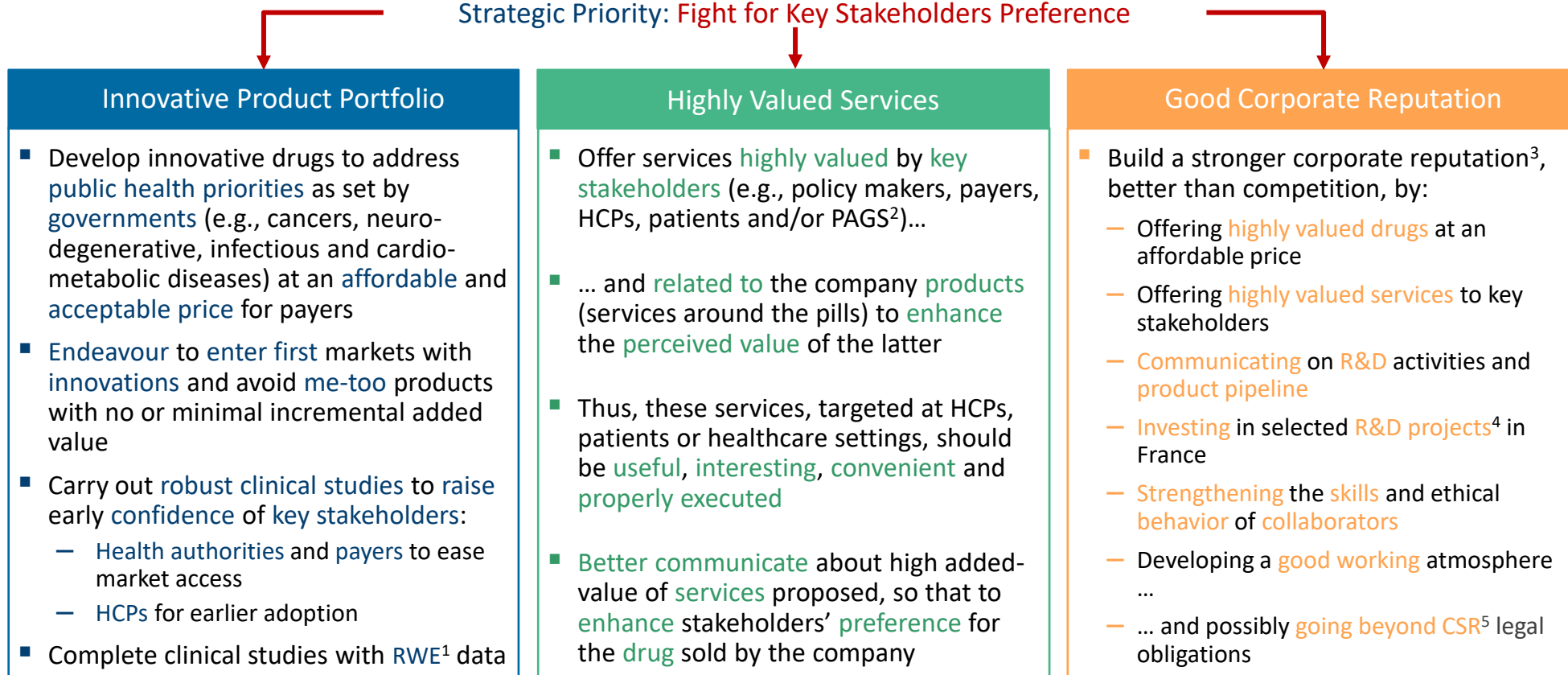
Implications

- The **potential** for **efficiency** and **efficacy improvements** of pharma companies operating in France is important, especially in **market access**, **marketing** and **sales operations**
- Pharma companies' organizations should further **simplify their processes** and **become** more **agile**

Best performing pharma companies will have in common to market better drugs, offer highly valued services and have a good reputation, driving the preference of their stakeholders

One-page Strategic implications

Strategic Priority: Fight for Key Stakeholders Preference



Global Pharma Market & Covid-19 Impact

MARKET INSIGHTS

2019-2024 perspectives

*“Wrong decisions are often due
to weak market insights”*

Smart Pharma Consulting proposes to share insights regarding 8 topics that are essential to play and to win in the pharmaceutical industry

Introduction

- This position paper provides specific insights for those who want to anticipate the global pharma market evolution over the 2019-2024 period, while considering the impact of the Covid-19
- We have selected 8 topics for which we share our knowledge and thoughts:

Part A - Pharma Market Insights

1. Size and Dynamics by Geography
2. Size and Dynamics by Business
3. Attractiveness
4. Access to Market

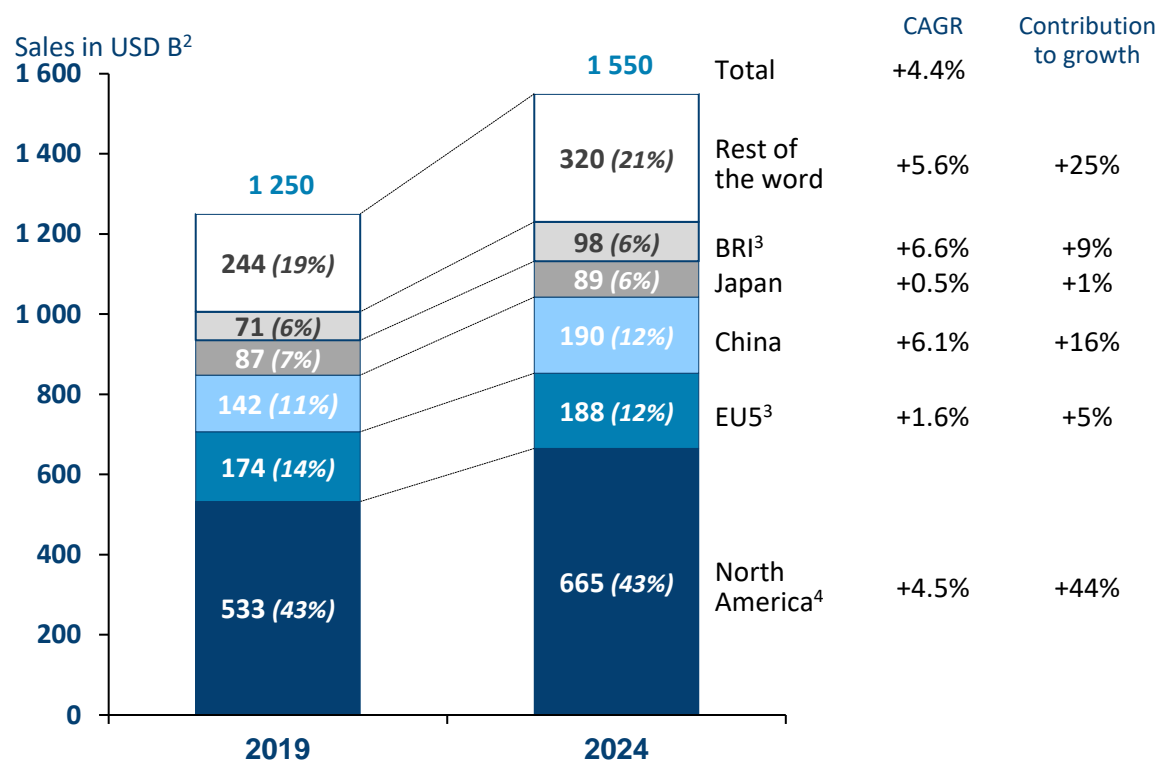


Part B - Pharma Company Insights

5. Strategic Directions
6. R&D Operations
7. Manufacturing & Supply Chain Operations
8. Medico-Marketing & Sales Operations

Sales of EU5¹ should grow slowly by 2024 due to stringent cost containment measures leading to a two-point decrease of their weight in the global pharmaceutical market

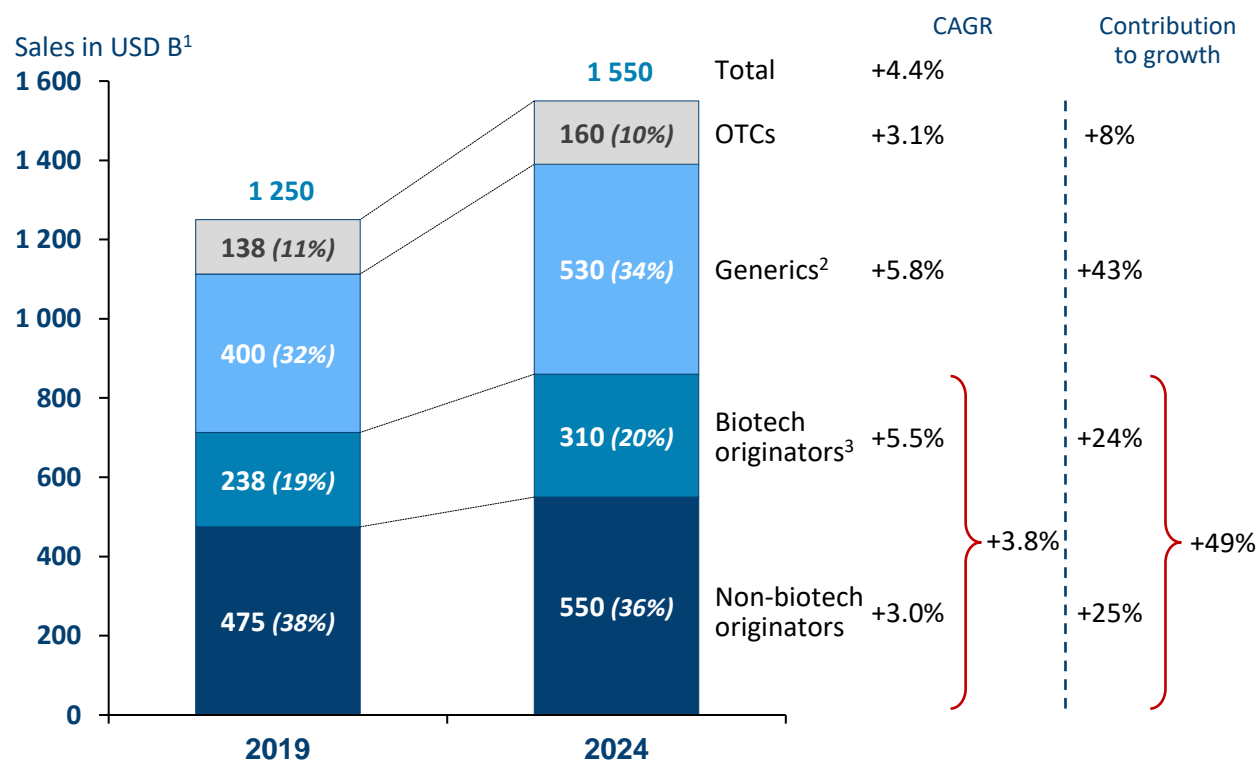
Part A – Pharma Market Insights – 1. Size and Dynamics by Geography



- The global pharma market is expected to grow with of a **CAGR of +4.4%** by 2024 including the impact of Covid-19, that should negatively **impact volumes** over 4 to 6 months **in 2020** and lead to **higher pressure** on **prices** worldwide in the next 5 years
- **EU5** countries account together for only 14% of the global pharma market (Germany: 4%, France: 3%, Italy: 3%, UK: 2% and Spain: 2%) and should see their **weight drop by 2 points** by 2024, **due** to higher **price pressure** than in the average of the other countries
- **North America** should continue to weigh for 43% of the global pharma market in value and contribute to **44% to worldwide market growth** over the 2019 – 2024 period

All the business segments of the pharma market will be affected by the Covid-19 crisis through a volume effect in 2020 and a strong price pressure over the 2019-2024 period

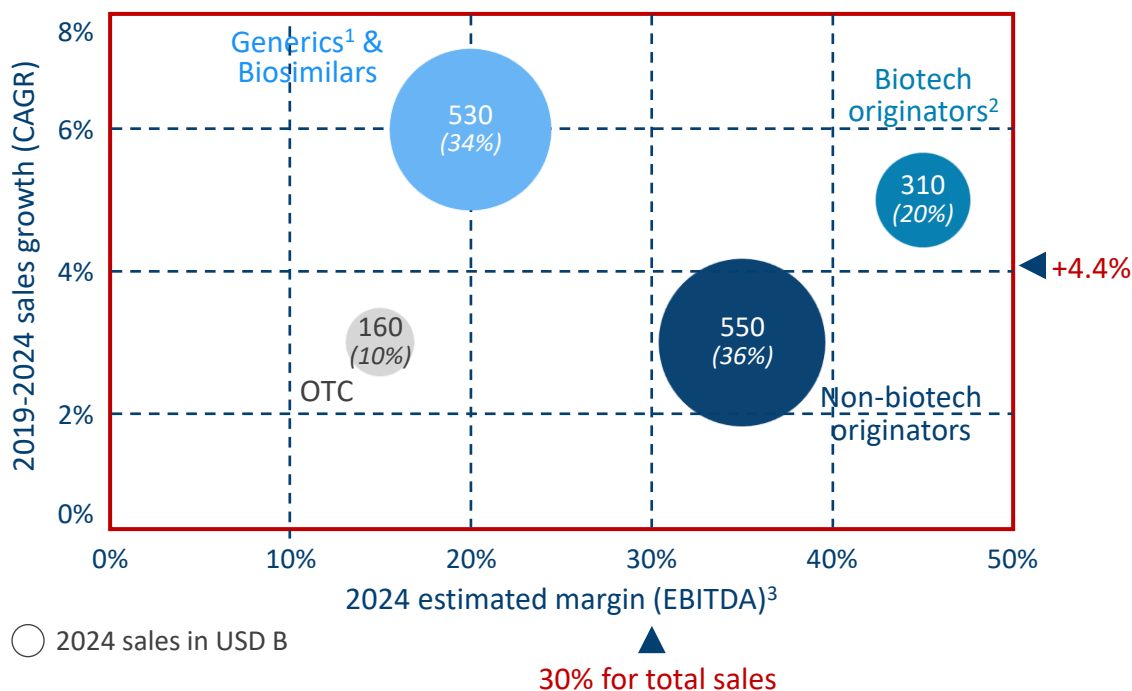
Part A – Pharma Market Insights – 2. Size and Dynamics by Business



- **OTCs**, which should remain the smallest segment of the global pharma market, has been significantly **affected** by the **Covid-19** crisis, especially **during the lockdown** period and the **following months**
- **Generics** and **biosimilars** should continue to **grow in volume** due to patents expiry, but **pressure on prices** should **intensify** on this market segment
- **Biotech originators** should become the main **driver of innovation** in the next 5 years
- **Non-biotech originators** should be less dynamic, but they should remain the **largest segment** of the global pharma market

By 2024, the sales growth of the pharma market should be essentially driven by generics and biotech originators, but pharma companies should lose two points of profitability

Part A – Pharma Market Insights – 3. Attractiveness

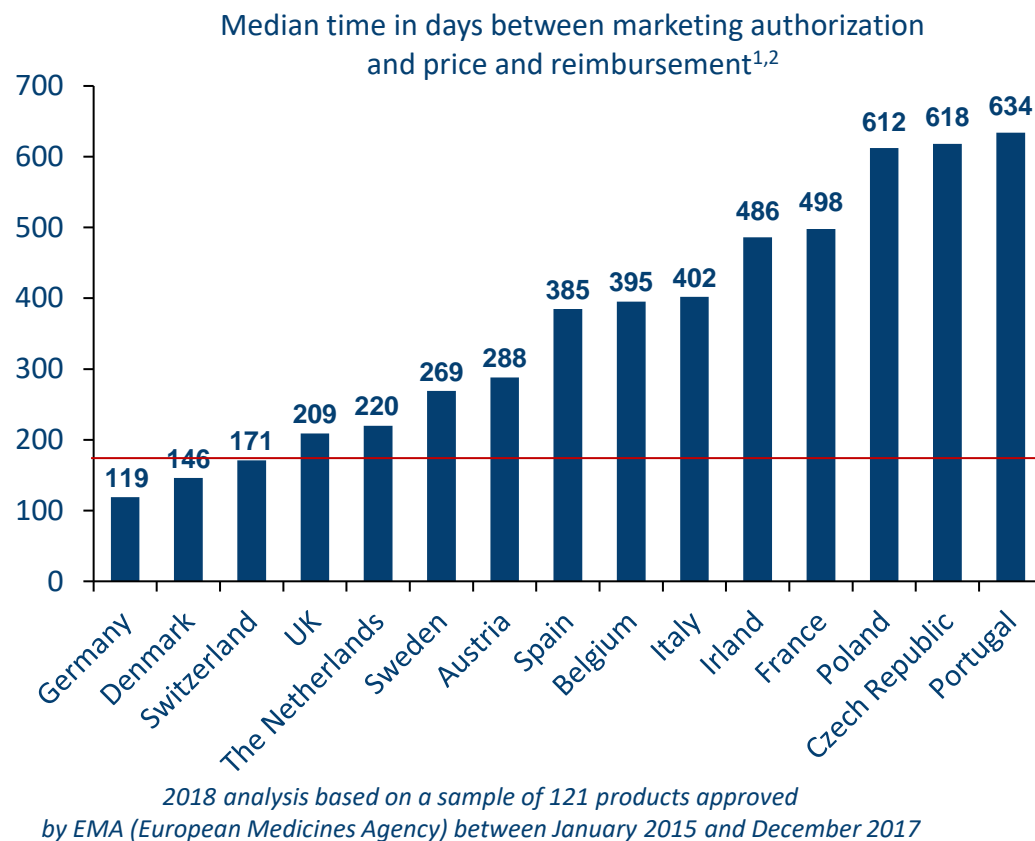


- By 2024, the **global pharma market** should reach USD 1,550 B and grow at a pace of **+4.4% per year**, i.e. 1.8 point of percentage above the forecasted worldwide economic growth, but **0.6 point below the pre-Covid-19 estimates**
- The average **EBITDA** of the Pharma industry should **decrease** from **~32%** in 2019 to **~30%** in 2024, mainly as a result of increasing price pressure
- In 2024, the average profitability of pharma companies should remain more than 4 times higher than the average of all other business sectors
- The **biotech** segment will **remain** very **attractive** but **biosimilar** competition will **ramp up**
- The OTC segment appears to be the least attractive

Worldwide economic growth – CAGR 2019-2024: +2.6%

The Covid-19 crisis will have a negative impact, irrespective of the countries, over the 2019-2024 period due to lockdown restrictions and its economic consequences

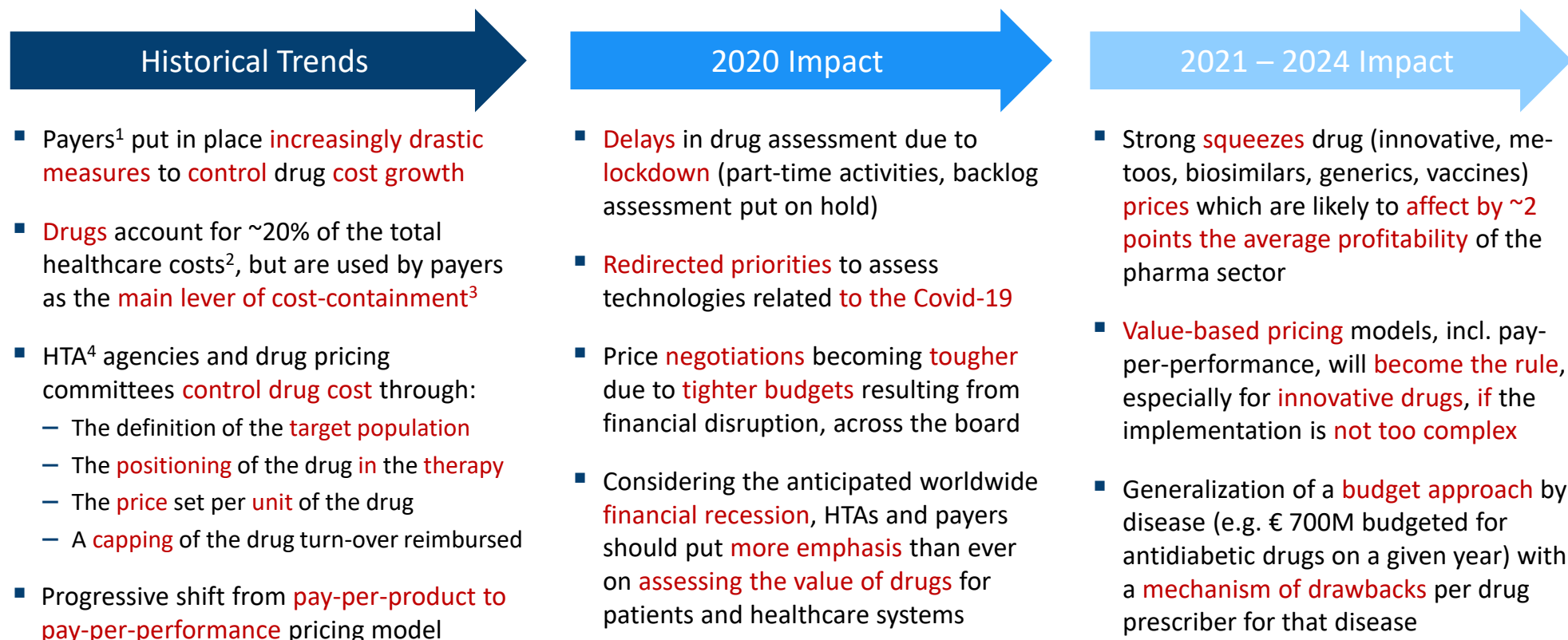
Part A – Pharma Market Insights – 4. Access to Market



- The Covid-19 pandemics should defer the availability of new medicines in all countries, due to:
 - Lockdown measures having delayed the assessment of drug registration and market access negotiations
 - The induced economic crisis which will lead to stricter cost containment measures
- In most European countries, delays between marketing authorization and drugs availability exceed the 180 days recommended by the European Commission
- The UK and Germany have no delay since reimbursement and price negotiations occur once the product is in the market
- Delays vary widely, due to the time required to obtain their inclusion on reimbursement list and to agree on a price
- Delays are harmful for pharma companies which face a loss of revenues¹ and patients who do not have access to innovation
- The slowing down of the pricing and reimbursement approval process is used by several countries to contain the cost of new drugs with a price likely to be higher than the existing ones
- The delay is also often due to the difficulties for the drug pricing committee and the pharma company to come to an agreement

Drug price pressure imposed by public or private payers is going to intensify, more than ever, irrespective of the value created

Part A – Pharma Market Insights – 4. Access to Market



Best performers are focused on innovative Rx-bound drugs and generate an important share of their revenues from the USA, which is the most profitable and dynamic market

Part B – Pharma Company Insights – 5. Strategic Directions

Top 20 pharma companies Strategic Mapping¹



Note: Rx Branded focused: Original Rx-bound drugs and vaccines ≥ 75% of total product sale – Geographically focused: >50% of sales in a single geographical region (e.g. USA, Europe, Japan, etc.)

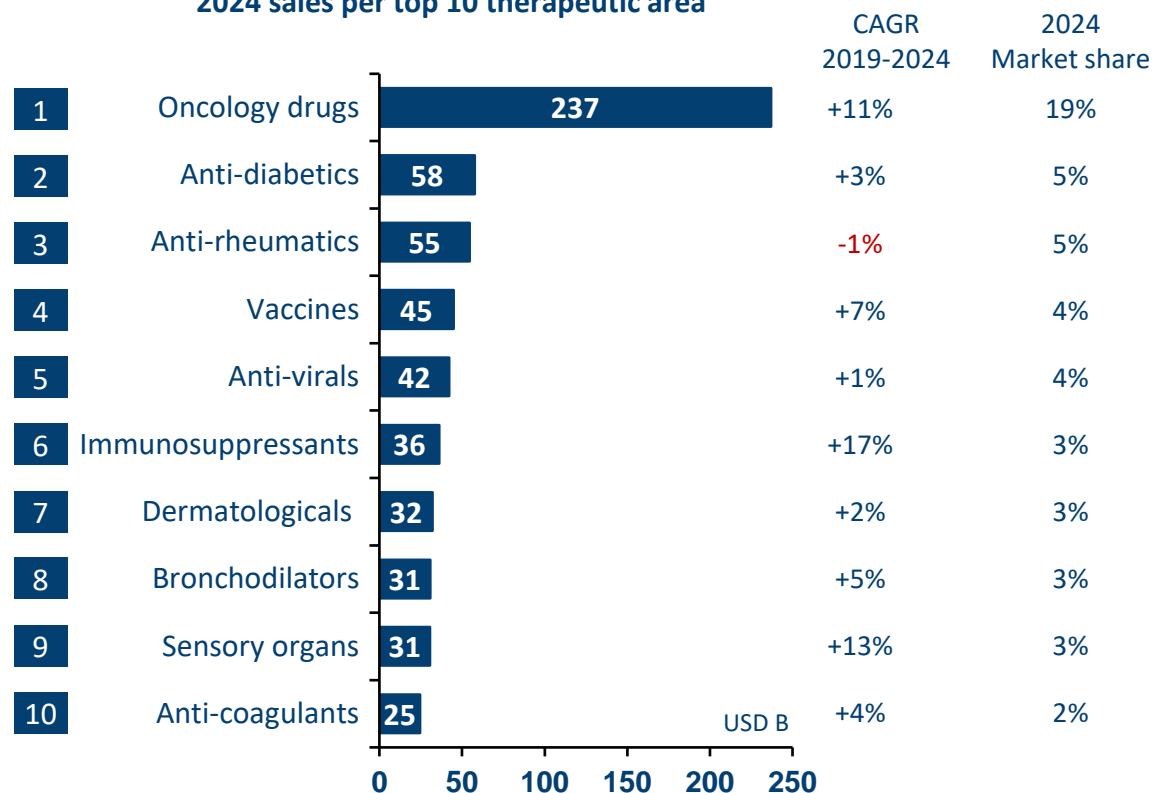
Sources: Companies annual reports (2018) – Smart Pharma Consulting analyses

¹ Top 20 pharma companies based on their prescription sales – ² France, Germany, Italy, Spain, UK – ³ Including segments of the population with lower income and/or from rural areas

The important growth in oncology will be mainly driven by anti PD-1 products while immunosuppressants will benefit from an increased incidence of chronic diseases

Part B – Pharma Company Insights – 6. R&D Operations

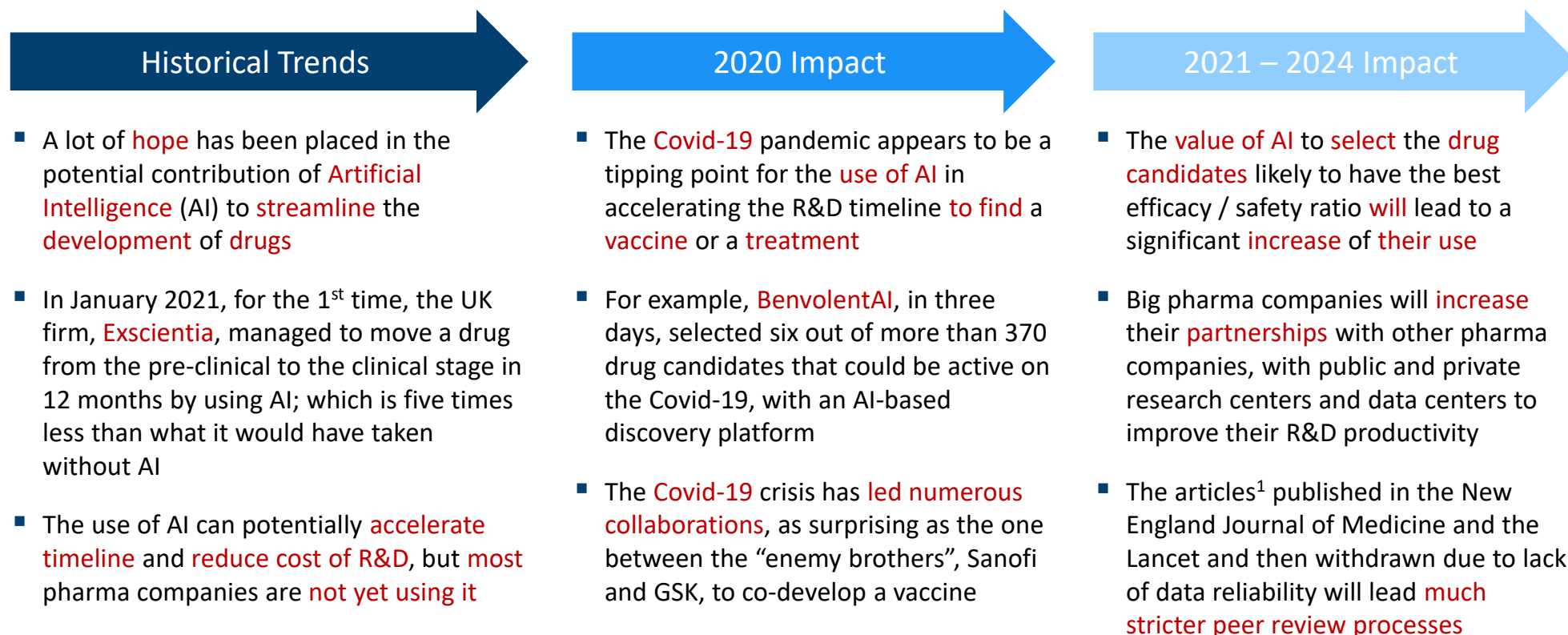
2024 sales per top 10 therapeutic area



- The 2024 therapeutic area forecasts shows the steadily **increasing weight** of **specialty products**, **sustained by** the development of **new biological drugs**
- **Oncology** prevails as the leading therapeutic area and will be notably **driven by** the growth of **PD-1 inhibitors**
- **Immunosuppressants** will have the **highest CAGR** through 2024, driven by the incidence of chronic diseases and the use of immunotherapeutic agents in clinical development for other therapeutic areas
- **Biosimilars** are beginning to make their mark on **the anti-rheumatic segment**, which should see a decline in its CAGR despite the high drive in sales from JAK inhibitors
- If a vaccine and/or a treatment for the **Covid-19** were discovered, the **Vaccines** and the **Anti-virals** segments **could be boosted** over the period

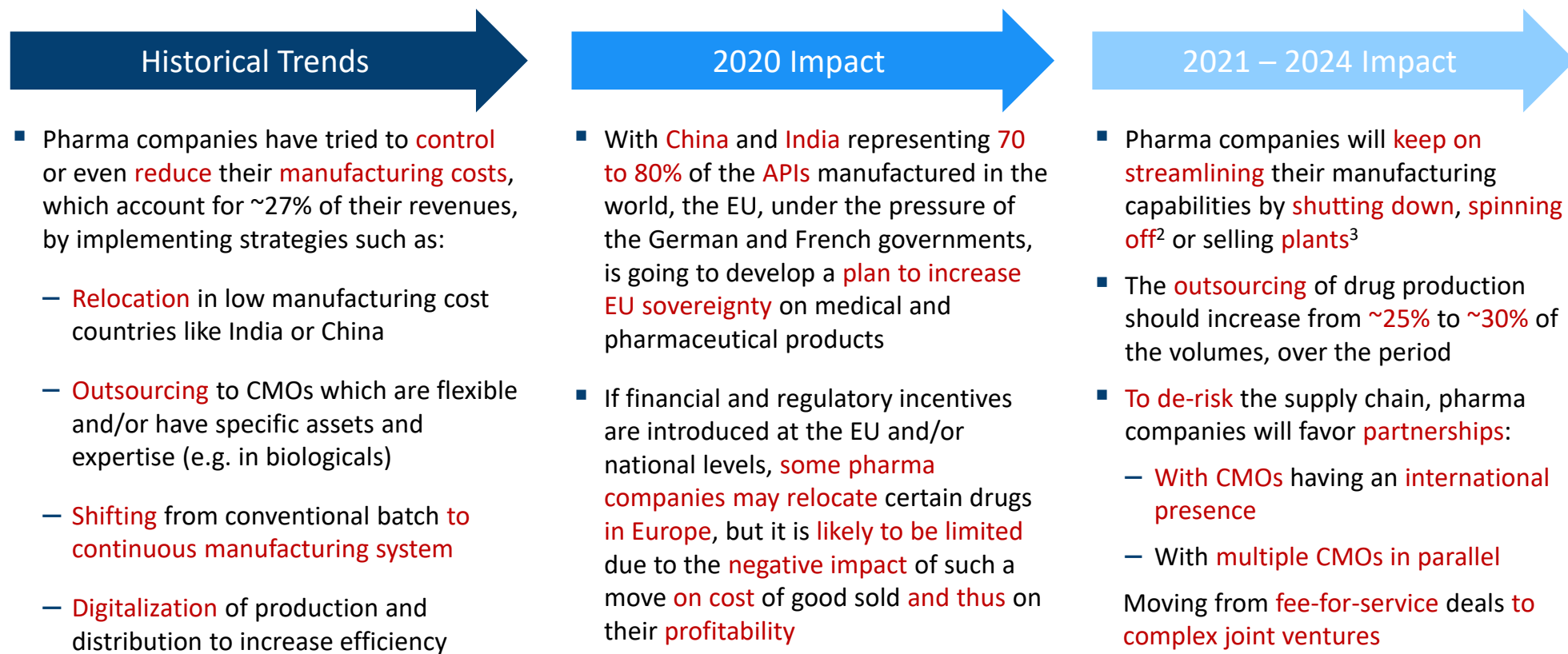
The Covid-19 crisis should contribute to accelerate AI use and further increase partnerships between pharma players to speed up the development of new drugs

Part B – Pharma Company Insights – 6. R&D Operations



The Covid-19 crisis might lead to relocate the manufacturing of certain essential drugs in Europe, while CMOs¹ should account for ~30% of the drugs produced by the end of 2024

Part B – Pharma Company Insights – 7. Manufacturing & Supply Chain Operations

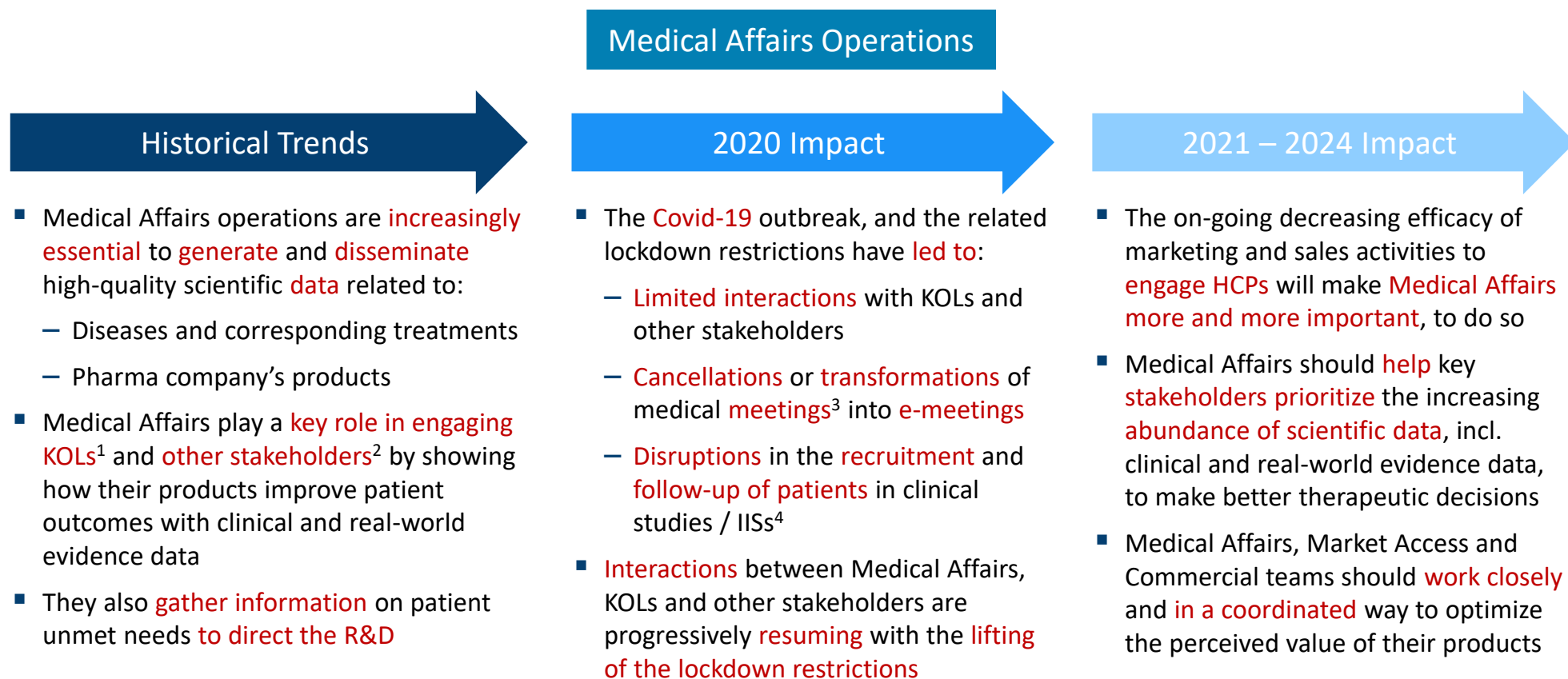


Sources: Smart Pharma Consulting analyses – E. Wilson, NS Healthcare, May 25, 2020

¹ Contract Manufacturing Organizations – ² For instance, Sanofi has recently announced that it will spin off its API business into a separate company by 2022 – ³ In general, to CMOs

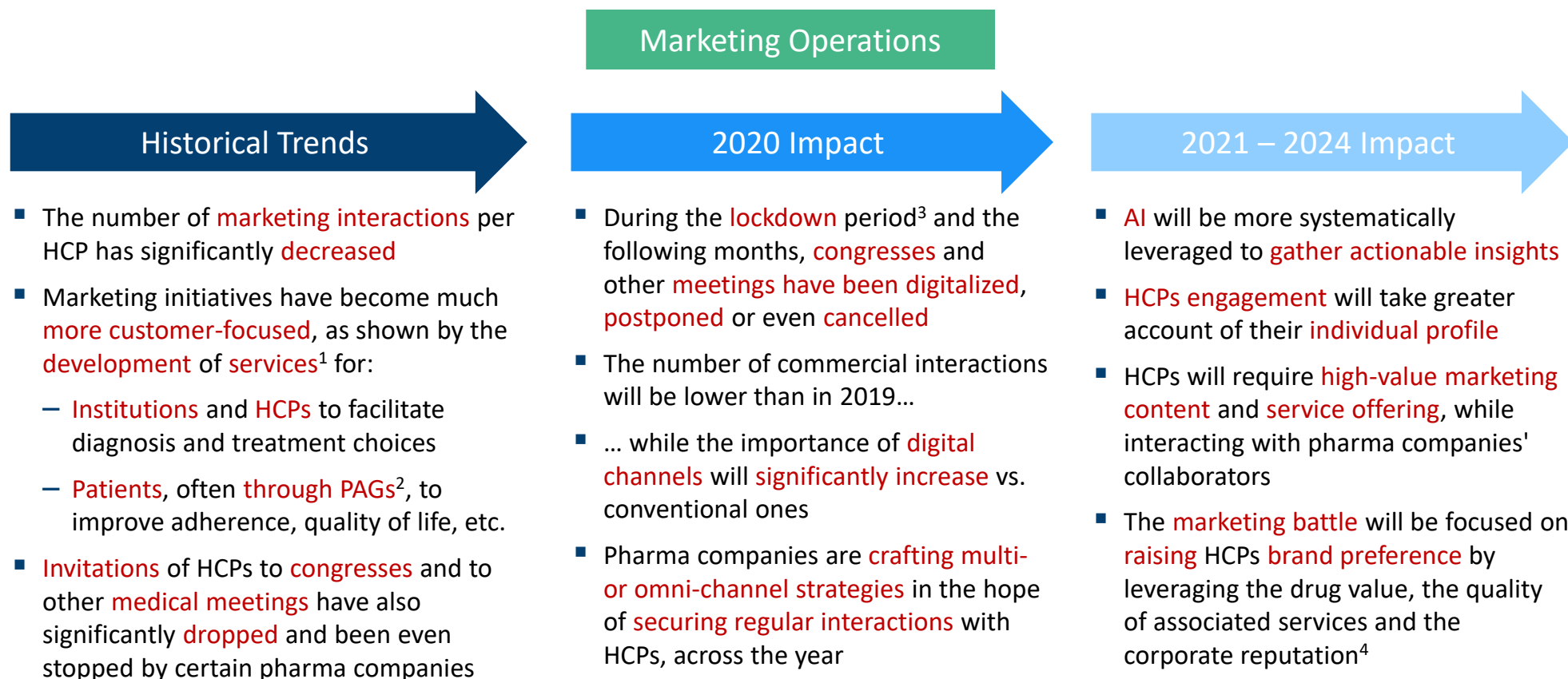
Medical Affairs will become, more than ever, essential to engage KOLs and other key stakeholders to take the full benefit of the products pharma companies offer

Part B – Pharma Company Insights – 8. Medico Marketing & Sales Operations



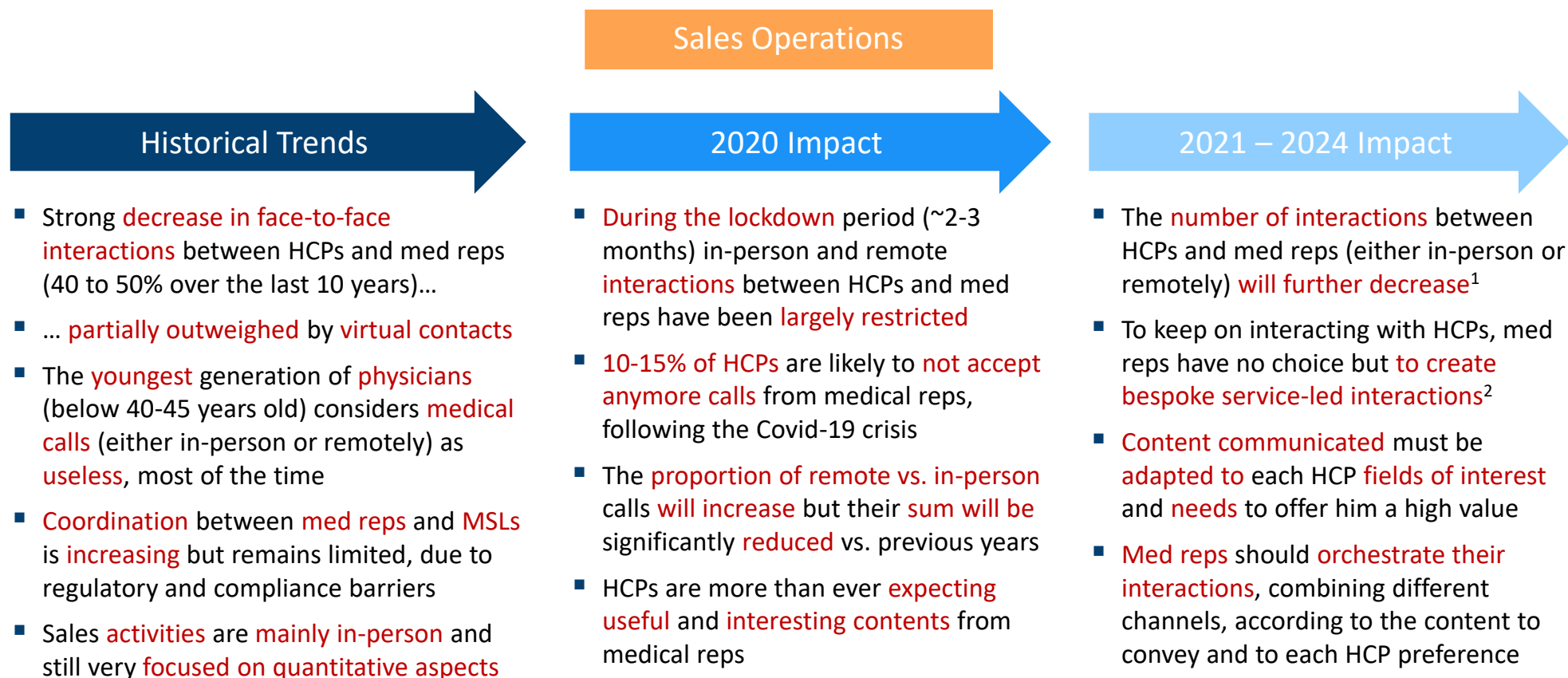
Pharma marketing strategies should, more than ever, focus on offering high-value content and building strong relationships, so that to raise HCPs preference for marketed brands

Part B – Pharma Company Insights – 8. Medico Marketing & Sales Operations



To positively influence HCPs, med reps should be able to carry out regular and highly valued interactions – either in-person or digital – and propose them useful services

Part B – Pharma Company Insights – 8. Medico Marketing & Sales Operations



The Global Pharmaceutical Market will remain very attractive despite a much stronger pressure on drug prices, partly outweighed by early and broader access to patients

Conclusions

Global Pharma Market Perspectives 2019-2024

Market Opportunities

- Despite the Covid-19, the **pharma market** should **increase by 4.4% p.a.**, on average, over the 2019-2024 period
- **Access to high quality healthcare** is the **top priority** of governments and citizens
- Boosted opportunities to discover new treatments – such as for a Covid-19 vaccine – through partnerships:
 - **Public-Private** with academics¹ or public funds²
 - **Private-Private** with other pharma companies³

Market Threats

- **Increasing price pressure** on all categories of drugs (innovative or not, reimbursed or not) from public and private health insurers; and from patients for OTCs
- **Higher risks** and **stricter regulations** re. R&D and registrations, leading to higher costs to launch innovations
- Increasing **difficulties** to **interact with healthcare professionals** to inform them or create partnerships due to lack of interest and time, and regulatory constraints

Implications

- The Global Pharma Market will remain one of the most dynamic and profitable industrial sectors over 2019-2024, despite a decrease from 5.0% to 4.4% of its CAGR and from 32% to 30% of its profitability, due to the Covid-19 pandemic
- Drastic budget constraints of payers and willingness of governments to give patients, early and broad access to innovations, will lead pharma companies to accept lower prices than in the past that should be partly offset by higher volume sold

The future of pharma companies should be bright, provided they adopt a focused strategy, keep on improving their operational efficiency and design a lean organization

Conclusions

Global Pharma Companies Perspectives 2019-2024

Pharma Companies Strengths

- Improving portfolio management with a more focused strategy on the most attractive strategic segments
- Breakthrough innovative drugs to come by the end of 2024
- Increased manufacturing efficiency with Artificial Intelligence
- Better clinical studies quality and development of real word evidence data contributing to optimize drugs benefits
- Reduction or removal of marketing and sales investments having no or limited business impact

Pharma Companies Weaknesses

- Weak negotiating power of pharma companies vs. public or private payers (e.g., HMOs in the USA)
- Lack of robust strategy as shown by frequent changes of priorities amongst numerous pharma companies¹
- Rigidity and complexity of internal processes preventing pharma companies from optimally seizing opportunities and addressing threats¹
- Underperforming marketing and sales investments

Implications

- R&D-based companies should focus on a limited number of attractive TAs and countries with the USA being the top priority
- The potential for efficiency and efficacy improvements along the value chain of pharma companies is important, especially in R&D, marketing and sales operations
- Pharma companies' organizations should need to simplify their processes and become further agile

Best performing pharma companies have in common to market better drugs, offer highly valued services and have a good reputation, driving the preference of their stakeholders

Conclusions

Strategic Priority: Fight for Key Stakeholders Preference

Innovative Product Portfolio

- Develop innovative drugs to address **public health priorities** as set by **governments** (e.g. cancers, neuro-degenerative, infectious and cardio-metabolic diseases) at an **affordable** and **acceptable price** for payers
- Endeavour to **enter first** markets with **innovations** and avoid **me-too** products with no or minimal incremental added value
- Carry out **robust clinical studies** to **raise early confidence** of **key stakeholders**:
 - **Health authorities** and **payers** to ease market access
 - **HCPs** for earlier adoption
- Complete clinical studies with **RWE¹** data

Highly Valued Services

- Offer services **highly valued** by **key stakeholders** (e.g. policy makers, payers, HCPs, patients and/or PAGS²)...
- ... and **related** to the company **products** (services around the pills) to **enhance** the **perceived value** of the latter
- Thus, these services **should be useful, interesting, convenient** and **properly executed**
- **Better communicate** about high added-value **services** proposed, so that to **enhance** stakeholders' **preference** for the **drug** sold by the company

Good Corporate Reputation

- Build a stronger corporate reputation³, better than competition, by:
 - Offering **highly valued drugs** at an affordable price
 - Offering **highly valued services** to key stakeholders
 - **Communicating** on **R&D** activities and **product pipeline**
 - **Investing** in **R&D projects⁴** in strategic markets
 - **Strengthening** the **skills** and ethical **behavior** of **collaborators**
 - Developing a **good working** atmosphere ...
 - ... and possibly **going beyond CSR⁵** legal obligations

French Retail Pharmacies

MARKET INSIGHTS

2019-2023 perspectives

In this position paper, Smart Pharma Consulting proposes an analysis of recent changes that have affected French retail pharmacies and an assessment of their perspectives by 2023

1. Introduction

Context and objectives

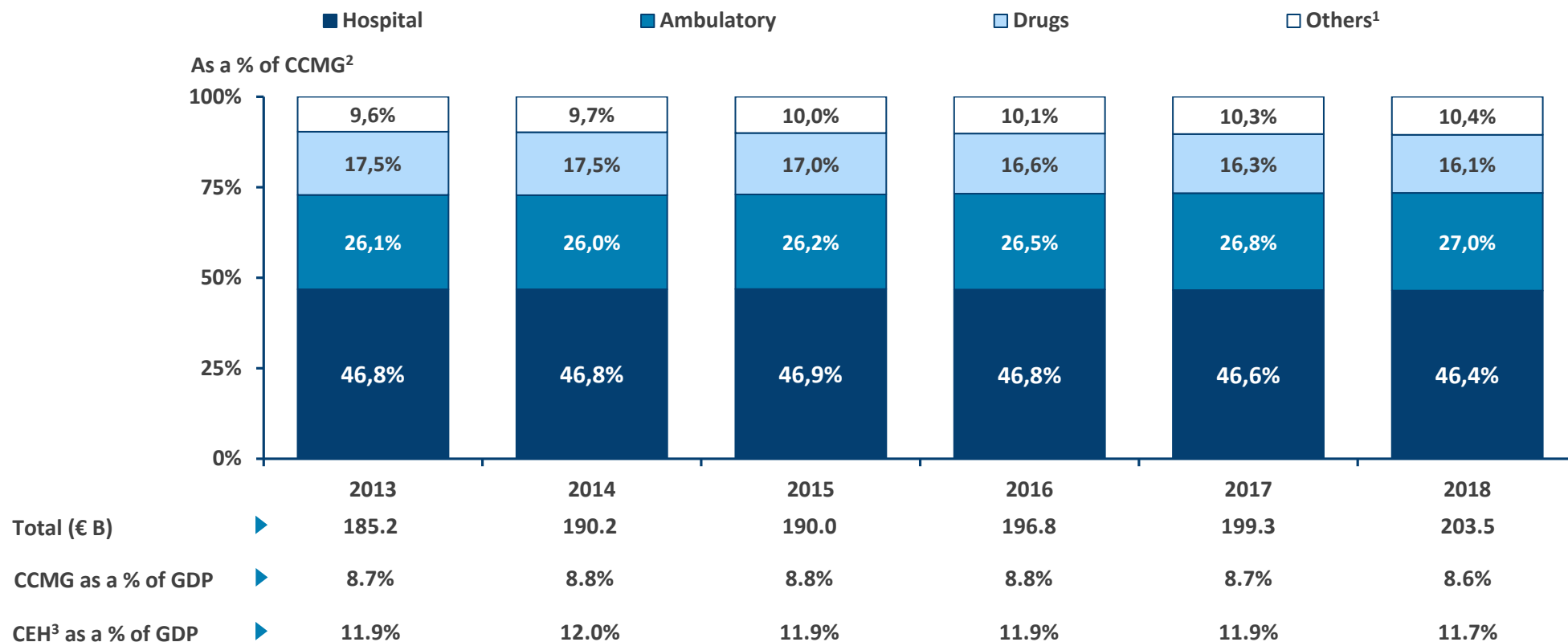
In this position paper, Smart Pharma Consulting proposes to answer the following questions

- 
- How is organized drugs distribution in France?
 - What is the regulatory framework applicable to retail pharmacies in France and how should it evolve?
 - What are the recent dynamics, changes and trends on the French retail pharmacies market?
 - What is the level of performance of retail pharmacies in France and what are the main levers to boost it?

Although drugs expenditure is only the third largest source of spending in France, it is under a higher pressure as it is politically and technically the easiest to reduce

1. Introduction

Breakdown of public and private healthcare expenditure



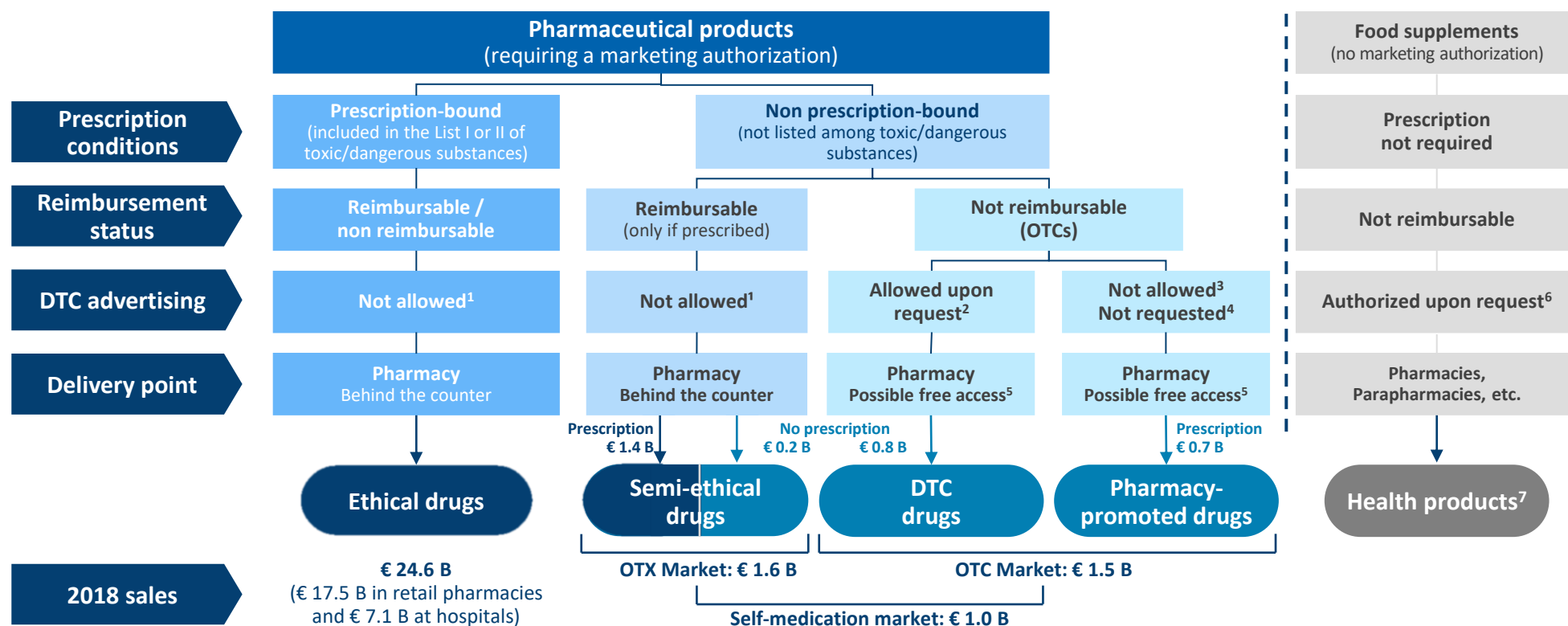
Sources: "Les dépenses de santé en 2018", DREES (2019) – INSEE – Smart Pharma Consulting analyses

¹ Other healthcare goods and services, including patient transportation and other medical goods – ² CCMG: Consumption of care and medical goods – ³ CEH: Current expenditure on health

Pharmaceutical products can be split into prescription- and non-prescription-bound drugs, knowing that some of the prescribed drugs are not reimbursed

1. Introduction

Classification of pharmaceutical products



Note: OTC = Over-the-counter, OTX = combination of prescription (RX) and over-the-counter (OTC), DTC = Direct to consumer

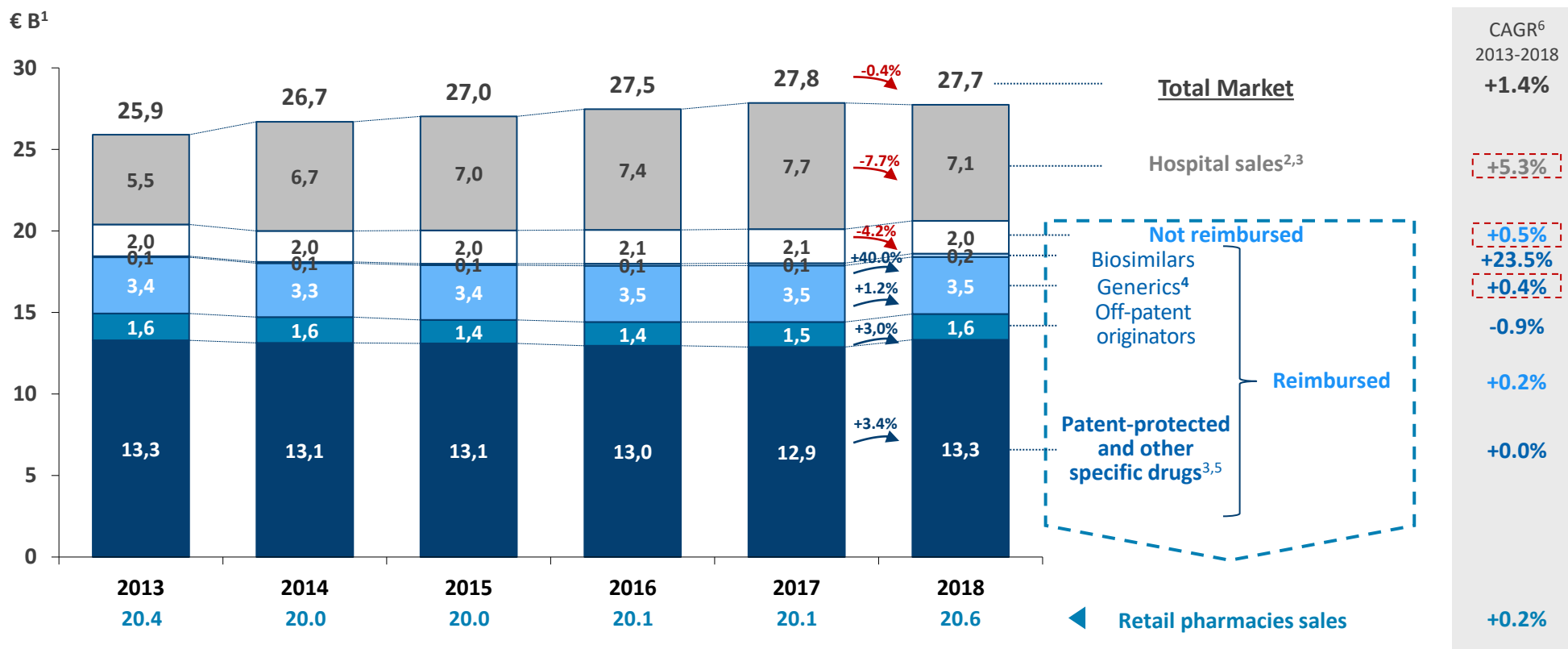
Sources: ANSM – DGCCRF –
Smart Pharma Consulting analyses

¹ Rare exceptions (e.g. vaccines) – ² Whatever the claims – ³ Psychotropic or narcotic drugs – ⁴ When the pharma company does not wish to communicate to the general public – ⁵ Possibility of “free access” within the retail pharmacy for certain OTC products – ⁶ Only for claims relating to healing, alleviating or preventing diseases – ⁷ Other than drugs and pharmaceutical products

Since 2013, spending on drugs has been mainly driven by hospital sales and by non-reimbursed drugs and generics sold in retail pharmacies

1. Introduction

Evolution of drugs sales by segment (2013 – 2018)



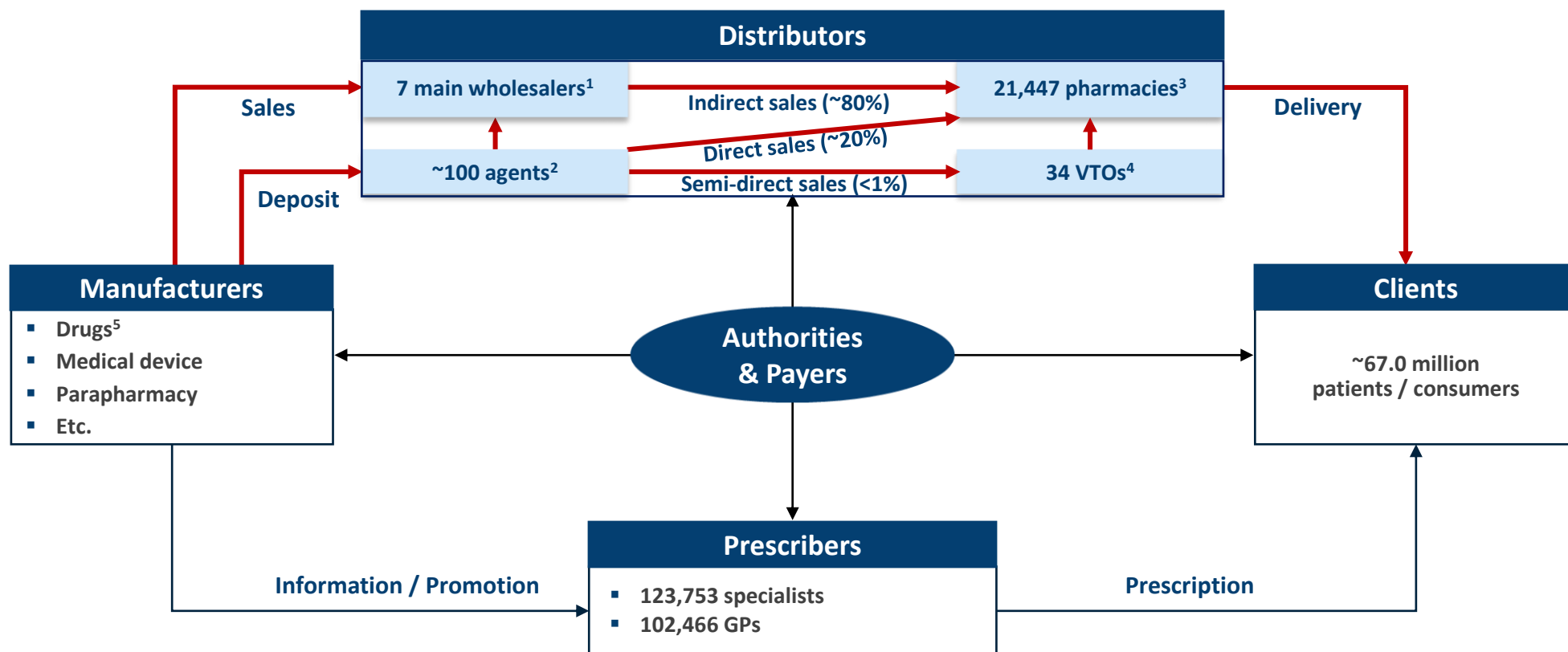
Sources: GERS dashboards –
 Smart Pharma Consulting estimates

¹ Constant ex-factory prices – ² Estimated rebated sales including hospital sales of biosimilars, products invoiced on top of “T2A” and reassigned medicines –
³ In 2018, classes of drugs (e.g. hepatitis C) have been transferred from the hospital to the retail market – ⁴ Reimbursable generics and quasi-generics –
⁵ Sales of drugs whose patents have not expired and of other specific products (e.g. calcium, sodium, potassium, paracetamol) – ⁶ Compound Annual Growth Rate

The drug supply chain organization involves 4 categories of stakeholders which are highly dependent on the decisions made by healthcare authorities and payers

2. Drugs distribution

Key stakeholders



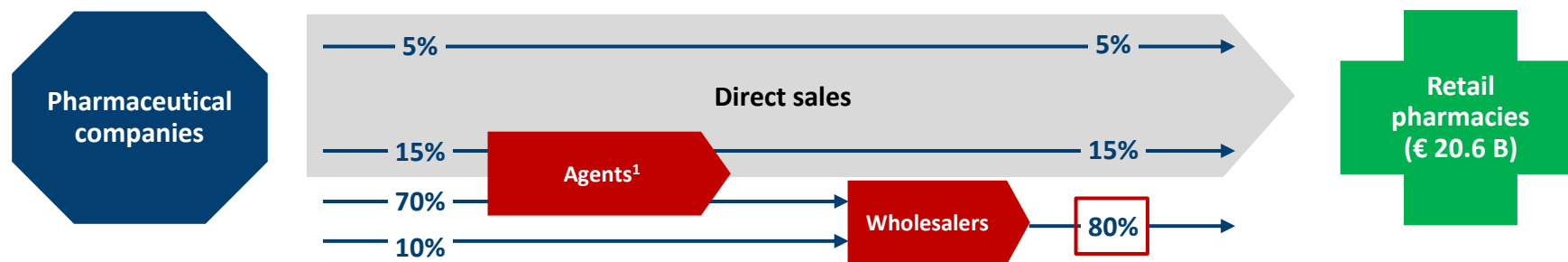
Sources: CSRP – LEEM – GERS – French Council of Pharmacists – ANSM – DREES – Ameli and RPPS database – Smart Pharma Consulting analyses

¹ Accounting for ~97.7% of the wholesalers market in 2018 – ² Pre-wholesalers – ³ Including 620 pharmacies located in French overseas departments – ⁴ Of which 17 with more than 500 members individually – ⁵ Mandatory or optional medical prescription, reimbursed or not

~80% of the value goes through wholesalers, who are the cornerstone of the supply chain between pharma companies and retail pharmacies

2. Drugs distribution

Share of direct sales in the retail market



Agents (~20%)

Independent health specialists:

- CSP

Subsidiaries of integrated distribution groups and health specialists:

- Alloga / Directlog (Alliance Healthcare)
- Eurodep (CERP)
- IvryLab (PharmaVie / Phoenix Pharma)
- Movianto¹ (Owens & Minor, USA)
- Sogiphar (Giphar)

Subsidiaries of integrated distribution groups; non health specialists:

- FM Health (FM Logistic)
- Arvato Services Healthcare (Bertelsmann group)
- Pharmalog (Geodis)
- Rhenus (previously Wincanton)

Subsidiaries of pharmaceutical companies:

- AstraZeneca
- Pierre Fabre
- Sanofi Pasteur
- Servier

Wholesalers (~80%)

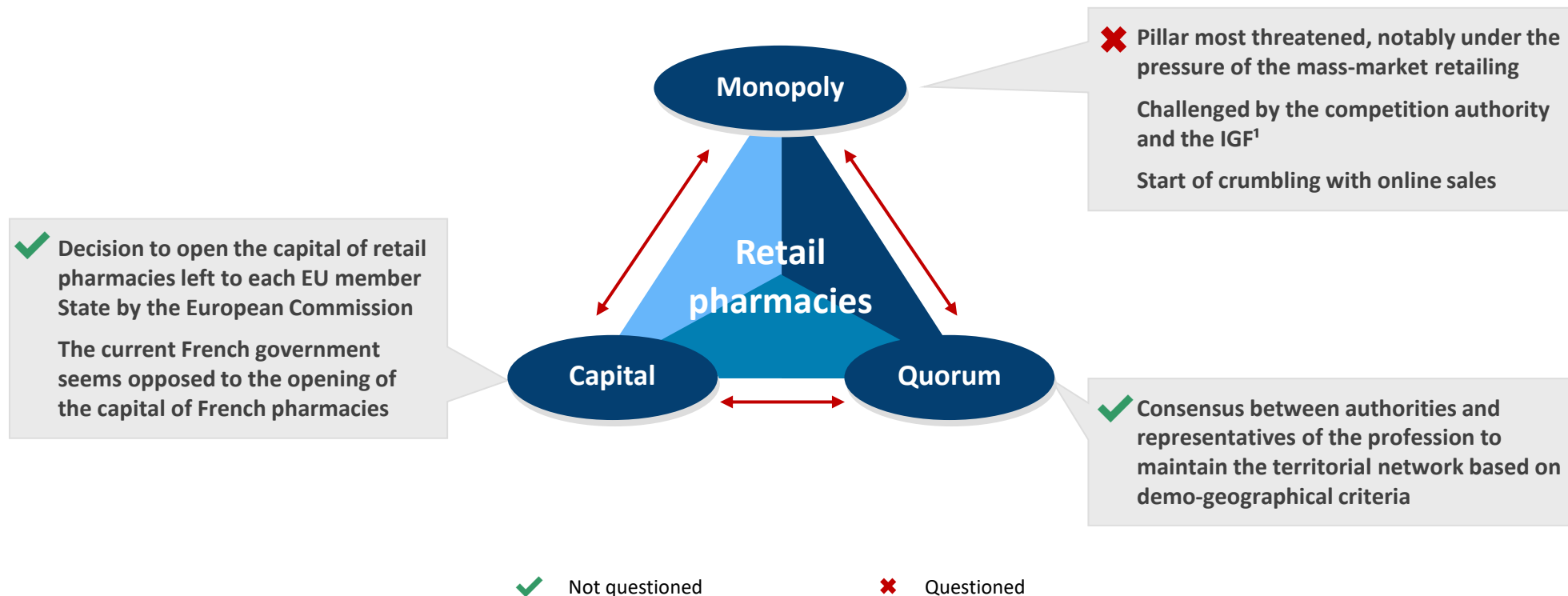
Market share²

▪ CERP network	36.2%
– CERP Rouen (Astera)	20.7%
– CERP Rhin Rhône Méditerranée	11.8%
– CERP Bretagne Atlantique	3.7%
▪ OCP (McKesson)	31.3%
▪ Alliance Healthcare France (Alliance Boots)	19.2%
▪ Phoenix Pharma (Phoenix Group)	8.4%
▪ Giphar	2.6%
▪ Others³	2.3%

Amongst the three fundamental pillars of retail pharmacies, only the monopoly on the dispensing of self-medication products could be called into question

3. Regulatory environment

The 3 fundamental pillars of retail pharmacies in France



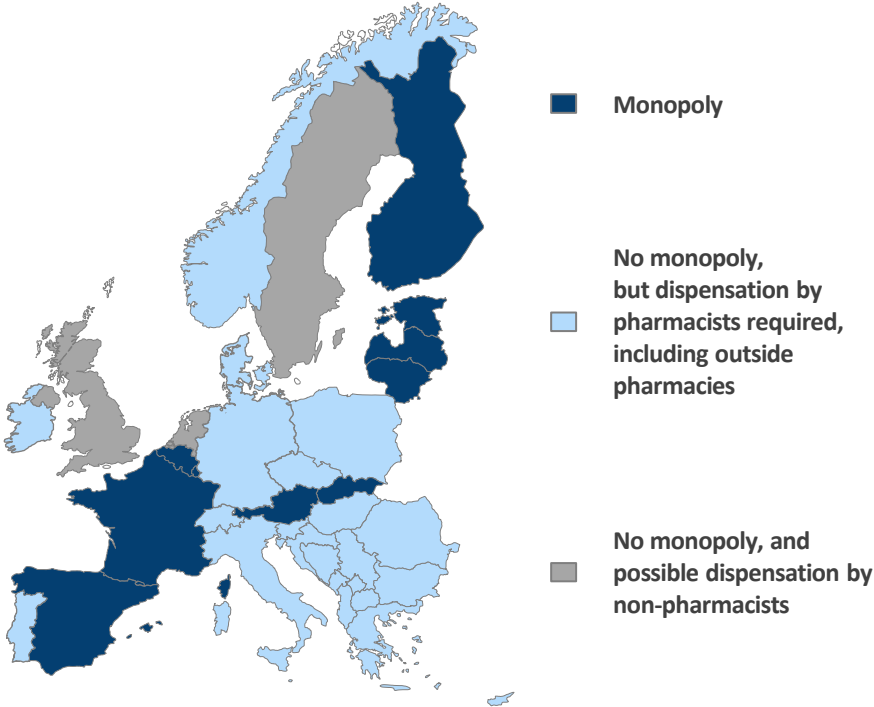
Sources: Interviews with retail pharmacists and representatives from VTOs and professional unions (September 2019) – Competition authority report (April 2019) – “La pharmacie d’officine: nouveaux défis, nouvelles opportunités de croissance”, Les Echos Etudes (2017) – Smart Pharma Consulting analyses

¹ “Inspection Générale des Finances”: General Inspectorate of Finance

Although questioned by distribution chains and reports, French governments and people have always shown an attachment to retail pharmacists' monopoly

3. Regulatory environment

Monopoly – Situation in Europe

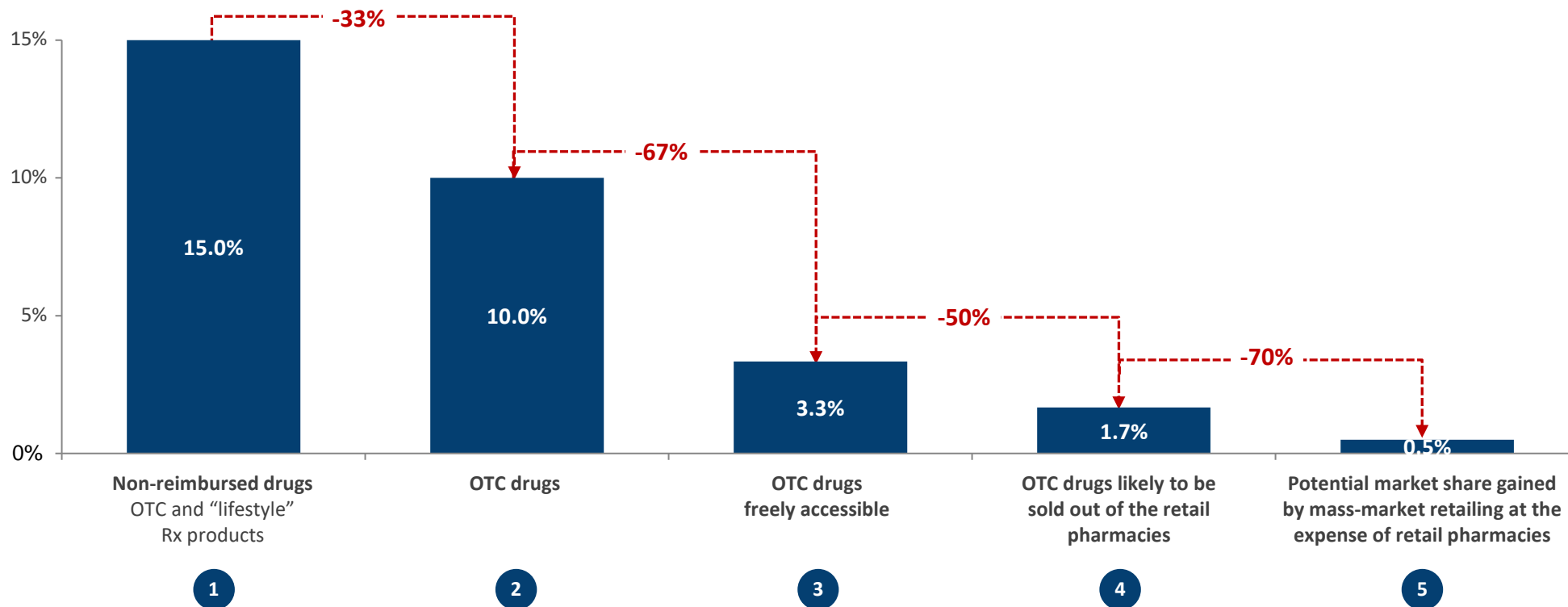
Situation of the monopoly for non-prescription bounds	Comments
 <p>■ Monopoly</p> <p>■ No monopoly, but dispensation by pharmacists required, including outside pharmacies</p> <p>■ No monopoly, and possible dispensation by non-pharmacists</p>	<ul style="list-style-type: none"> ■ In Europe, the opening of the monopoly is generally partial and never concerns prescription drugs ■ Drug sales in mass-market retailing (e.g., supermarkets, drugstores, specialized stores) is most often limited to a list of self-medication drugs, as those currently proposed in free access in French retail pharmacies ■ In France, many reports challenged the monopoly on self-medication drugs (e.g., the Attali report in 2008, the General Inspectorate of Finance report in 2013 or the French Competition Authority reports in 2014 and, more recently, in 2019) ■ E-Leclerc chain also regularly calls for the end of the monopoly on self-medication products. This has been especially the case since 2013, when the authorization to sell non-prescription drugs online was granted to retail pharmacists only ■ However, the successive French governments have always expressed their reluctance to sell drugs in supermarkets as it may question the continuity of care, especially in rural areas. Besides, as expressed by Agnès Buzin (the current Ministry for Health) after the latest French Competition Authority report was released in April 2019: <i>“drugs are not object of everyday consumption. There may be always side effects and pharmacists are there for that”</i> ■ In 2014, 6 million patients had also signed a petition against the opening of the monopoly that had been launched by the USPO Pharmacists Union

If the monopoly is challenged, we estimate that the maximum impact for French retail pharmacies would be less than 1% of their total sales, i.e., ~5% of their OTC sales

3. Regulatory environment

Monopoly – Estimated impact of French retail pharmacies monopoly loss

% of retail pharmacies sales



Sources: Smart Pharma Consulting analyses and estimates

Since January 2nd, 2013, non-prescription-bound medicines can be sold online by pharmacies under some specific conditions...

3. Regulatory environment

Monopoly – Online drugs sales – Regulation

Date of authorization

The online sale of medicines is **allowed** in France since **January 2nd, 2013**¹

Authorized drugs

All **non-prescription-bound medicines**, either **reimbursable** if prescribed or **not reimbursable** drugs (+/- 4,300 references)

Conditions of creation and activity

- The **website** must be **attached** to a **physical retail pharmacy** and **managed** by the **pharmacy owner**
- It must be authorized by the **Regional Health Agency (ARS)** before being opened and declared to the **French Council of Pharmacists** (Ordre National des Pharmaciens)
- **Patients** must fill a **health status questionnaire** before placing the first order on a given website
- Drugs can be **either directly** sent to the patient or delivered to the **pharmacy** to which the website is attached
- Comply with **online commerce rules** and **good practices** set by a decree issued by the **Ministry of Health**

Evolution of the regulation

- In **March 2015**, a ministerial decree **limiting** the **promotion** of online pharmacies was canceled by the State Council, authorizing the **online promotion** of non-prescription bound medicines
- Since **July 1st, 2015**, a **unique logo** for the entire European Union appears on websites authorized to sell drugs online
- On **December 1st, 2016**, 2 ministerial decrees on good practices and technical rules applicable to Internet websites for the online commerce of medicinal products was published on the Official Gazette and entered into force on February 1st, 2017

... but corresponding sales remain limited, as online purchases are estimated to represent about 2% of the total self-medication purchases

3. Regulatory environment

Monopoly – Online drugs sales – Key Facts & Figures

Number of authorized websites

- As of **January 2021**, **689** websites¹ are officially authorized by Regional Healthcare Agencies (ARS) and published by the French Council of Pharmacists (Ordre National des Pharmaciens)

Performance

- According to French Council of Pharmacists, online purchases represented in 2017 **about 2% of the total self-medication** purchases in France
- In comparison, the online channel represents up to **18% of the total self-medication** purchases in **Germany** or in the **UK** (where online drug purchases have been authorized since 2004 and 2000, respectively)

Patients' behavior

- Experience of online purchases: according to various studies, **~10% of French people** have already bought non-prescription-bound medicines online
- Willingness to purchase online in 2015: **45% of patients** declared to consider drugs purchase online vs. **30% in 2013** and **13% in 2012**

Key drivers for online purchases

- Convenience:** home delivery in **24 to 48 hours**
- Possibility to **compare prices (with platforms like Unooc)**
- Lower prices** than those in physical retail pharmacies

Various government reports have advocated the opening of the capital of pharmacies but it does not seem that there is any real political will to adopt such a law

3. Regulatory environment

Capital – Situation

Current regulation

- In **Europe**, although some countries have made the choice to reduce the ownership of retail pharmacies capital **to pharmacists**, as in **France**, other countries have chosen to open the capital of retail pharmacies to **non-pharmacists**, leading to the creation of drug chains (e.g., **UK**, **Netherlands**, etc.)
- In this context, and since the early 2000s, various **government reports** aimed at modernizing the French economy (e.g., Beigbeder, Attali and Longuet reports) **recommended** the **opening** of the **capital** to **non-pharmacists** ...
- ... like the **European Commission** which, in March 2007, put France and other countries in need of **liberalization**
- Subsequently, the **European Court of Justice** was solicited on similar cases in Italy and Germany. It ruled that a pharmacist *"is supposed to operate the pharmacy **not for a purely economic purpose**, but also for a **professional purpose** related to his **medical training**. The **subordination** of pharmacists, as **employees**, to an **outside operator** could make it **difficult** to **oppose** the **instructions** given"*
- More recently, in October 2014, the **Ferrand report** submitted to the Minister of the Economy, recommended *"to allow the **opening** of the capital of the liberal exercise societies (SEL) within the health professions, subject to the respect of the rules of incompatibility"*
- The negotiations following the Ferrand report are today in the spirit of **compromise**, with the possibility of opening up the capital to the **employees of the pharmacy only**

Since November 2019, retail pharmacists must report to the French Council of Pharmacists all agreements / amendments signed with their related parties (including lenders)

3. Regulatory environment

Capital – Recent measure

The “Transparency” amendment (July 2019)

- On July 24th, 2019, the article L4221-19 of the French Public Health Code was amended to increase transparency on the agreements that may signed between pharmacy owners and non-pharmacists (e.g., investment funds)
- The amended article is written as follows:
 - “Pharmacists must **communicate** to the French Council of Pharmacists, in addition to the statutes of their pharmacy and their endorsements, all **agreements** and corresponding **amendments** related to their operations with related parties, including **partners** and, when applicable, **lenders** contributing to the funding of their pharmacy”
 - “These documents must be communicated **within one month** after the signature of the agreement or amendment”
 - “Contractual provisions which are **incompatible** with the rules of the profession, or which may **deprive** the contracting parties of their professional **independence** render them liable to the **disciplinary sanctions** provided for in Article L. 4234-6 of the French Public Health Code”¹
- This amendment came into force from **November 1, 2019**

The authorization to set up a pharmacy in a city depends on the number of inhabitants and any creation, grouping or transfer is subject to the issue of a license

3. Regulatory environment

Quorum – Situation

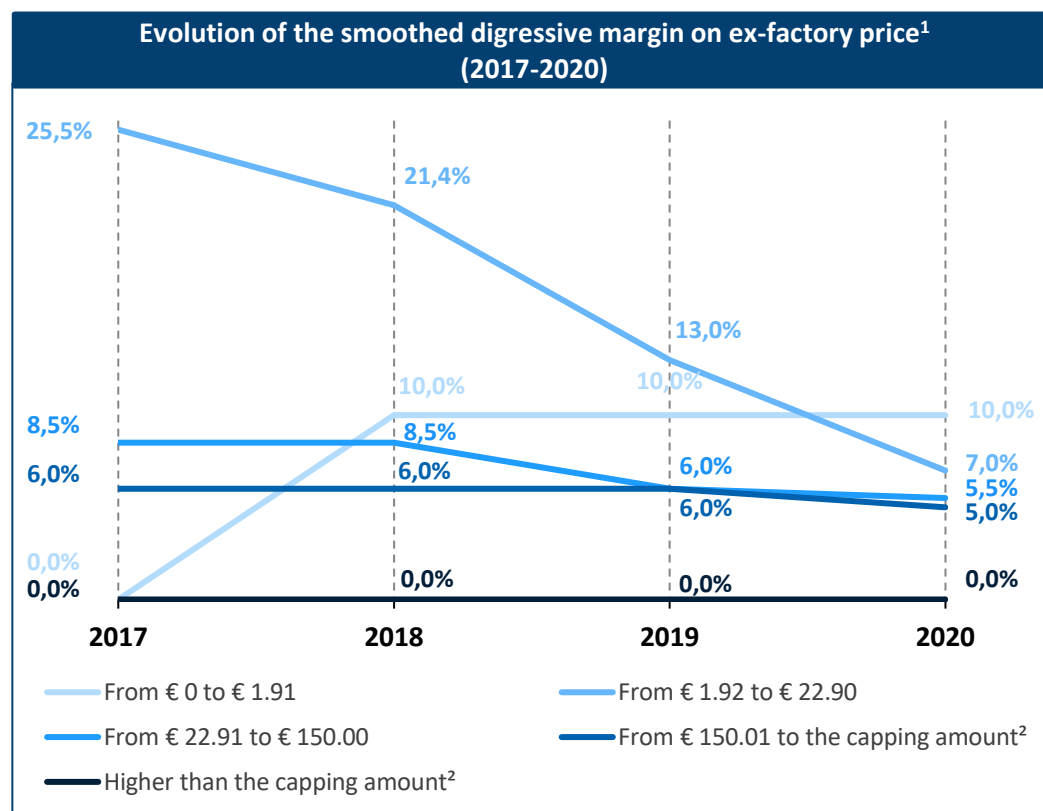
Current regulation

- In France, the **authorization** to **establish** a **retail pharmacy** in a city depends on the **number of inhabitants** identified in the city where it will be located, in accordance with the *numerus clausus*
- The **opening** of a pharmacy, by **transfer** or **creation**, is possible in cities with **over 2,500 inhabitants** (or 3,500 in Guyana, Moselle and Alsace and 7,500 for Mayotte). Then, the opening or transfer of new pharmacies is allowed for every **4,500 inhabitants**. Thus, a **second** pharmacy can in a city with more than **7,000 inhabitants**
- The establishment of a pharmacy in a city of **less than 2,500 inhabitants** is **not allowed unless** the city previously had a pharmacy that served more than 2,500 inhabitants
- The **transfer** of a pharmacy to **another city** is possible only if the city of origin has **fewer than 2,500 inhabitants**, if there is only **one pharmacy** or a population of less than **4,500 inhabitants per additional pharmacy**
- Any transfer, grouping or creation of pharmacies is subject to the issue of a license by the **Regional Health Agency (ARS)**
- In some cases, the **regional Prefect** may also impose a minimum distance between the pharmacies of the district where the transfer takes place

The revision of the smoothed digressive margin is part of a decorrelation process between the economy of retail pharmacies and the price of reimbursed drugs

3. Regulatory environment

Retail pharmacists' margins and fees for reimbursed drugs – Excluding rebates



- The main priority of the 11th amendment³ to the National Pharmaceutical Agreement is to change the remuneration of retail pharmacies and make them **less dependent on the price and volume of reimbursable drugs**
- Thus, it proposes **progressive transfer to new forms of remuneration** related to dispensing and to the improvement of patients' management

New dispensing fees	2019 ¹	2020 ¹
Fees for the delivery of a prescription	€ 0.50	€ 0.50
Fees related to the age of the patient (youth children and elderly people)	€ 0.50	€ 1.55
Fees for the delivery of specific drugs (e.g., immunosuppressive drugs)	€ 2.00	€ 3.50

New missions	Remuneration (2019)
Medication reports for elderly people taking more than 5 drugs	€ 60 for the initial interview and then € 30 ⁴ or € 20 ⁴
Belonging to a primary care team	€ 420 per year
Share medical file	€ 1 per open medical file

Sources: 11th amendment to the National Pharmaceutical Agreement (July 2017) – Official Gazette (September 2015, December 2017 and November 2018) – 11th Meeting of the USPO (January 2019) – Le Moniteur des pharmacies (December 2019) – Smart Pharma Consulting analyses

¹ VAT excluded – ² Amount from which the margin is capped: €1,500 in 2017, € 1,515 in 2018, € 1,600 in 2019 and €1,930 in 2020 – ³ The amendment was signed by only 1 of the 3 French pharmaceutical unions – ⁴ Whether new treatments are initiated in subsequent years or not

In 2018, reimbursable originators accounted on average
for ~54% of retail pharmacies sales and ~42% of their gross margin

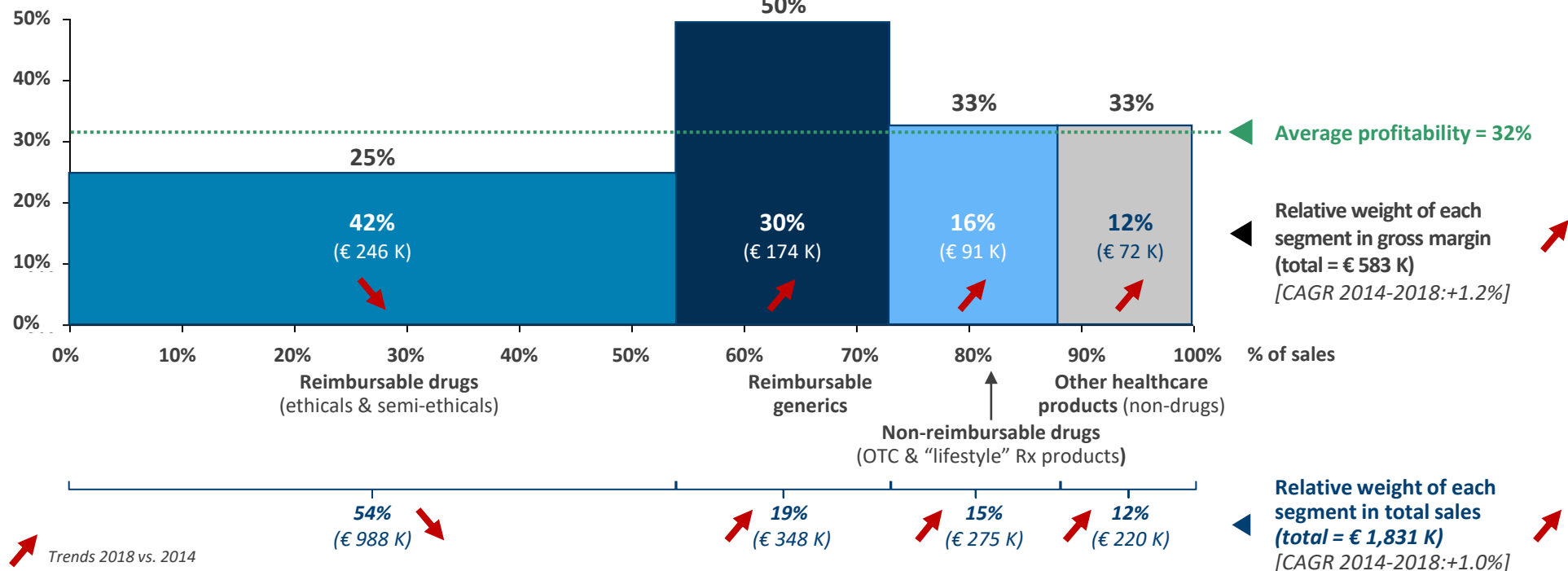
4. Sector financial performance

Economic structure of retail pharmacies in France (2018)

Average annual turnover of a retail pharmacy in 2018: € 1,831 K

(public price excluding VAT)

Average profitability by segment¹



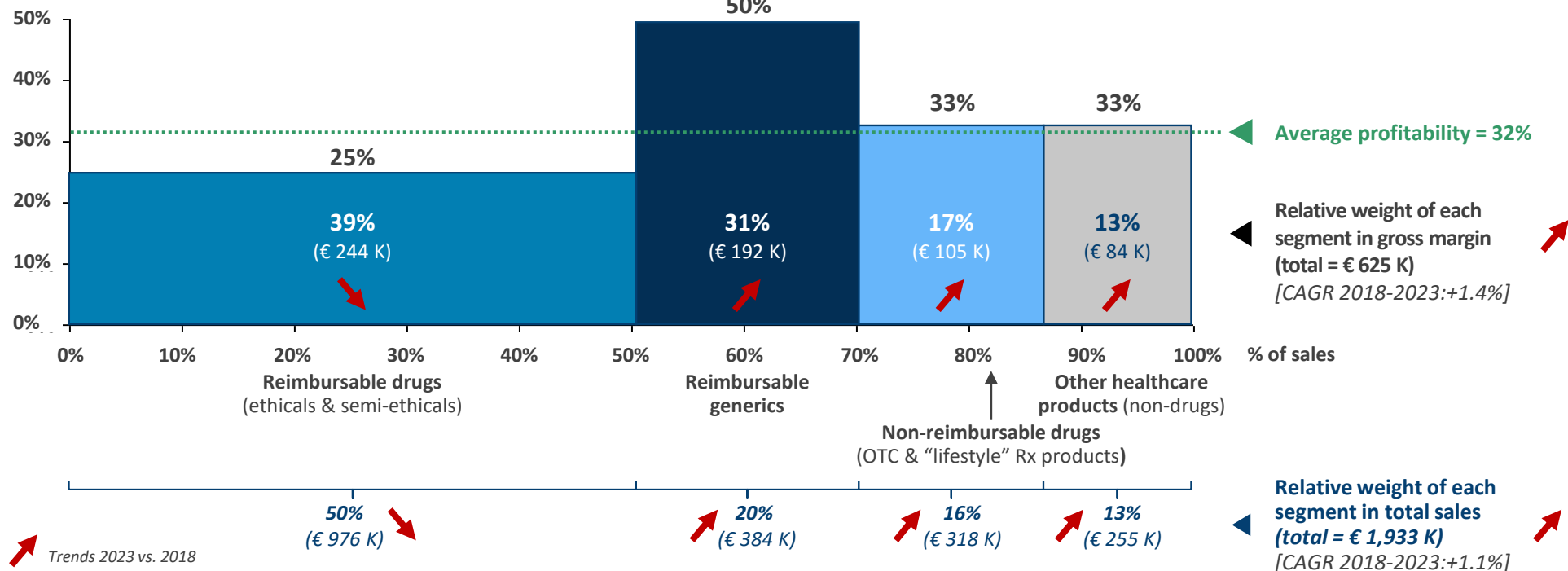
In 2023, reimbursable originators should account on average for ~50% of retail pharmacies sales and ~39% of their gross margin

4. Sector financial performance

Economic structure of retail pharmacies in France (2023)

Average annual turnover of a retail pharmacy in 2023: € 1,933 K 
 (public price excluding VAT)

Average profitability by segment¹



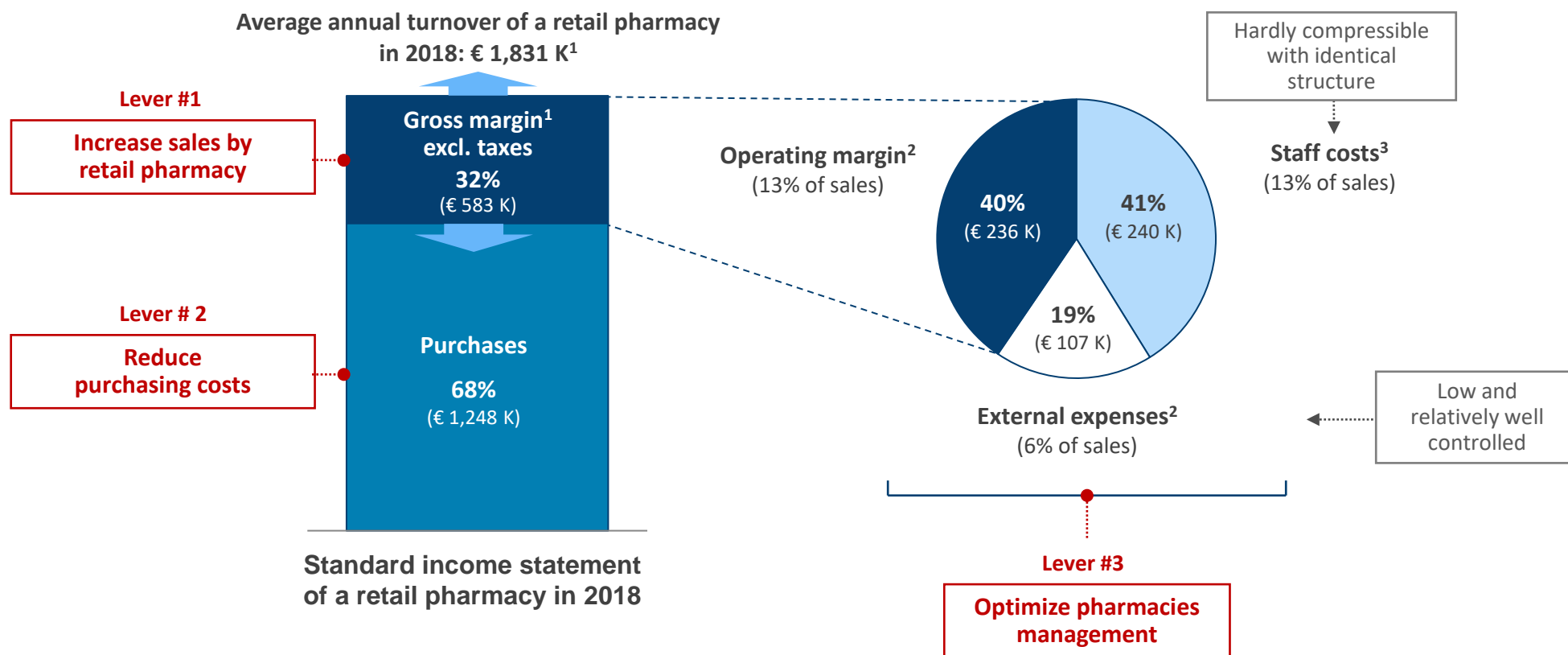
Sources: CGP Experts Comptables – KPMG –
 Smart Pharma Consulting estimates

¹ Inclusive of legal margin, rebates, commercial agreements and remuneration for pharmaceutical services, notably those corresponding to the public health objectives (e.g., generics substitution objectives, pharmaceutical interviews with patients, etc.)

The revitalization of sales (by the expansion of products and services offering) as well as cost and management optimization are the key levers to protect / increase profits

4. Sector financial performance

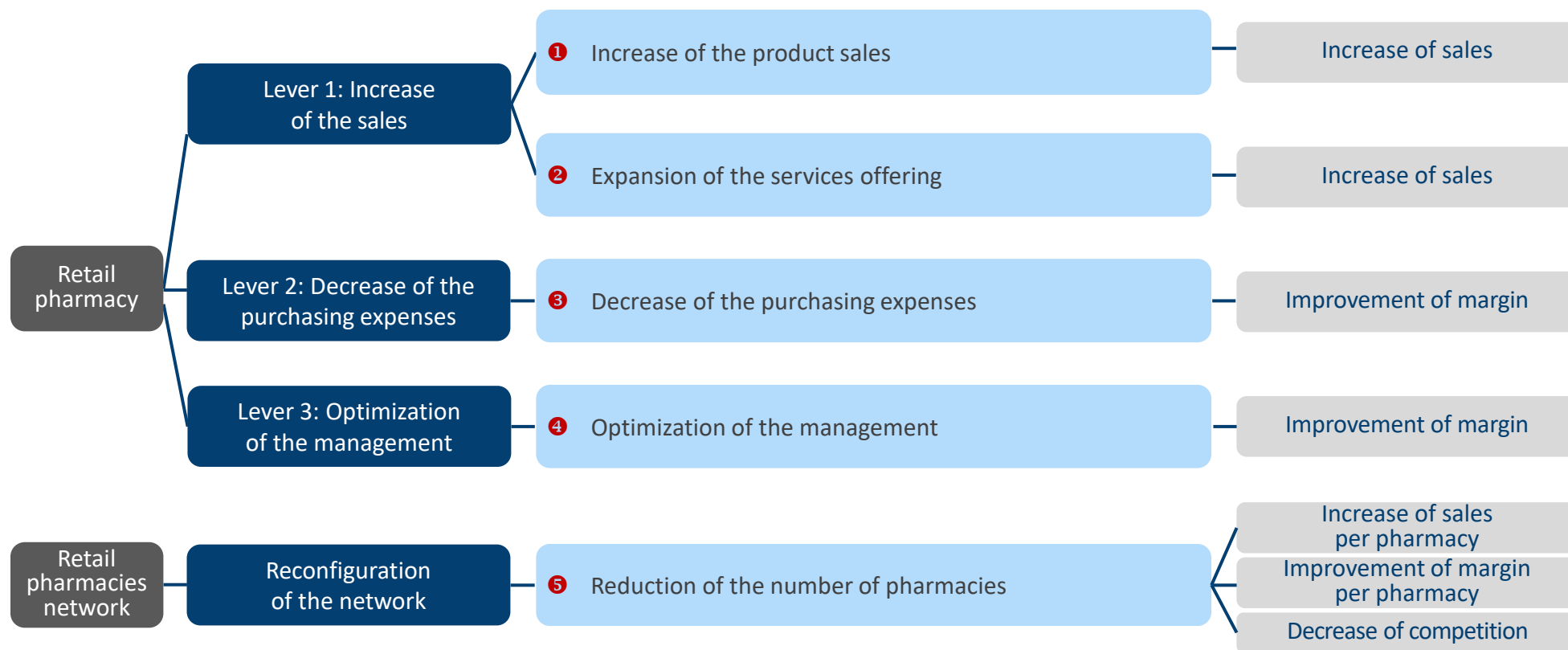
Optimization levers by retail pharmacy



The room for improvement of retail pharmacies performance is important but requires to rethink and reshape the role and the organization of pharmacies

5. Optimization levers

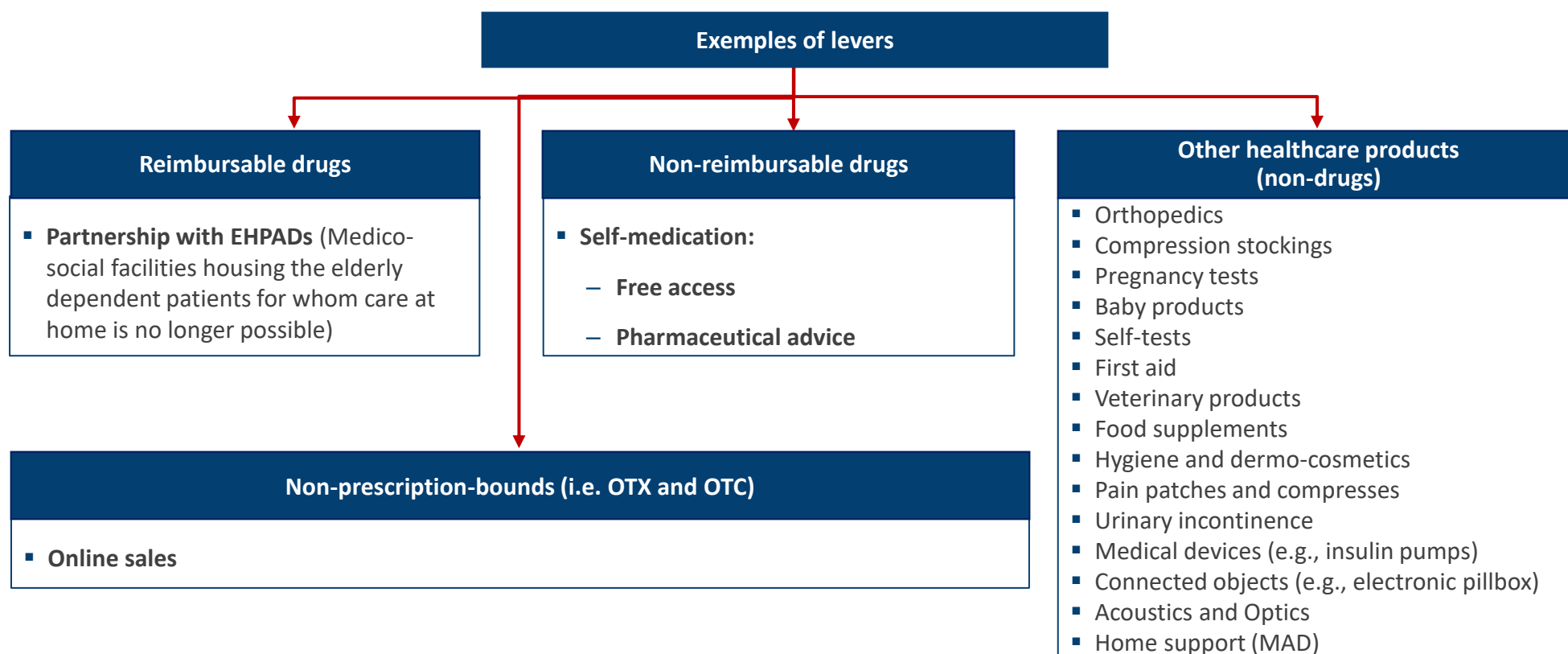
Overview of levers and solutions to improve retail pharmacies performance



Retail pharmacies sales by product segment can be boosted by rigorously and systematically activating a certain number of levers

5. Optimization levers

① Increase of the product sales



In addition to their core business focused on drugs dispensation, pharmacists should carry out new missions, notably for patients suffering from chronic diseases

5. Optimization levers

2 Expansion of the services offering

Extension of services

Regulatory framework:

- HPST law (2009)
- National Pharmaceutical Agreement (2012)
- National agreement on inter-professionality (2018)
- “My Health 2022”: Territorial reorganization of care (2019)

Supports (tools – means – structures):

- Shared patient file (DP)
- Connected health / Telemedicine / Telecare
- Multidisciplinary Health Centers (MSP)
- Healthcare networks

Prevention – Screening – Vaccination – Therapeutic education – Follow-up

- **In particular for patients suffering from chronic diseases** (e.g., patients receiving anti-vitamin K treatments (AVK) or direct-acting oral anticoagulants (AOD), long-term illness (ALD), diabetes, asthma, high blood pressure, COPD, overweight, etc.)
- **Services paid by various stakeholders:**
 - National Health Insurance / Private insurers / Mutual health organizations
 - Regional health agencies (ARS)
 - Regional unions of HCPs (URPS)
 - Pharma companies

With SRAs and CAPs, the lawmaker proposed a solution to regularize retrocession practices between retail pharmacies

5. Optimization levers

③ Decrease of the purchasing expenses

	SRA	CAP	SRA + CAP
	Grouped procurement structure	Buying group	SRA supported by a CAP
Principle	<ul style="list-style-type: none"> The SRA has no delivery points 	<ul style="list-style-type: none"> The CAP has delivery and storage points 	<ul style="list-style-type: none"> The SRA negotiates and invoices The CAP stores and delivers
Negotiation	<ul style="list-style-type: none"> The agent negotiates maximum purchasing conditions 	<ul style="list-style-type: none"> The CAP sales manager negotiates purchasing conditions 	<ul style="list-style-type: none"> The commissioner / agent negotiates maximum purchasing conditions
Procurement	<ul style="list-style-type: none"> The agent purchases on behalf of its pharmacy members 	<ul style="list-style-type: none"> The CAP purchases on its behalf 	<ul style="list-style-type: none"> The commissioner / agent purchases on behalf of its pharmacy members
Delivery	<ul style="list-style-type: none"> The pharma company delivers each retail pharmacy 	<ul style="list-style-type: none"> The pharma company delivers the CAP 	<ul style="list-style-type: none"> The pharma company delivers the CAP
Billing	<ul style="list-style-type: none"> The pharma company invoices the SRA 	<ul style="list-style-type: none"> The pharma company invoices the CAP 	<ul style="list-style-type: none"> The pharma company invoices the SRA
Relationship with members	<ul style="list-style-type: none"> The SRA invoices each pharmacy member 	<ul style="list-style-type: none"> The CAP delivers and invoices each pharmacy member 	<ul style="list-style-type: none"> The SRA relies on the CAP to store, delivers and invoices each pharmacy member

Note: The current regulations do not allow a retail pharmacist to buy large quantities of drugs to resell to colleagues

Sources: Decree 2009-741 (June 2009) – Le Moniteur des pharmacies (April 2012) – Smart Pharma Consulting analyses

Retail pharmacists can improve the operating result of their pharmacy by professionalizing their management methods

5. Optimization levers

4 Optimization of the management

1. Margin and price strategy

- Don't limit it to a linear multiplying coefficient policy by product class and apply:
 - A **lower coefficient** on “sensitive” products whose price is well known by customers, in particular those in free access
 - A **higher coefficient** on **prestige** products or on products requiring a pharmaceutical **advice**
- The selling price must include a **profitability objective** and take into account the **competition** on the **catchment area**

2. Rationalization of the activity and organization according to the catchment area

- **Adapt** the **offer** of products and services
- Adapt **opening hours** to customer expectations and competition
- **Optimize** the **layout** of the retail pharmacy to boost sales and improve circulation of customers in the selling point, based on supermarkets and hypermarkets model
- **Streamline staffing**, organization and staff time
- Assess the opportunity of **automating inventory management** (i.e., robots)

3. Professionalization of pharmacy management

- **Monitor the performance** of the retail pharmacy thanks to few relevant KPIs¹
- Follow, if needed, a postgraduate **training of retail pharmacy management** (e.g., MBA, master, university diploma, certificate)

4. Financial, accounting and tax optimization

- Improve **control** over **operating costs** and **stock rotation**
- Reduce **borrowing costs** (individual contribution, short-term loan, renegotiation of the loan, if needed)
- Evaluate **tax optimization** opportunities

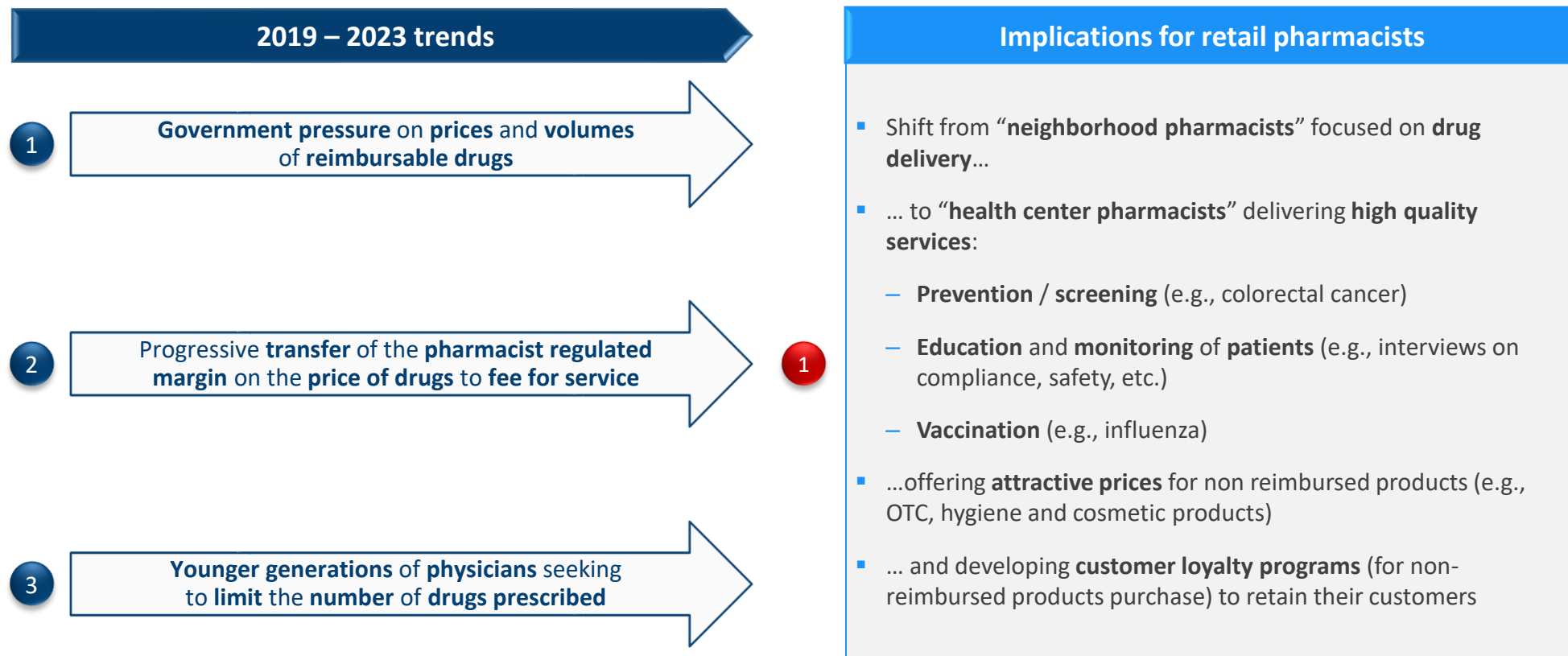
5. Cost sharing

- **Mutualize the cost** of **support functions** (e.g., procurement, IT, quality management, management control, treasury) with other retail pharmacies thanks to:
 - The membership in VTOs²
 - The creation of holdings of SELs (e.g., SPFPL)

French pharmacists are currently experiencing a revolution which will turn them from drugs dispensers to providers of high-quality health and wellness services

6. Conclusion

Strategic priorities for retail pharmacists (1/2)

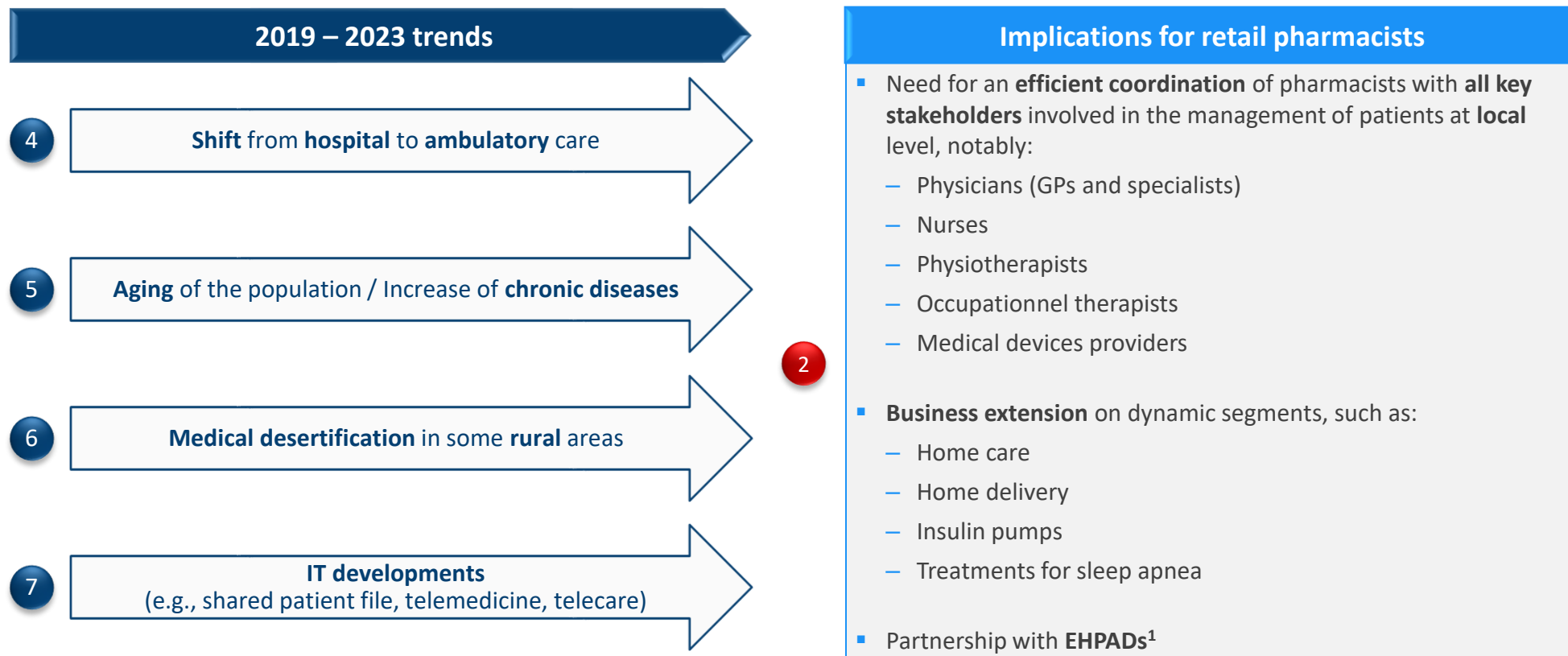


Sources: Interviews with retail pharmacists and representatives from VTOs and professional unions (September 2019) – Smart Pharma Consulting analyses

Pharmacists will be more and more at the cornerstone of a coordinated management of patients, notably in rural areas deserted by physicians

6. Conclusion

Strategic priorities for retail pharmacists (2/2)



Sources: Interviews with retail pharmacists and representatives from VTOs and professional unions (September 2019) – Smart Pharma Consulting analyses

¹ Medico-social facilities housing the elderly dependent patients for whom care at home is no longer possible

French Biosimilars Market

MARKET INSIGHTS

Key Success Factors

This position paper provides key information and analyses to evaluate the French biosimilars market dynamics and the key success factors for pharma companies

Context & objectives

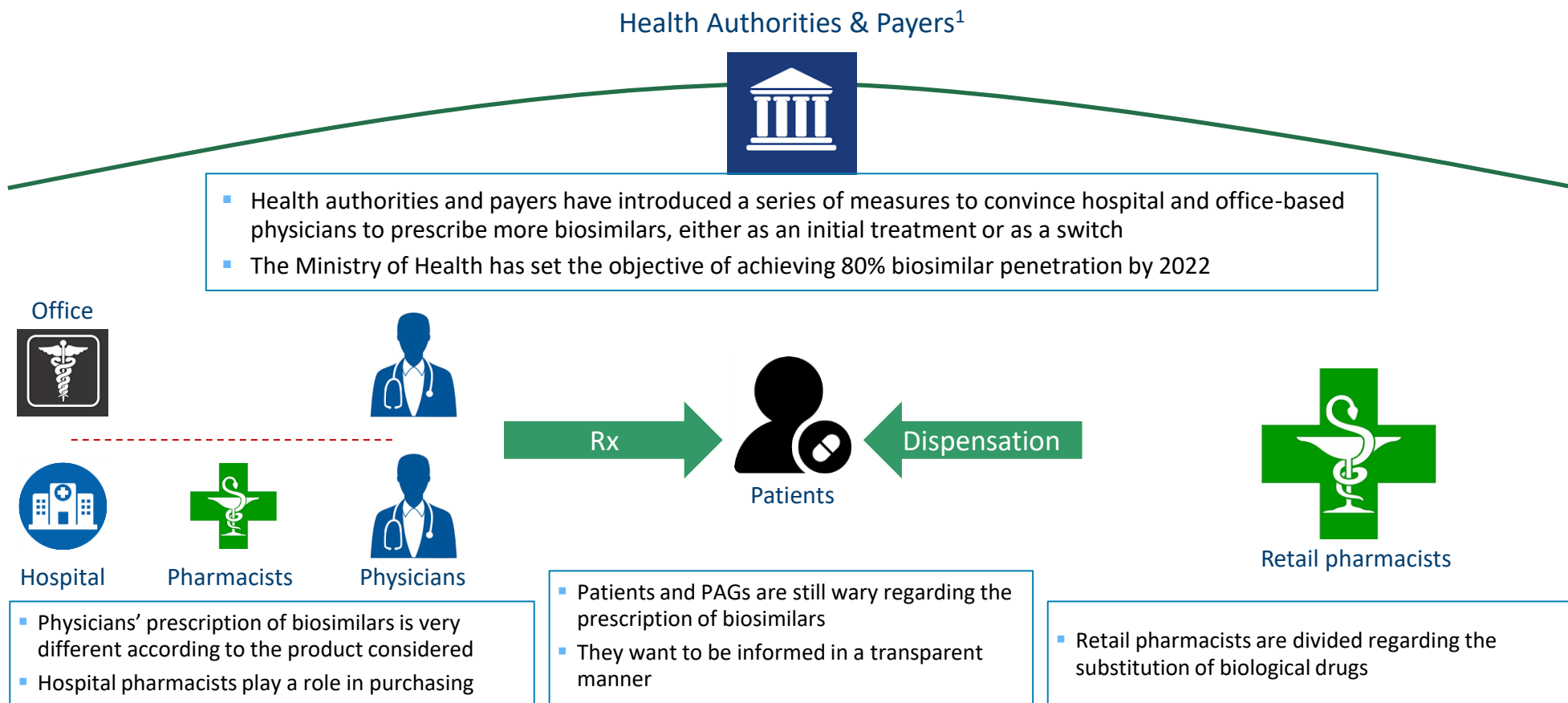
Masterclass



- Sandoz, Teva or Hospira (Pfizer), which have pioneered the biosimilars market in France, have placed great hopes in its development
- However, 12 years down the road, the achievement of these precursors and of the followers can be regarded as somewhat below expectations
- *Smart Pharma Consulting*, which has developed a robust experience at analyzing and advising pharma companies on the biosimilars market, proposes to:
 1. Analyze the biosimilars market structure and dynamics
 2. Review the French regulatory environment
 3. Share insights regarding customers behaviors
 4. Evaluate the competitive landscape and the key success factors
 5. Estimate 2018 – 2023 market growth

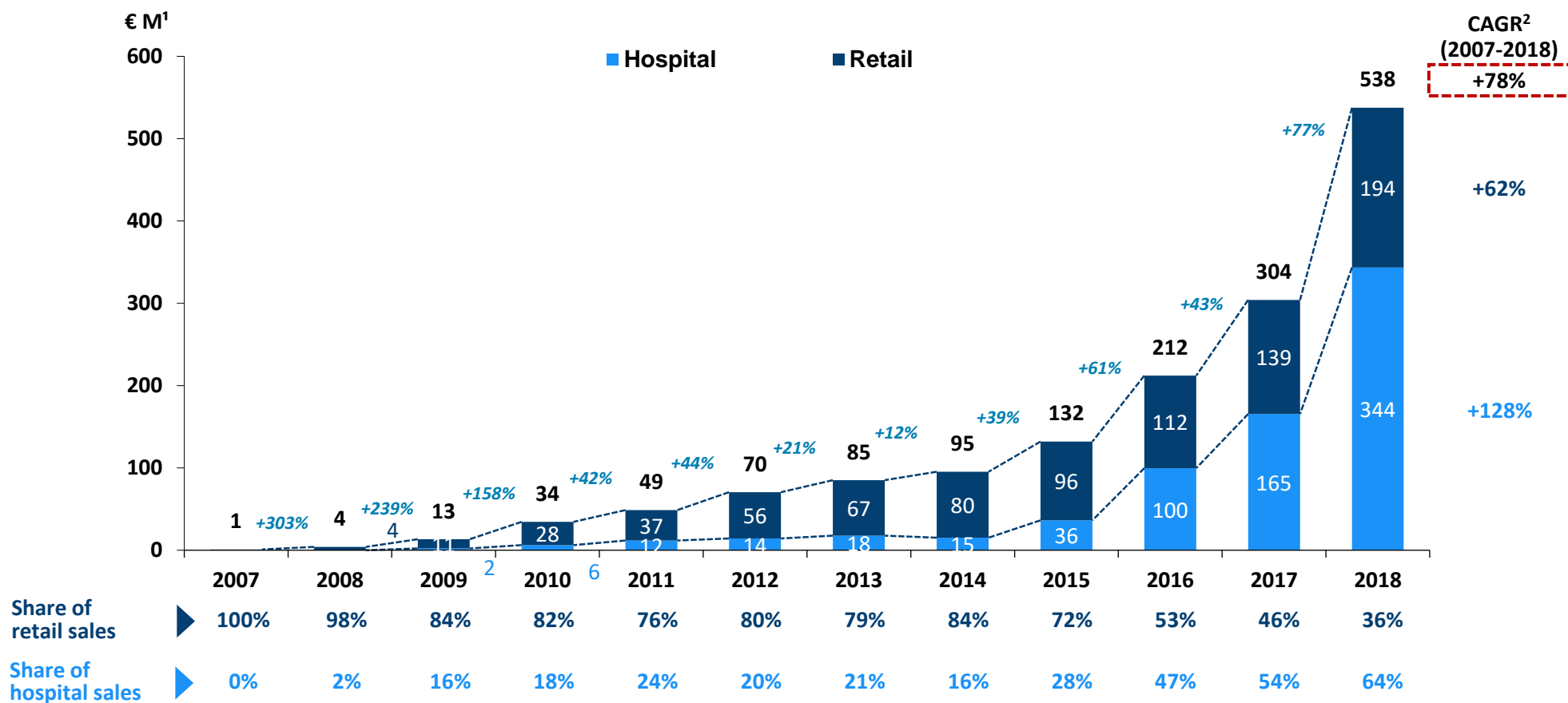
The biosimilars development on the French market is driven by the prescription of physicians who are encouraged by health authorities and certain hospital managers

Stakeholders involved in the French biosimilars market



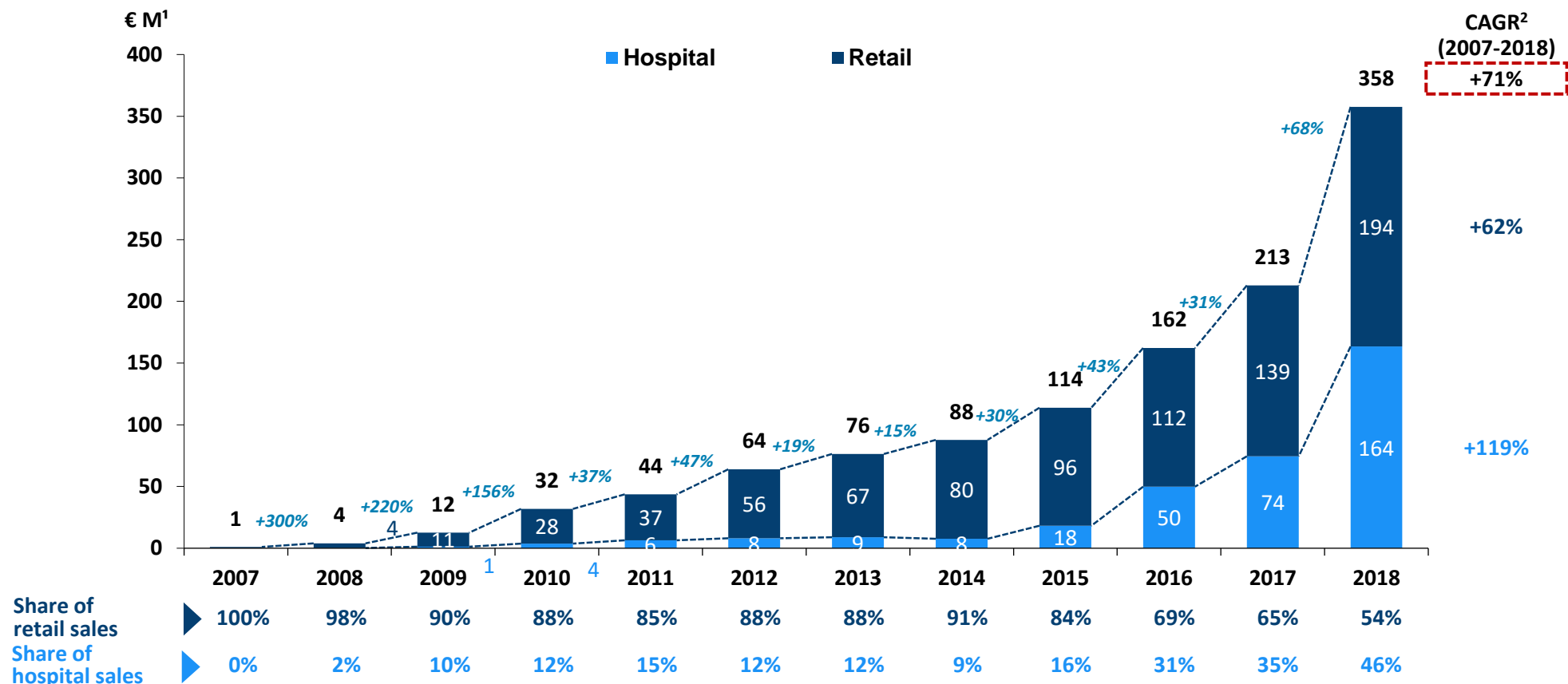
Biosimilars, whose first products were launched in France in 2007, accounted for a total of € 538 M in 2018, based on ex-factory prices excluding rebates and taxes

Evolution of the biosimilars market (2007 – 2018)



When considering the rebates granted to hospitals on list prices, the 2018 biosimilars market reached € 358 M and the hospital sales are reduced to 46% of the total

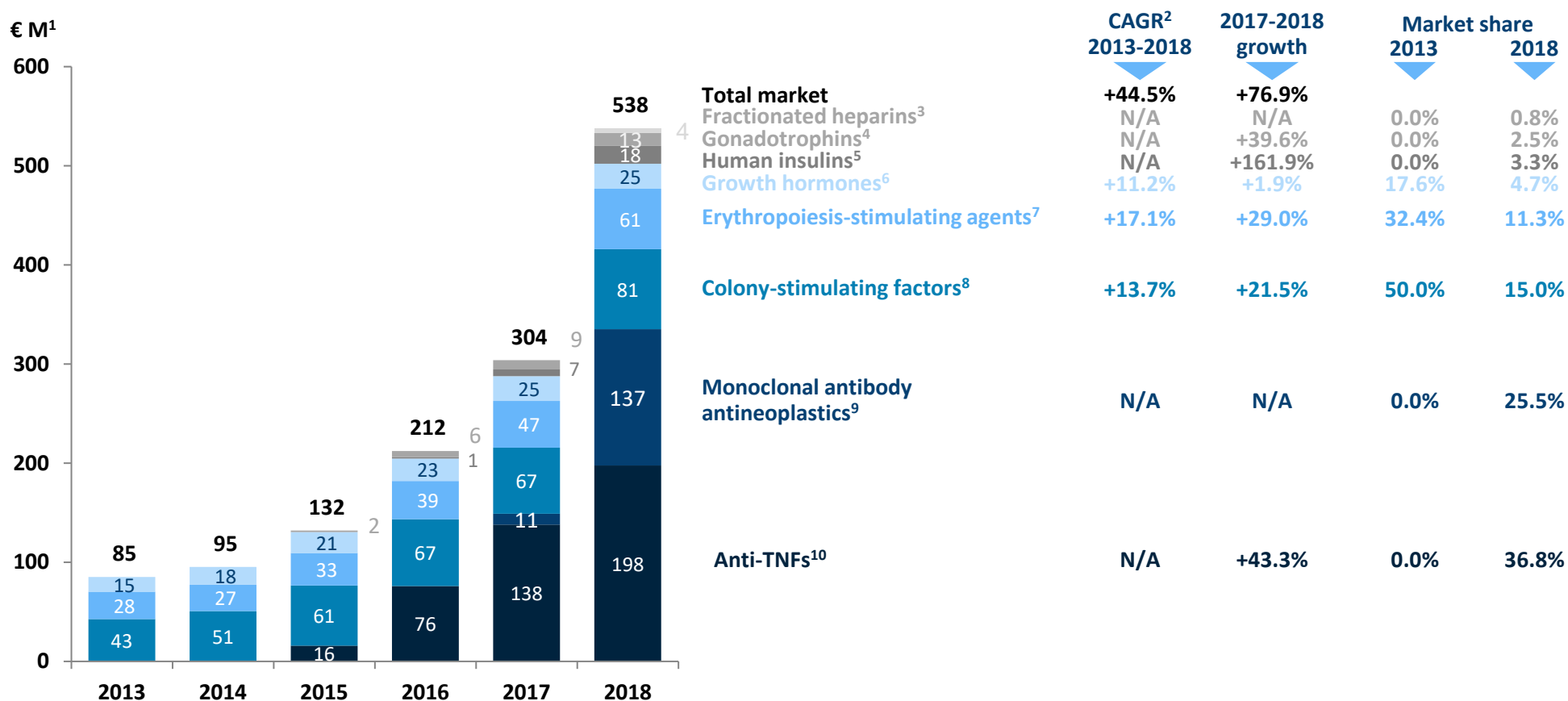
Evolution of the biosimilars market (2007 – 2018) – Net prices



Note: In 2016, 2017 and 2018, the net prices were respectively 50%, 55% and 52% lower than the ex-factory prices excluding taxes and rebates (mainly through tenders) on the hospital market. The rebates granted in the retail market are considered as negligible

In terms of therapeutic classes, anti-TNFs dominate the French biosimilars market, followed by monoclonal antibody antineoplastics and colony-stimulating factors

Distribution of the biosimilars market by therapeutic class (2013 – 2018)



Sources: GERS – Smart Pharma Consulting analyses

¹ Ex-factory prices excluding rebates and taxes – ² Compound annual growth rate – ³ Enoxaparin sodium – ⁴ Follitropin alfa – ⁵ Insulin glargine – ⁶ Somatropin – ⁷ Epoetin – ⁸ Filgrastim and pegfilgrastim – ⁹ Rituximab and trastuzumab – ¹⁰ Adalimumab, etanercept and infliximab

With 3 biologic originators whose patent has expired, 7 biosimilars launched by 5 pharma companies, anti-TNF biosimilars sales reached € 198 M in 2018

Anti-TNF biosimilar drugs marketed in France (2018)

INN ¹ (Originator)	Product name	Pharma company	Launch date	Hospital sales ²	Retail sales ²	Total sales ²	Biosimilars penetration ³
Infliximab (Remicade, MSD)	▪ Inflectra	▪ Pfizer	▪ Feb. 2015	€ 95.8 M	€ 0.0 M	€ 95.8 M	69.6%
	▪ Remsima	▪ Biogaran	▪ Feb. 2015	€ 52.0 M	€ 0.0 M	€ 52.0 M	
	▪ Flixabi	▪ Biogen	▪ Mar. 2017	€ 27.6 M	€ 0.0 M	€ 27.6 M	
	3 products	3 companies		€ 175.5 M	€ 0.0 M	€ 175.5 M	
Etanercept (Enbrel, Pfizer)	▪ Benepali	▪ Biogen	▪ Oct. 2016	€ 0.1 M	€ 19.0 M	€ 19.1 M	20.3%
	▪ Erelzi	▪ Sandoz	▪ Nov. 2017	€ 0.0 M	€ 2.2 M	€ 2.2 M	
	2 products	2 companies		€ 0.1 M	€ 21.2 M	€ 21.3 M	
Adalimumab (Humira, AbbVie)	▪ Amgevita	▪ Amgen	▪ Oct. 2018	€ 0.0 M	€ 0.5 M	€ 0.5 M	2.3%
	▪ Imraldi	▪ Biogen	▪ Oct. 2018	€ 0.0 M	€ 0.3 M	€ 0.3 M	
	2 products	2 companies ⁴		€ 0.0 M	€ 0.8 M	€ 0.8 M	
Total	7 products	5 companies		€ 175.6 M	€ 22.0 M	€ 197.6 M	

With 2 biologic drugs from Roche whose patent has expired, 5 biosimilars launched by 4 companies, rituximab & trastuzumab biosimilars sales reached € 137 M in 2018

Monoclonal antibody antineoplastics biosimilar drugs marketed in France (2018)

INN ¹ (Originator)	Product name	Pharma company	Launch date	Hospital sales ²	Retail sales ²	Total sales ²	Biosimilars penetration ³
Rituximab (MabThera, Roche)	▪ Truxima	▪ Biogaran	▪ Sep. 2017	€ 104.8 M	€ 0.0 M	€ 104.8 M	82.2%
	▪ Rixathon	▪ Sandoz	▪ Jan. 2018	€ 18.1 M	€ 0.0 M	€ 18.1 M	
	2 products	2 companies		€ 122.8 M	€ 0.0 M	€ 122.8 M	
Trastuzumab (Herceptin, Roche)	▪ Herzuma	▪ Biogaran	▪ Jul. 2018	€ 10.7 M	€ 0.0 M	€ 10.7 M	62.3%
	▪ Ontruzant	▪ MSD	▪ Sep. 2018	€ 2.4 M	€ 0.0 M	€ 2.4 M	
	▪ Kanjinti	▪ Amgen	▪ Aug. 2018	€ 1.4 M	€ 0.0 M	€ 1.4 M	
	3 products	3 companies		€ 14.5 M	€ 0.0 M	€ 14.5 M	
Total	5 products	4 companies		€ 137.3 M	€ 0.0 M	€ 137.3 M	

With 2 biologic drugs from Amgen whose patent has expired, 5 biosimilars launched by 5 pharma companies, G-CSF biosimilars sales reached € 81 M in 2018

Colony-stimulating factors biosimilar drugs marketed in France (2018)

INN ¹ (Originator)	Product name	Pharma company	Launch date	Hospital sales ²	Retail sales ²	Total sales ²	Biosimilars penetration ³
Filgrastim (Neupogen, Amgen)	▪ Zarzio	▪ Sandoz	▪ Oct. 2009	€ 10.7 M	€ 36.4 M	€ 47.1 M	94.1%
	▪ Nivestim	▪ Pfizer	▪ Jun. 2011	€ 4.9 M	€ 18.6 M	€ 23.5 M	
	▪ Tevagrastim	▪ Teva	▪ Mar. 2010	€ 1.5 M	€ 5.1 M	€ 6.7 M	
	▪ Accofil	▪ Arrow	▪ Feb. 2016	€ 2.6 M	€ 0.8 M	€ 3.3 M	
	4 products	4 companies		€ 19.7 M	€ 60.9 M	€ 80.6 M	
Pegfilgrastim (Neulasta, Amgen)	▪ Pelgraz	▪ Accord Healthcare	▪ Nov. 2018	€ 0.0 M	€ 0.2 M	€ 0.2 M	2.5%
	1 product	1 company		€ 0.0 M	€ 0.2 M	€ 0.2 M	
Total	5 products	5 companies		€ 19.7 M	€ 61.1 M	€ 80.8 M	

Epoetin and somatropin biosimilars, whose first products were launched ~10 years ago, reached penetration rates of almost 50% in December 2018

Other biosimilar drugs marketed in France (2018)

EPhMRA 4 therapeutic class	INN ¹ (Originator)	Product name	Pharma company	Launch date	Hospital sales ²	Retail sales ²	Total sales ²	Biosimilars penetration ³
Erythropoiesis-stimulating agents	Epoetin (Eprex, Janssen)	▪ Binocrit	▪ Sandoz	▪ Jul. 2008	€ 7.1 M	€ 29.3 M	€ 36.4 M	48.2%
		▪ Retacrit	▪ Pfizer	▪ Mar. 2009	€ 0.8 M	€ 16.5 M	€ 17.3 M	
		▪ Eporatio ⁴	▪ Teva	▪ May 2010	€ 0.6 M	€ 6.6 M	€ 7.2 M	
		3 products	3 companies		€ 8.5 M	€ 52.4 M	€ 60.9 M	
Growth hormones	Somatropin (Genotonorm, Pfizer)	▪ Omnitrope	▪ Sandoz	▪ May 2007	€ 0.0 M	€ 25.4 M	€ 25.4 M	49.3%
		1 product	1 company		€ 0.0 M	€ 25.4 M	€ 25.4 M	
Human insulins	Insulin glargine (Lantus, Sanofi)	▪ Abasaglar	▪ Lilly	▪ Jan. 2016	€ 2.3 M	€ 15.5 M	€ 17.8 M	17.8%
		1 product	1 company		€ 2.3 M	€ 15.5 M	€ 17.8 M	
Gonadotrophins	Follitropin alfa (Gonal-F, Merck)	▪ Bemfola	▪ Gedeon Richter	▪ May 2015	€ 0.0 M	€ 10.0 M	€ 10.0 M	48.9%
		▪ Ovaleap	▪ Theramex	▪ May 2016	€ 0.0 M	€ 3.2 M	€ 3.2 M	
		2 products	2 companies		€ 0.0 M	€ 13.2 M	€ 13.2 M	
Fractionated heparins	Enoxaparin sodium (Lovenox, Sanofi)	▪ Enoxaparine Crusia	Biogaran	▪ Sept. 2018	€ 0.1 M	€ 4.4 M	€ 4.5 M	8.0%
		1 product	1 company		€ 0.1 M	€ 4.4 M	€ 4.5 M	

Sources: GERS – Smart Pharma Consulting analyses

¹ International Non-propriety Name – ² Ex-factory prices excluding rebates and taxes – ³ Biosimilar penetration in volume in December 2018 – ⁴ Eporatio is not a biosimilar per se but rather a “me-too” product

Biosimilars market penetration

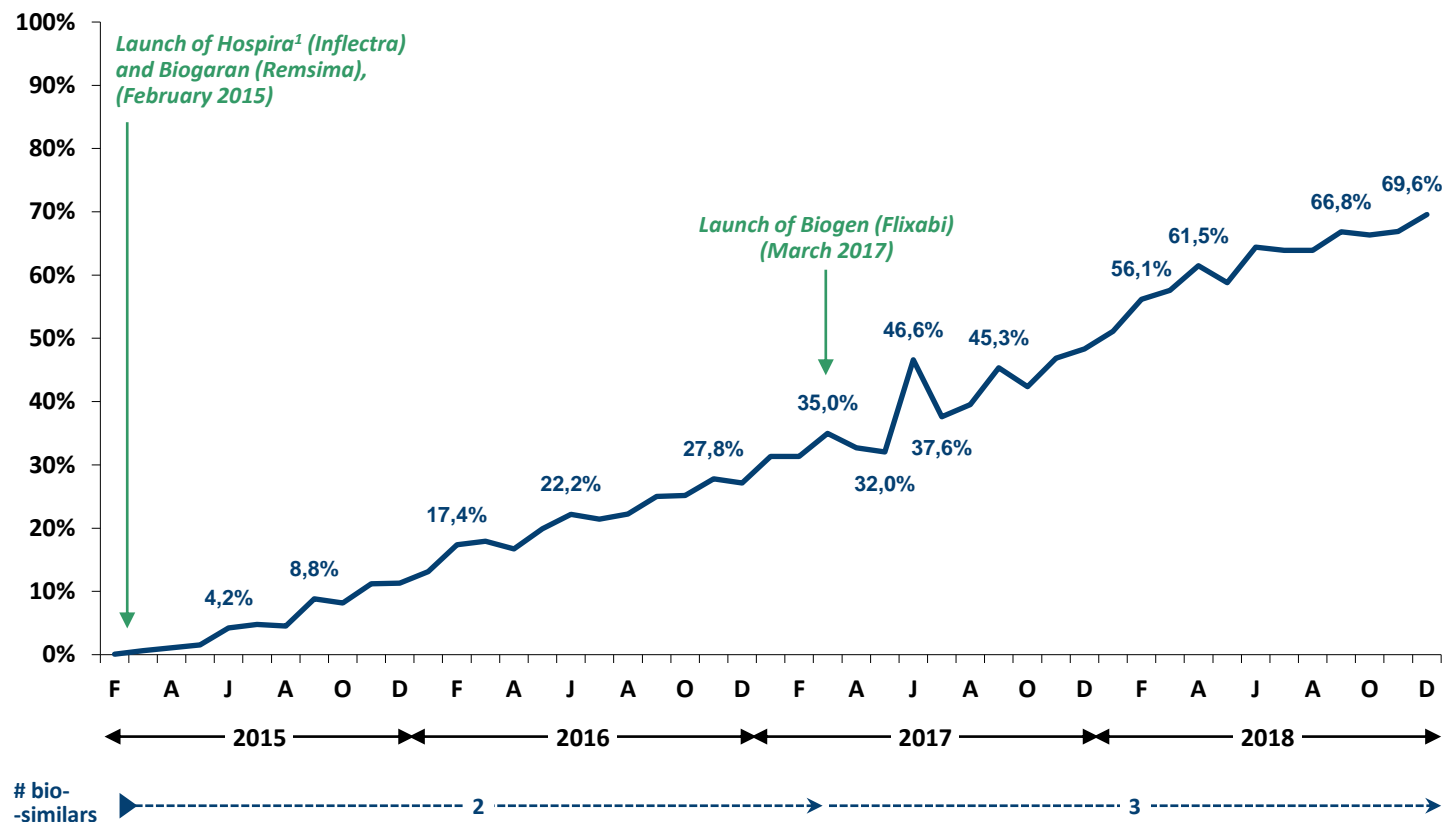
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² Excluding the 600 mg subcutaneous form, that is not yet subject to biosimilars competition – ³ Products bought and/or delivered at hospitals and retail pharmacies – ⁴ Products exclusively bought and delivered at hospitals

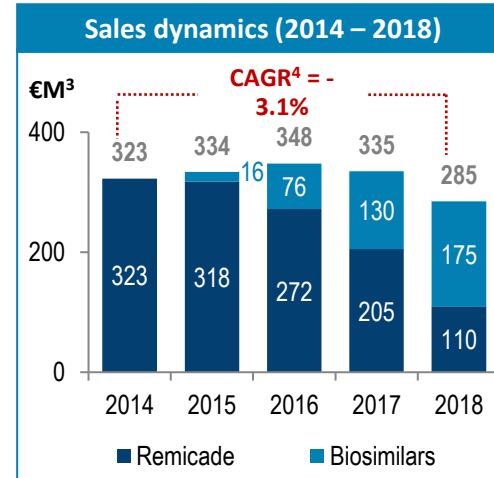
Infliximab biosimilars penetration reached ~70% of the market in volume, ~4 years after biosimilar entry, despite MSD competitive price offering

Penetration rate in volume – Infliximab case study

Biosimilars penetration as a % of infliximab sales in standard units



Comments	
Originator	Remicade (MSD)
Status	On-top of T2A ² biologic drug
EPHMRA class	Anti-TNFs (L04B)
Indications	Ulcerative colitis, Crohn's disease, rheumatoid arthritis, psoriatic arthritis, ankylosing spondylitis and psoriasis



The French biosimilars market is split in two different segments that require, from pharma companies, different strategies, tactics and organizational models to succeed

The biosimilars market segments

Hospital-only market segment	Definition	Hybrid market segment
<ul style="list-style-type: none"> Prescribed, purchased and delivered at hospitals (e.g., infliximab, rituximab, trastuzumab) 	Pricing	<ul style="list-style-type: none"> Prescribed by hospital and/or office-based specialists, purchased and delivered by hospital and retail pharmacies (e.g., epoetin, filgrastim) or retail pharmacies only (e.g., follitropin alfa, somatropin)
<ul style="list-style-type: none"> Free pricing for drugs included in T2A system¹ Responsibility tariff set by the CEPS² for drugs on-top of the T2A list³ (e.g., infliximab, rituximab) 	Purchasing	<ul style="list-style-type: none"> Ex-factory price set by the CEPS initially at -30% or -40% below the original biologic on the hospital and the retail market segments, respectively
<ul style="list-style-type: none"> Mainly purchased through tenders and/or to a lower extent through negotiated agreements Possibility to grant rebates to hospitals Strong price pressure 	Medico-marketing activities	<ul style="list-style-type: none"> The level of rebates to retail pharmacies is limited to a maximum of 2.5% of the ex-factory price which is in general granted by wholesalers⁴ Limited price pressure on retail sales
<ul style="list-style-type: none"> Medical activity carried out by MSLs to reassure prescribers about the quality of the biosimilars Key account management activity carried out by KAMs to win tenders and set up a follow up plan 	Market size & profit level	<ul style="list-style-type: none"> Medical activity carried out by MSLs to reassure prescribers about the quality of the biosimilars Promotional activity carried out by marketers and medical reps to be prescribed to in- and out-patients
<ul style="list-style-type: none"> Market size 2018: € 164 M (net price) Market growth 2007 – 2018: + 119% (net sales) Leading players profitability: medium to high 		<ul style="list-style-type: none"> Market size 2018: € 194 M (net price = price list) Market growth 2007 – 2018: + 62% (net sales) Leading players profitability: high

Substitution of biosimilars by retail pharmacists, at treatment initiation, is legal since 2013, but the absence of the corresponding decree does not allow its implementation

Regulations specific to biosimilars

Biosimilar drugs ¹							
<ul style="list-style-type: none"> A biosimilar drug is any biological drug that has the same qualitative and quantitative composition of active substance and the same pharmaceutical form as a biological originator... ... but does not fulfill the conditions for being regarded as a generic due to differences related in particular to raw material variability or manufacturing processes requiring the achievement of additional preclinical and clinical data under regulatory conditions... ... demonstrating that the biosimilar: <ul style="list-style-type: none"> Is similar to the biological originator Does not differ significantly from the biological originator in terms of quality, efficacy and safety 	<table> <tr> <td data-bbox="797 404 1046 554">Biosimilar register</td><td data-bbox="1046 404 2003 554"> <ul style="list-style-type: none"> The ANSM² has created in 2017 similar biologic groups, each of them defined by a reference biologic and its corresponding biosimilars, listed by brand name </td></tr> <tr> <td data-bbox="797 554 1046 1096">Biosimilar substitution right</td><td data-bbox="1046 554 2003 1096"> <ul style="list-style-type: none"> France was the first European country to allow the substitution of biosimilars, in December 2013 Biosimilars substitution is only permitted if: <ul style="list-style-type: none"> A new treatment is started Within the same similar biologic group The prescriber has not explicitly prohibited, in writing, the substitution of the prescribed drug The pharmacist has informed the prescriber... ... and recorded the details of biosimilar dispensed In the absence of a decree defining the conditions of substitution, the law has not yet been implemented </td></tr> <tr> <td data-bbox="797 1096 1046 1249">Inter-changeability</td><td data-bbox="1046 1096 2003 1249"> <ul style="list-style-type: none"> The ANSM has specified in May 2016 that inter-changeability was possible between biologic drugs belonging to the same similar biologic group </td></tr> </table>	Biosimilar register	<ul style="list-style-type: none"> The ANSM² has created in 2017 similar biologic groups, each of them defined by a reference biologic and its corresponding biosimilars, listed by brand name 	Biosimilar substitution right	<ul style="list-style-type: none"> France was the first European country to allow the substitution of biosimilars, in December 2013 Biosimilars substitution is only permitted if: <ul style="list-style-type: none"> A new treatment is started Within the same similar biologic group The prescriber has not explicitly prohibited, in writing, the substitution of the prescribed drug The pharmacist has informed the prescriber... ... and recorded the details of biosimilar dispensed In the absence of a decree defining the conditions of substitution, the law has not yet been implemented 	Inter-changeability	<ul style="list-style-type: none"> The ANSM has specified in May 2016 that inter-changeability was possible between biologic drugs belonging to the same similar biologic group
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The health authorities are strongly determined to accelerate the penetration of biosimilars, but remain relatively cautious to avoid any potential public health issue

Health authorities measures to boost biosimilars

LFSS 2018 – Focus on the CAQES	2017 – Ministerial Order	LFSS 2018 – Article 51
<ul style="list-style-type: none"> Since January 2018, contracts between hospitals, health regional agencies and health insurance named CAQES¹, have set prescription targets for biosimilars <p style="text-align: center;">Objective</p> <ul style="list-style-type: none"> Achieve 70% penetration of hospital biosimilars in units, at national level² <p style="text-align: center;">Implementation</p> <ul style="list-style-type: none"> Promotion of biosimilars prescriptions in the reference list Remuneration of hospitals: 20% of the price difference between reference and biosimilar products 	<ul style="list-style-type: none"> The DGOS³, DSS⁴, DGS⁵ and the UNCAM⁶ published an order on October 12th, 2017, to require the Regional Health Agencies (ARS) to promote the use of biosimilar drugs As a result, ARS are invited to promote the use of biosimilars by: <ul style="list-style-type: none"> Informing patients Harmonizing prescribers' practices in favor of biosimilars Helping hospitals organize tenders as soon as biosimilars are on the market Developing financial tools to measure the savings related to biosimilars The DGOS has informed that physicians are authorized to switch one biological drug by another similar one during a treatment 	<ul style="list-style-type: none"> In October 2018, the Ministry of Health launched an experiment with 45 selected hospitals to stimulate their prescription of biosimilars delivered in retail pharmacies <p style="text-align: center;">Objective</p> <ul style="list-style-type: none"> 15-points increase in biosimilar prescription rates vs. non-experimental hospitals <p style="text-align: center;">Implementation</p> <ul style="list-style-type: none"> Duration: 3 years Scope: etanercept and insulin glargine at national level⁷ Remuneration of hospital services: 30% of the price difference between reference and biosimilar products
ROSP		<ul style="list-style-type: none"> This bonus program, which encourages physicians to comply with “best prescribing practices” for a better efficacy/cost ratio, includes, since 2017, the prescription of the insulin glargine biosimilar

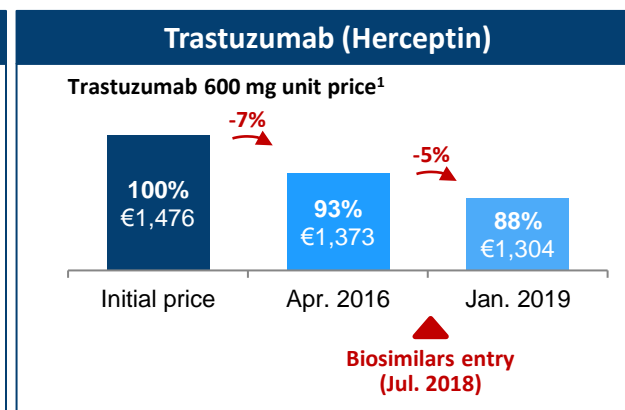
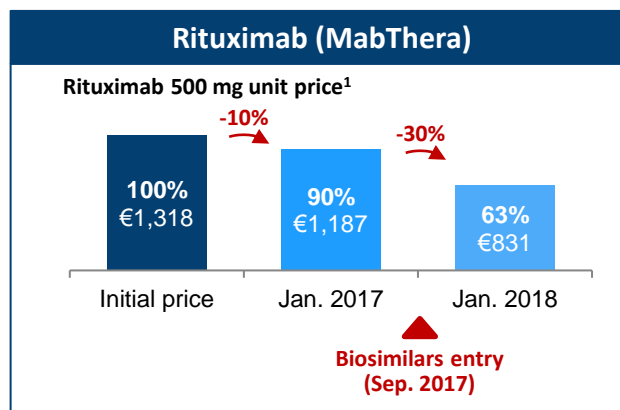
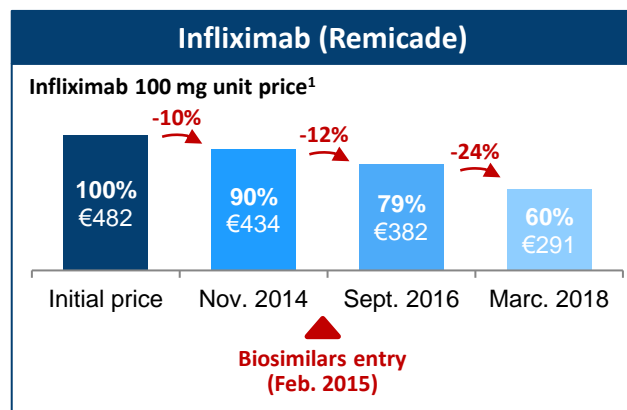
Sources: Decree related to CAQES and setting quality and efficiency reference objectives – Smart Pharma Consulting analyses

¹ CAQES: contract for healthcare quality and efficiency enhancement – ² In December 2017, the government has set the global (hospital and retail markets) objective of 80% biosimilar penetration by 2022 – ³ Directorate of Health Care Supply – ⁴ Directorate of Social Security – ⁵ Directorate General for Health – ⁶ National Union of Health Insurance Funds – ⁷ Adalimumab has entered in the scope of the experiment in the second quarter 2019

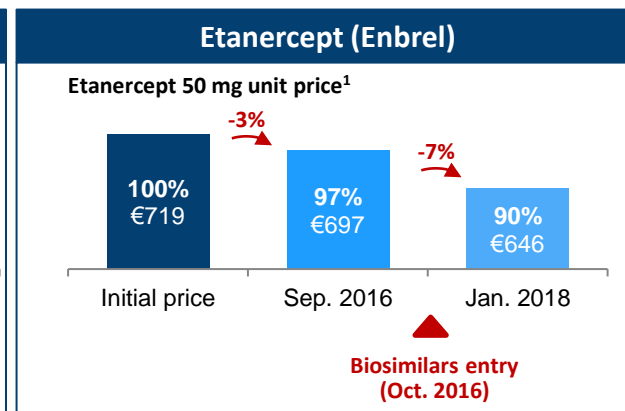
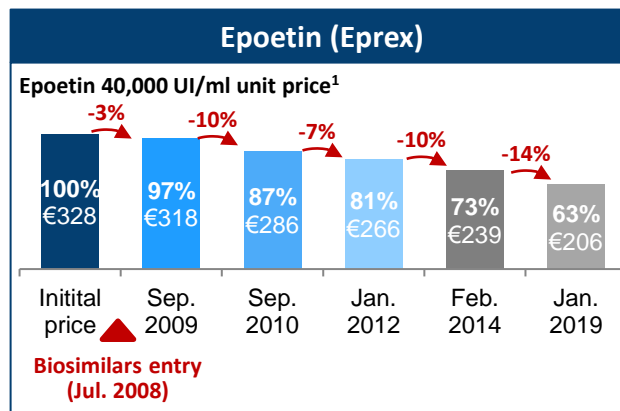
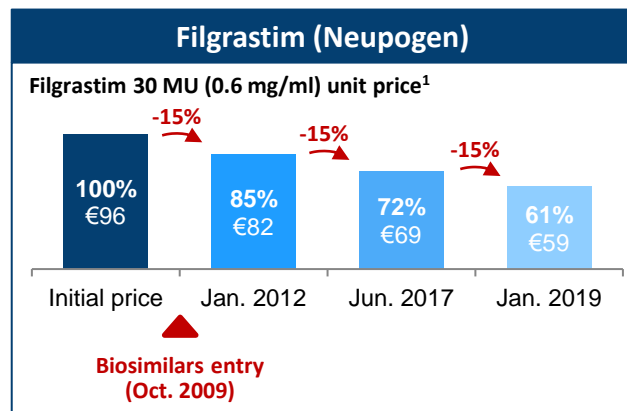
Excepted for trastuzumab and etanercept, whose first biosimilars were launched in 2018 and 2016 respectively, the CEPS dropped all reference prices by ~40%

Historical imposed price cuts over time

Hospital-only products



Hybrid products²



Biosimilars prices on the hospital market are either free or set by the **drug pricing committee (CEPS)**, while on the ambulatory market they are always regulated

Biosimilars price regulation – New Health Authorities Doctrine



Hospital market segment

- If the reference biological drug is included in the T2A (activity-based costing system), thus its price, as well as its corresponding biosimilars ones, will be unregulated
- If the reference biological drug is on:
 - The top of T2A hospital drug list¹ or
 - The reassigned drug list²
 the CEPS (drug pricing committee) applies the following pricing principles, when the first biosimilar enters the market:
 - A 30% price cut for the originator and its biosimilars
 - 24 months and 48 months later, 10% to 30% additional price cuts depending on difference observed between actual net prices and prices set by the CEPS

Ambulatory market segment

- At the entry date of biosimilars:
 - The CEPS sets the price of biosimilars 40% below the price of the originator
 - The originator is imposed a price cut of 20%
- 24 months and 42 months after the entry of the first biosimilar:
 - Additional price cuts aimed at price convergence...
 - ... and depending on the respective market shares of the originator and of its biosimilars
 will be imposed



Sources: CEPS Activity Reports – LEEM – IRDES – Decree of March 25th, 2016, regarding modalities of inscription to the on top of T2A list – Smart Pharma Consulting analyses

¹This list includes expensive products which are funded on top of the hospital service tariffs (hospital budget) to improve patients access to innovation – ²These products, which are on the retrocession list, can be sold to outpatients by the hospital pharmacies and, in such a case, are funded by the National Health Insurance Fund

Cost containment policies tend to make hospital prescribers increasingly concerned about costs induced by their prescriptions, providing opportunities for biosimilars

Biosimilars and cost of hospital prescriptions

Drugs dispensed at hospitals

- Since 2007, hospital expenditures are covered by the National Health Insurance Fund according to their activity level, based on a fixed fee-for-service model, called T2A¹
- As a result, hospitals have a strong incentive to pay the lowest price, as possible, for drugs and for the other goods they purchase, to achieve a balanced budget
- For drugs on “the top of T2A” and/or on the reassigned list, hospitals are reimbursed by the National Health Insurance Fund, at the reference price set by the CEPS²
- However, hospitals may obtain a lower price, and in such a case, the saving will be equitably distributed between hospitals and the National Health Insurance Fund

Biosimilars may contribute to reduce hospitals costs, but in a relatively limited proportion, knowing that drugs account for ~6% of total hospital budget³

Drugs dispensed at retail pharmacies

- The article 47 of the Social Security Act for 2010 introduced a new measure to contain the cost of drugs dispensed in retail pharmacies, but prescribed at hospitals, as this cost was increasing much faster than that related to primary care prescriptions
- This measure sets an annual maximum growth rate (+4.0% for 2018 and +3.3% for 2019) of drug expenditure related to hospital prescriptions that are bought at retail pharmacies by patients
- If exceeded, the ARS⁴ may place the offending hospital under its supervision to compel it to improve prescribing practices, and may possibly demand financial penalties

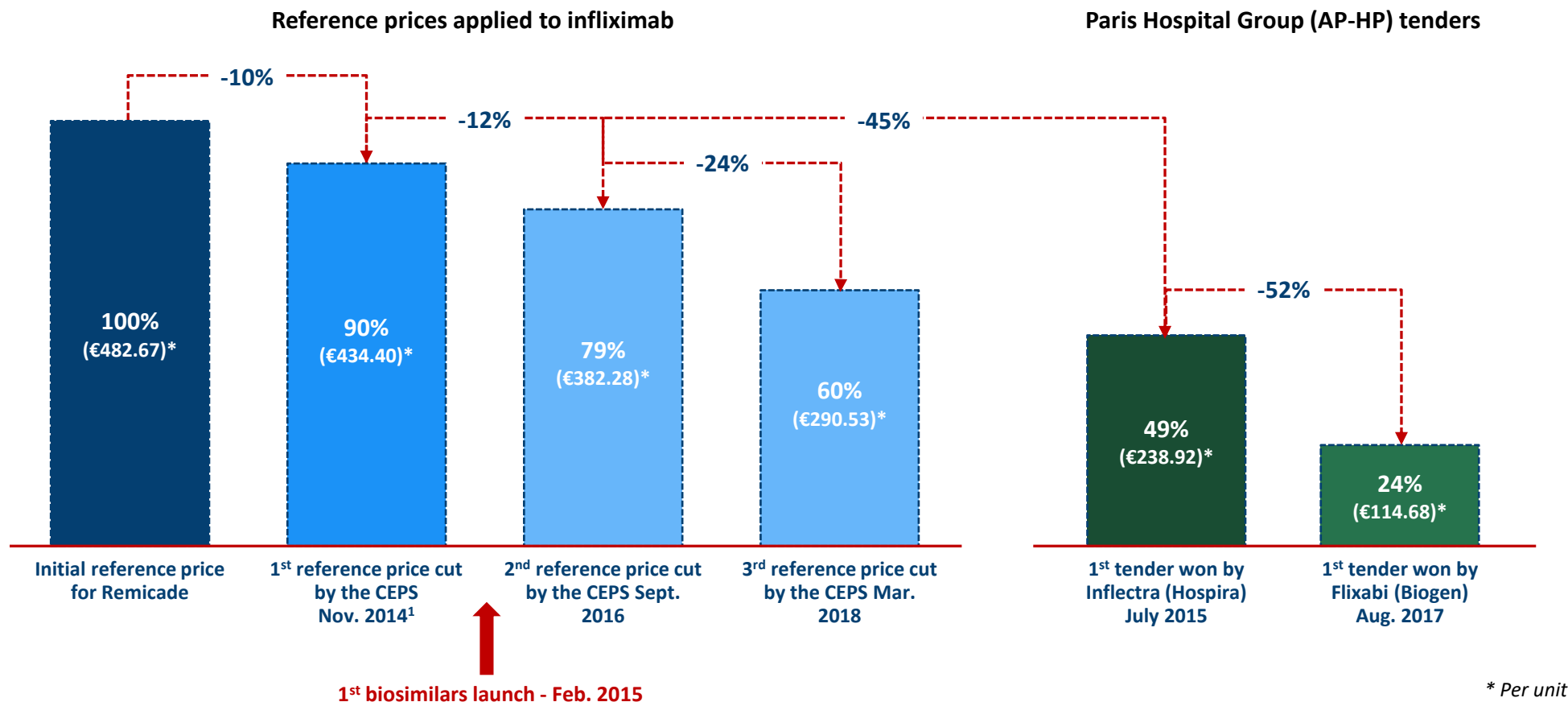
Prescription of biosimilars may help better control the cost evolution of drugs prescribed in hospital and dispensed in retail pharmacies

Sources: www.sante.gouv.fr/tarification-a-l-activite.html – Article 47, “LFSS 2010” Official Gazette, (December 27th, 2009) – Smart Pharma Consulting analyses

¹ Tarification à l’activité – ² Drug pricing committee – ³ Salaries account for ~70%, general & administrative expenses for ~18% and medical devices for ~6% – ⁴ Regional health agency

2.5 years after biosimilars entry, the net price of infliximab (ex-factory price minus hospital rebates) has been reduced by ~76%

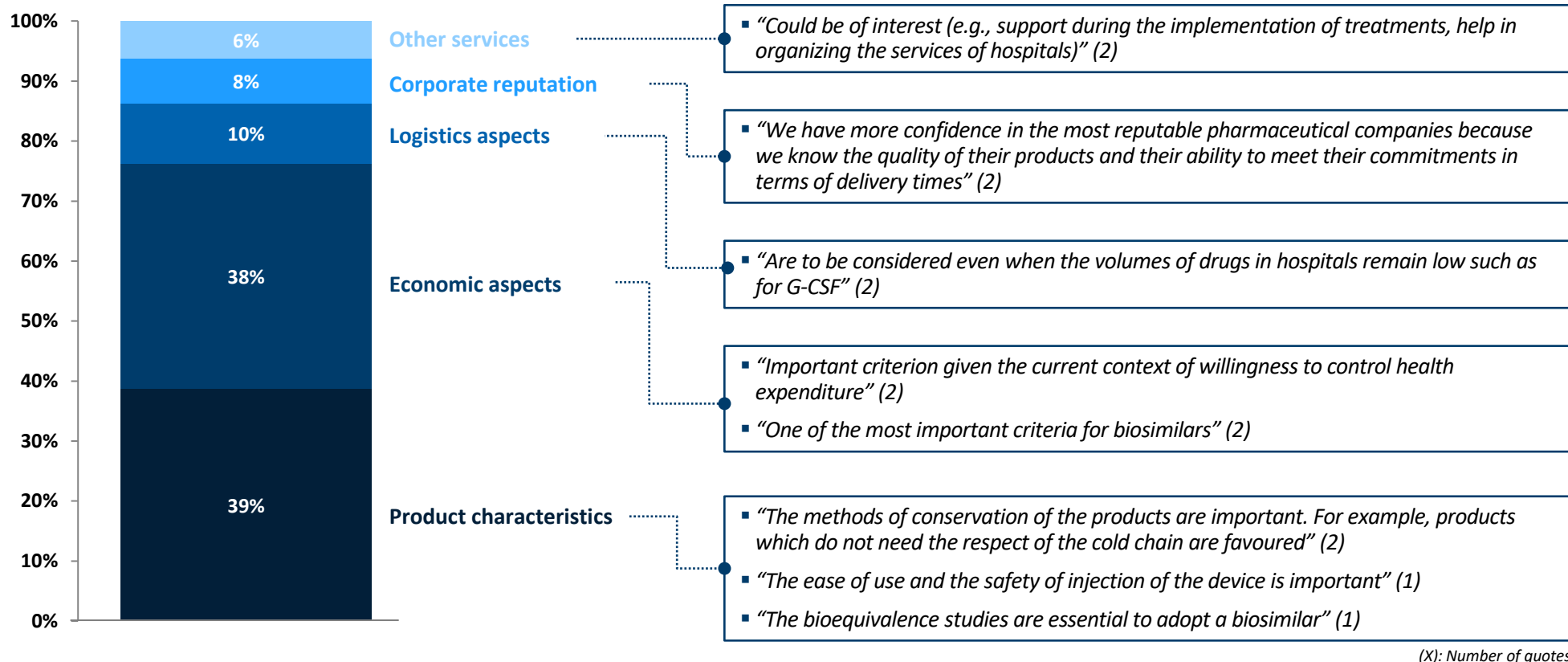
Hospital pricing evolution – Infliximab case study



The main criteria that will determine biosimilars listing in hospitals are product characteristics and economic aspects according to this pilot study

Listing procedures and protocols in hospitals

Criteria driving preference to list drugs subject to biosimilars competition at hospitals



Source: Interviews with 4 hospital pharmacists (October 2018) –
 Smart Pharma Consulting analyses

HCPs would adopt biosimilars provided their bioequivalence to the originator is proven and their pricing generates savings

Expectations from HCPs for biosimilars

“What factors might convince you to prescribe a biosimilar once the molecule has fallen into the public domain?”

+

- “A drop in pricing” (10)
- “Bioequivalence to the original brand” (2)
- “An optimal presentation of the product: no reconstitution, already packaged in the syringe!” (1)
- “That the treatment is in adequacy with the challenges and prescription goals of the CAQES¹ plan” (1)
- “That the treatment be listed within the Unicancer² market” (1)

“What would be the barriers to use a biosimilar?”

-

- “If there is an uncertainty about the true biosimilarity of the product due to fewer clinical studies and a lack of perspective on its use” (4)
- “If it is not listed within my hospital” (3)
- “If the packaging is less convenient to use” (2)

“What would you recommend pharma companies to do to reinforce your preference?”

- “To offer competitive prices where the savings made by the healthcare facility are substantial” (4)
- “To perform clinical bioequivalence trials for biosimilar products with follow-up over time, and injection site tolerance tests” (2)
- “To provide field monitoring services to ensure proper use of products” (2)
- “To develop long-acting forms and to target product conservation issues” (2)
- “To stop focusing on medico-economics only and to invest in clinical studies too” (1)

Number of respondents: 10

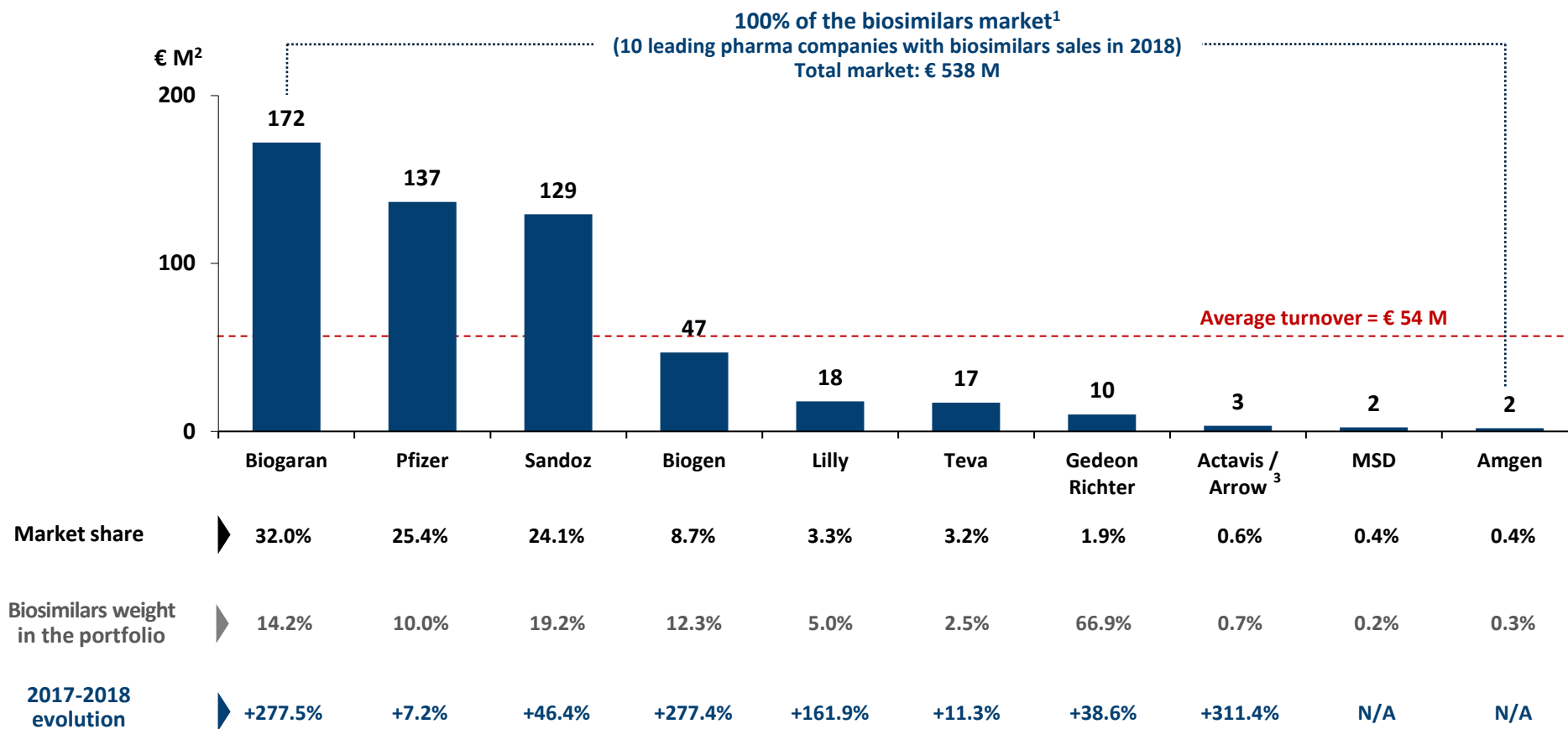
(X): Number of quotes

Source: Interviews with 6 hospital physicians and 4 hospital pharmacists (October 2018) – Smart Pharma Consulting analyses

¹ Contract for the improvement of quality and efficiency of care – ² Hospital network regrouping the 18 regional centers for the fight against cancer (CRLCC) entirely dedicated to oncology and including a national purchasing unit

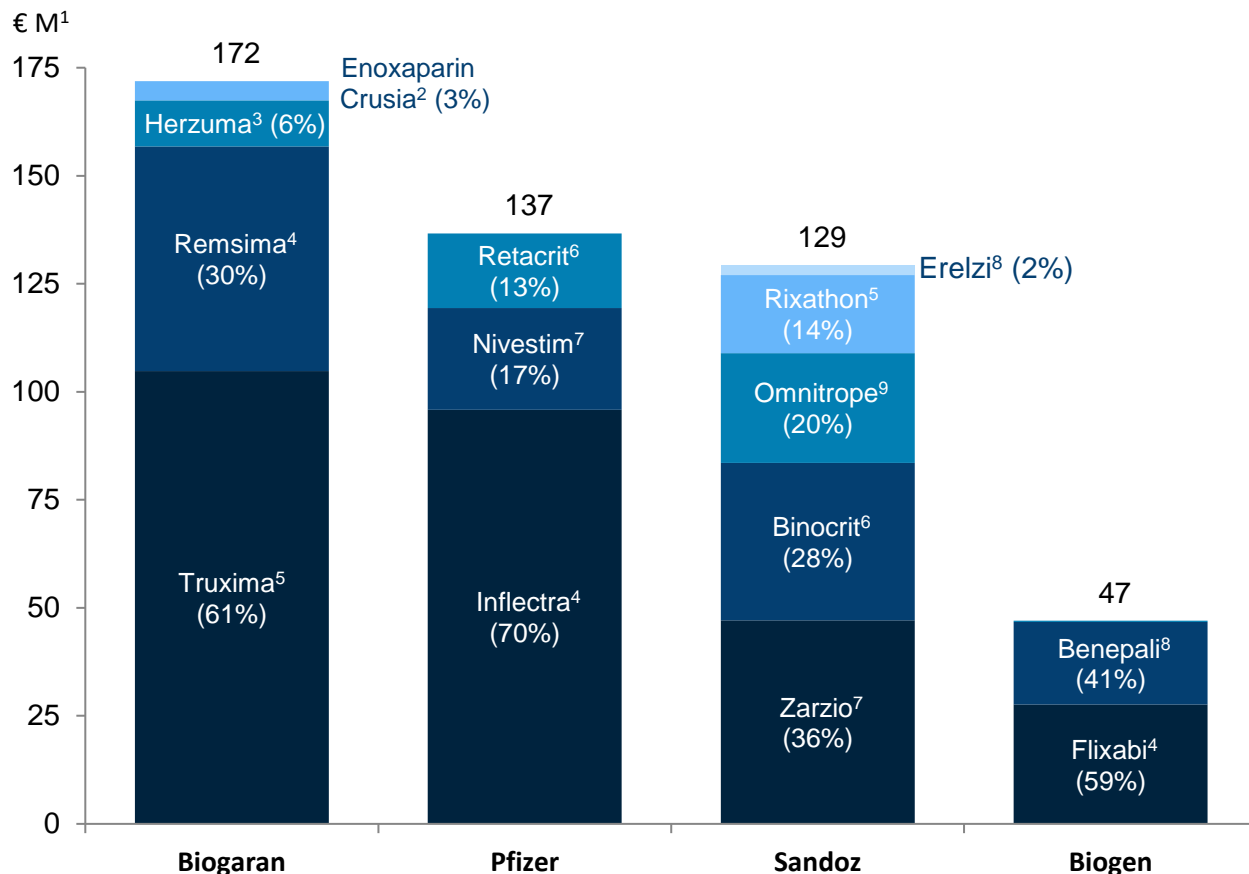
In 2018, Biogaran, Pfizer and Sandoz generated individually more than € 100 M sales and represented together ~82% of the French biosimilars market in value terms

Top 10 companies on the biosimilars market – In value¹ (2018)



In 2018, the top 4 companies operating on the French biosimilars market had from 2 to 5 brands, and sales split on the hospital and retail market segments

Top 4 companies on the biosimilars market – Portfolio structure (2018)

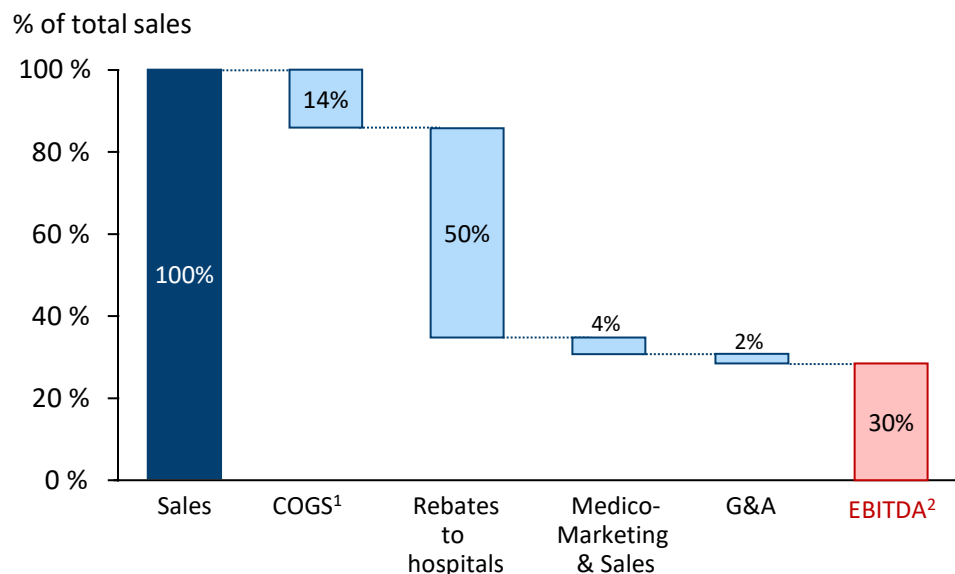


- **Biogaran:**
 - ~97% of prescriptions and sales come from hospital-only drugs (i.e., Truxima, Remsima and Herzuma) which are prescribed and dispensed at hospital
- **Pfizer:**
 - All biosimilars are either prescribed or initiated by hospital physicians
 - 26% of the corresponding sales are purchased at retail pharmacies
- **Sandoz:**
 - All biosimilars are either prescribed or initiated by hospital physicians
 - ~72% of Sandoz sales are generated at retail pharmacies
- **Biogen:**
 - All biosimilars are either prescribed or initiated by hospital physicians
 - ~40% of sales are bought at retail pharmacies

The hospital-only biosimilar model appears to be less profitable than the hybrid one due to a much higher level of rebates granted by pharma companies

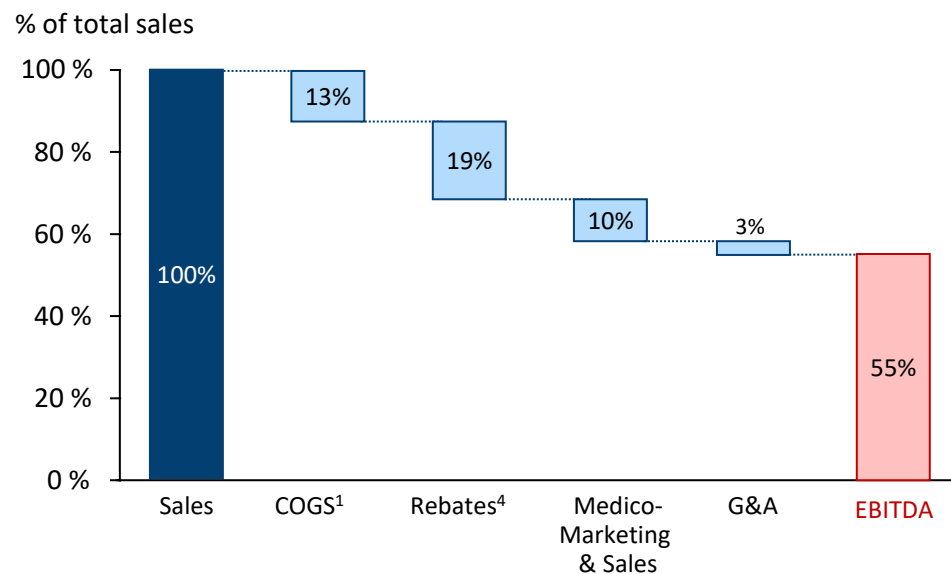
Estimated profitability of leading pharma companies on the biosimilars market (2018)

Hospital-only biosimilar model



- Estimates based on annual sales of € ~150 M generated by hospital-only biosimilars, with an average price list of 30% below the price of original brands before they enter the market
- Average discounts to hospitals: -50% on price list (ex-factory price)
- Medico-marketing and sales costs, incl.: 5 KAMs and 5 MSLS
- All other costs included in G&A³

Hybrid biosimilar model



- Estimates based on total annual sales of € ~130 M of which € ~90 M (72%) sold on the retail market, with an average price list of 40% below the price of original brands before they enter the market
- Average discounts to hospitals: -50% to -90% on price list⁴
- Medico-marketing and sales costs, incl.: 3 KAMs, 40 Reps and 4 MSLS
- All other costs included in G&A

Sources: Smart Pharma Consulting interviews with 5 General Managers of companies operating in the biosimilars market – Smart Pharma Consulting estimates

¹ Cost of goods sold, including licensing fees and distribution costs – ² Earnings before interest, taxes, depreciation and amortization – ³ Registration costs, head office costs, management costs, support functions – ⁴ ~50% to hospital-only drugs, ~90% to non-hospital-only drugs. No significant rebates granted to retail pharmacies

The most important success factor on the biosimilars market is to be the 1st market entrant and have the opportunity to remain the only biosimilar, for several months

Key success factors on the biosimilars market

#1 – Be the 1st entrant

- The historical analysis of the French market shows that the first entrants have a bigger market share than the followers (see p. 83 to 86)
- When a biosimilar benefits from a temporary period of monopoly, the probability it wins hospital tenders vs. the originator is very high
- Once a market has been won, it is locked for two to three years and the following biosimilars have to wait

#2 – Offer the best price

- The lowest the price offer, the highest the probability to win the tenders, especially for hospital-only products for which the savings for the hospital can be important, unlike for the biosimilars which are mainly bought at retail pharmacies
- Superior product attributes and/or services may help a biosimilar win a tender, in certain cases, only if its price offer is not superior to 5% to 10% than the lowest bidder

Key Success Factors

#4 – Develop services

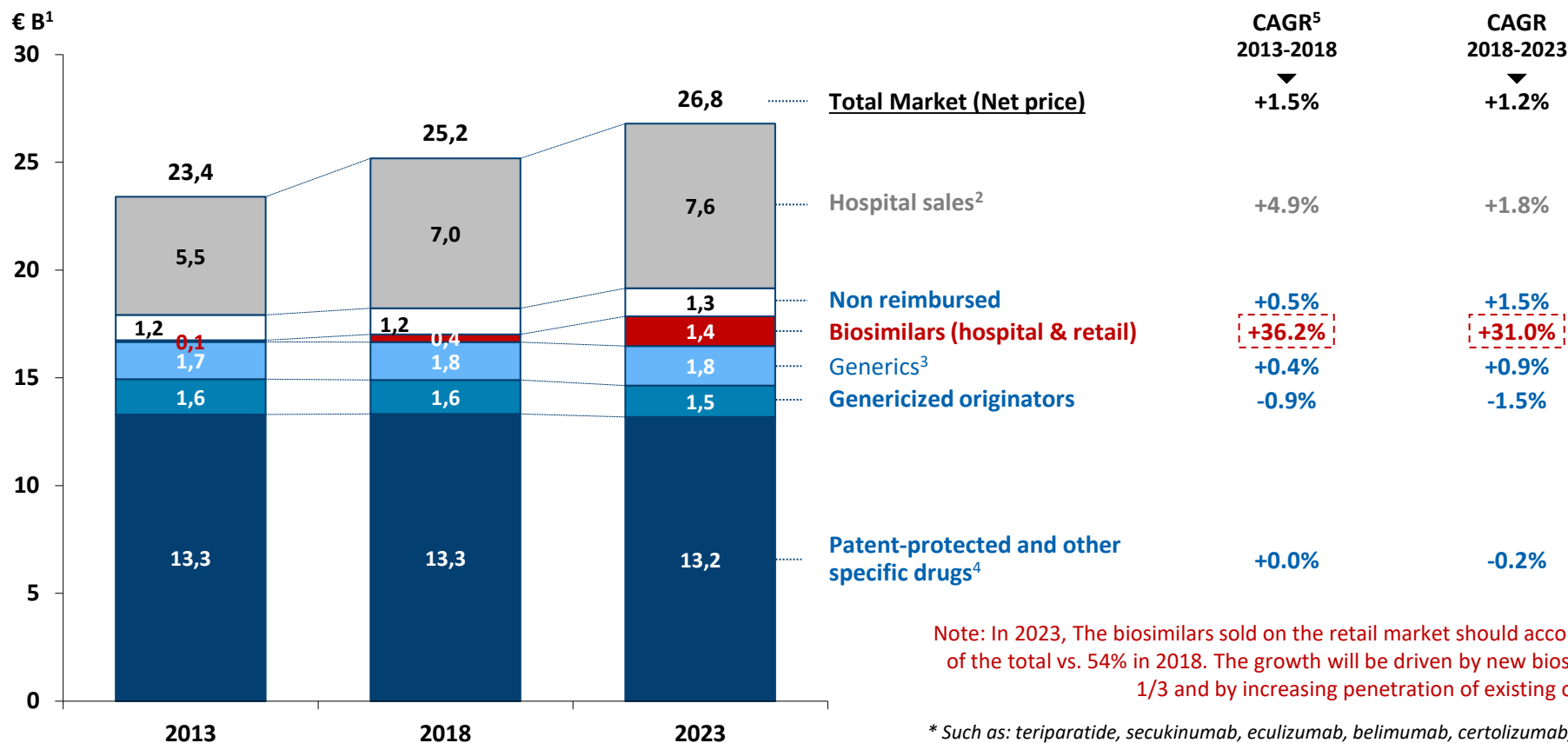
- Services proposed to hospital pharmacists, physicians, nurses and patients to facilitate the procurement, the prescription, the patient education and the drug usage may play a significant role to get preferred by hospital HCPs⁴
- The market insight (knowledge and understanding) of in-field collaborators is a prerequisite to deliver highly valued services
- The quality of services will reinforce the reputation of the biosimilars company and preference of HCPs for its products

#3 – Propose a better product

- There are possibilities to differentiate biosimilars amongst themselves and vs. the corresponding original biologic:
 - Amgevita (Amgen) and Hulio (Mylan) propose a citrate-free version of adalimumab, as Humira (AbbVie)¹ does since 2018, associated with less injection site-related pain²
 - Benepali (Biogen), a biosimilar of etanercept, has shown in a European study³ that its autoinjector was easier to operate and more intuitive to use compared with the Enbrel (Pfizer) one, according to 86% of the 149 nurses who had been interviewed

The biosimilars market should reach € 1.4 B in net value in 2023, with 1/3 of the growth driven by new biosimilars and 2/3 by increasing penetration of existing ones

Drugs sales forecast by segment (2013 – 2018 – 2023) – Net price



Note: In 2023, The biosimilars sold on the retail market should account for 68% of the total vs. 54% in 2018. The growth will be driven by new biosimilars* for 1/3 and by increasing penetration of existing ones for 2/3

* Such as: teriparatide, secukinumab, eculizumab, belimumab, certolizumab, ipilimumab, bevacizumab, ranibizumab, liraglutide, cetuximab, natalizumab, abatacept, insulin lispro

The future growth of biosimilars will be mainly driven by health authorities' measures introduced to boost HCPs¹ prescriptions and by LOE² of several high sales biologics

Drivers & limiters of the biosimilars market (2013 – 2018 – 2023)

	Drivers	Limiters
Health authorities & Payers	<ul style="list-style-type: none"> Biosimilars can increase access to treatments by: <ul style="list-style-type: none"> Decreasing the overall treatment costs and thus Increasing affordability (treatment of larger populations) Increasing body of evidence showing the reliability, efficacy and quality of biosimilars 	<ul style="list-style-type: none"> "Precaution principle": high cautiousness due to major public health issues in the past (e.g., blood transfusions contaminated with HIV, growth hormone case, sudden increase of pure red cell aplasia (PRCA) with Eprex³) Substitution permitted by law since Dec. 2013 but not implemented, in the absence of the corresponding decree
Hospital HCPs	<ul style="list-style-type: none"> They contribute to improve hospitals financial balance Objective of penetration set at hospital level (CAQES) Financial incentives proposed by health authorities for prescribing biosimilars (i.e., insulin glargine, etanercept, adalimumab) through the "article 51" experiment For physicians, biosimilars are an alternative to reference products (in case of shortage for instance) 	<ul style="list-style-type: none"> No guarantee of perfect equivalence with the reference product Physicians generally have close relationships for many years with original brand companies, which may discourage them to use (extensively) biosimilars
Patients	<ul style="list-style-type: none"> None, except in cases where patients might have to bear (totally or partially) the cost of biological drugs 	<ul style="list-style-type: none"> Preference for originators, on principle, especially in the case of serious and/or chronic diseases
Biosimilar companies	<ul style="list-style-type: none"> Increasing number of biosimilar products per molecule accelerates market penetration and reduces hospital prices ~13 biologics with high sales levels will lose their market exclusivity and face biosimilar competition by the end of 2023 	<ul style="list-style-type: none"> The intensification of competition drives biosimilar prices down and jeopardizes biosimilar companies' profitability... ... rendering the market much less attractive for new players

The market of biosimilars will benefit from the launch of new products in existing classes and in new classes by 2023

Executive summary

1. The market structure and dynamics

- Since 2014, the market has increased four-fold¹
- The penetration of hospital-only biosimilars is must higher than the one of biosimilars which are also delivered on the retail market

6. The 2018 – 2023 market growth

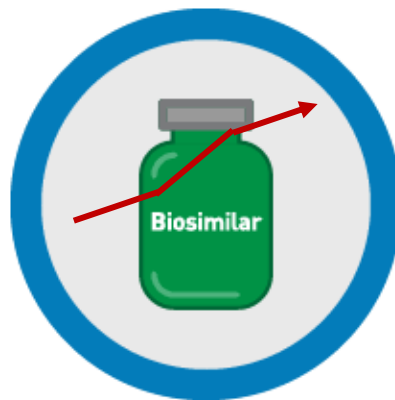
- The market should increase by € 1 B, thanks to the LOE of blockbusters (e.g., Avastin, Lucentis) and the increasing market penetration of recent biosimilars (e.g., Humira, Herceptin)

5. The key success factors

- Enter first the market
- Be the lowest-priced bidder...
- ... and/or offer superior services
- Offer a better product than competitors

2. The French regulatory environment

- Since 2017, health authorities have multiplied the initiatives to boost the biosimilars market
- They have also developed a doctrine defining the decrease of biosimilars price over time



3. The customers behaviors

- Hospital listing and prescribing depend mainly on product attributes and price
- The absence of authorization for retail pharmacists to substitute biosimilars² makes physicians the main driver

4. The competitive landscape

- The top 3 leading players³ have generated more than € 100 M gross sales in 2018, accounting for ~82% of the market in value
- They have generated EBITDA⁴ rates ranging from 30% to 60% of gross sales

Consulting firm dedicated to the pharmaceutical sector operating
in the complementary domains of strategy, management and organization

The Collection 2021

- The “Collection 2021” which includes Smart Pharma Consulting best position papers, is published on its 20th anniversary
- This e-book proposes effective and practical solutions to help pharma companies improve their performance
- Its content will be released in six parts, over the 4th quarter 2021:
 - 1. Market Insights
 - 2. Strategy & Market Access
 - 3. Medical Affairs & Marketing
 - 4. Sales Force Effectiveness
 - 5. Management
 - 6. Training Programs

Part 1

Market Insights

Concepts – Methods – Tools

- This 1st part of Smart Pharma Consulting’s best position papers, covers the following topics:
 - Pharma Market Insight Studies
 - French Pharma Market 2020 – 2025
 - Global Pharma Market & Covid-19 Impact
 - French Retail Pharmacies
 - French Biosimilars Market

Smart Pharma Consulting Editions



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 - The publication of articles, booklets, books and expert reports
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 - 19 business reports (e.g., The French Pharma Market)
 - 12 position papers in the “Best-in-Class Series”
 - 18 position papers in the “Market Insights Series”
 - 10 position papers in the “Smart Tool Series”
 - 10 position papers in the “Smart Manager Series”
- Our research activities in pharma business management and our consulting activities have shown to be highly synergistic
- We hope that this new publication will be useful for you
- We remain at your disposal to carry out consulting projects or training seminars to help you improve your operations

Best regards

Jean-Michel Peny